



Undergraduate Student Satisfaction Survey

March 2023

2023 Barton College Undergraduate Student Satisfaction Survey

Executive Summary

The 2023 Barton College undergraduate satisfaction survey was conducted to gather input from undergraduate students about their overall satisfaction with their in- and out-of-class experiences, as well as with the programs and services available to them. The survey provides valuable feedback to campus administrators who are constantly seeking input about ways to improve both services and the student experience. While typically conducted during the spring semester of odd-numbered years, the last undergraduate student satisfaction survey took place in Spring 2019. In Fall 2020, with campus operations altered due to the Covid 19 pandemic, it was decided to send students a campus climate survey rather than wait until the spring to send the satisfaction survey. It is recommended that the undergraduate student satisfaction survey continue to be administered on an every other spring semester cycle.

Most of the survey questions made use of the Likert-rating scale based on satisfaction levels reported as follows:

Very Satisfied = 5

Satisfied = 4

Neutral = 3

Dissatisfied = 2

Very Dissatisfied = 1

Questions 3.1, 3.2 and 3.3 made use of a 5-point rating scale based on answer choices of poor (1), fair (2), neutral (3), good (4) and excellent (5). Respondents also had the option of abstaining or selecting N/A for each of the survey questions.

On February 9, 2023, all freshmen, sophomores, juniors, and seniors not expecting to graduate in May or August 2023 were invited via their Barton email address to participate in the student satisfaction survey (n=912). Graduating seniors were not included in the survey outreach as they received the annual senior survey on February 3, 2023.

The survey was sent from BCResearch@ barton.edu using Class Climate software. Reminder emails were sent on February 14, February 20, February 26, March 4 and March 10 to those undergraduates who had not yet responded. When the survey closed on March 10, 2023, a total of 113 responses had been received, yielding a response rate of 12.4%. The response rate is a bit lower than the 2019 response rate of 14.6%. Since this survey isn't one that our current students would be familiar with, it might make sense to reinforce the importance of student feedback with the students receiving some kind of follow-up email from the senior leadership team, or some member of the senior leadership team, acknowledging the feedback and even mentioning some result(s) that the feedback inspired. We have heard anecdotally that students don't believe that their feedback matters, so providing tangible evidence to the contrary might help dispel this perception.

An overall average score was calculated for the response to each question, as indicated on Attachment 1. This report also provides, on pages 7 and 8, demographic information about the students who participated in the survey, and student comments from the open-ended questions. Average scores for each question were also calculated for the various subgroups of respondents – male vs. female (Attachment 2), traditional vs. Professional Studies students (Attachment 3), students living on-campus vs. off-campus (Attachment 4), members of each of the undergraduate classes (Attachment 5), and members of the 3 ethnic groups that represent the majority of undergraduates (Attachment 6). The

results of each of these sub-evaluations appear as attachments to this report. Finally, a report comparing the 2019 responses to the 2023 responses is included (Attachment 7), as is a blank copy of the questionnaire used (Attachment 8). Note that several new questions and/or response options were added to the 2023 version of the survey, so these new items will not appear on the report comparing the 2019 and 2023 results.

Key Findings:

- Overall, Barton students responded positively regarding their experiences and with the services available to them, with no question registering an average score below a 3.0 (neutral response). In 2019, 3 questions received an average score of less than 3.0. Twenty-nine of the sixty-six scaled questions had an average score of 4.0 or above, indicating satisfaction with the program, service, or experience (Attachment 1).
- The lowest average scores received were in response to question 4.27, cleanliness of campus buildings, (average score of 3.4), question 4.30, on-campus housing options, (average score of 3.0), question 4.38, selection of food offered in the Culinary Center, (average score of 3.1), and question 4.39, selection of food offered by additional food service options on campus, (average score of 3.3).
- Students expressed the greatest satisfaction with accessibility of faculty (question 2.2, average score of 4.3) and quality and reliability of the learning management system – Canvas (question 4.8, average score of 4.3), Other high satisfaction areas (questions receiving an average score of 4.2) were quality of faculty, academic advice from your faculty advisor, academic support services, value of your Barton education, quality of the Ragan Writing Center, and quality of services offered by the Library and its staff.
- For the majority of questions, average male satisfaction scores tend to be slightly lower than average female satisfaction scores (Attachment 2).
- Professional Studies students appear to be somewhat more satisfied with programs and services, than do traditional students (Attachment 3).
- Students living off-campus appear to be more satisfied across the board. Students living on campus reported greater levels of dissatisfaction with the reliability of wireless connectivity on campus (question 4.22), cleanliness of campus buildings (question 4.27), on-campus housing options (question 4.30), and selection of food offered in the Culinary Center (question 4.37) (Attachment 4).
- Mean scores did not vary significantly between members of the freshmen, sophomore and junior classes. Question 4.27 about the cleanliness of campus buildings and Question 4.33 about the quality of disability services offered by the Lee Student Health Center showed some variation in responses between members of the different classes (Attachment 5).
- Mean scores of the responses provided by students of different ethnicities showed little variation, although the number of Hispanic students (n=8) students was relatively low. With respect to the questions about services (section 4), the only average score less than 3.0 came from the responses of White students regarding question 4.30, on-campus housing options (Attachment 6).
- Attachment 7 displays the average score for each response provided in 2019 and 2023 for each of the questions that appeared on both of the surveys. In 2023, the average satisfaction scores were equal to or higher than 2019 responses for all but two of the survey questions, where scores dipped slightly. Those two questions were question 4.27, cleanliness of campus buildings, where the average score went from 3.5 to 3.4, and question 5.6, student safety, where the average score dropped from 3.9 to 3.7.

Undergraduate Student Satisfaction Survey

2023 Undergraduate Satisfaction Survey (StudtSat23)

No. of responses = 113

No. of enrolled = 912

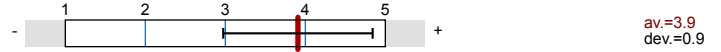
% returned = 12.4



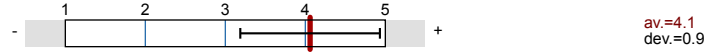
Overall indicators

Global Index

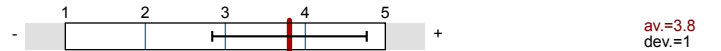
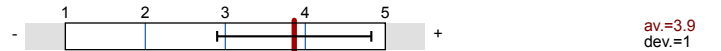
2. How would you rate your satisfaction with the following aspects of your educational experience:



4. How satisfied are you with each of the following:



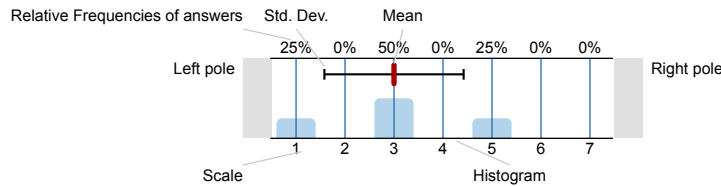
5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Survey Results

Legend

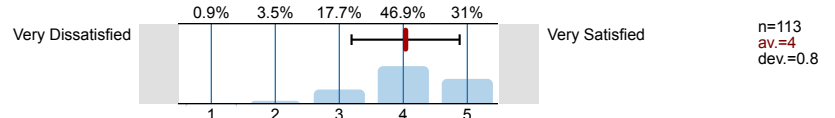
Question text



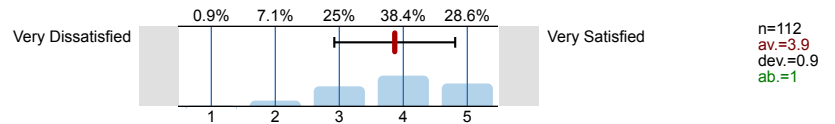
n=No. of responses
av.=Mean
dev.=Std. Dev.
ab.=Abstention

1. Barton College Experience

1.1) How satisfied are you with your academic experience at Barton College?

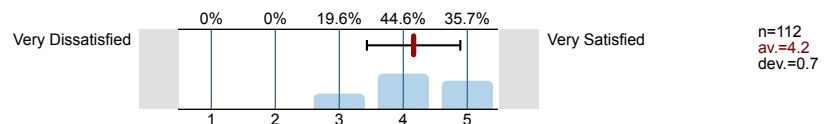


1.2) How satisfied are you with your overall student experience at Barton College?

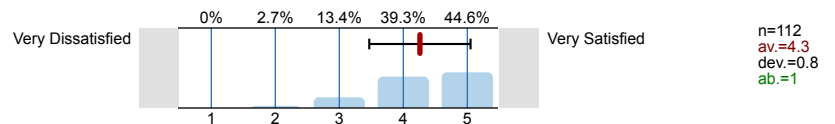


2. How would you rate your satisfaction with the following aspects of your educational experience:

2.1) Quality of faculty



2.2) Accessibility of faculty





3. How do you perceive each of the following:

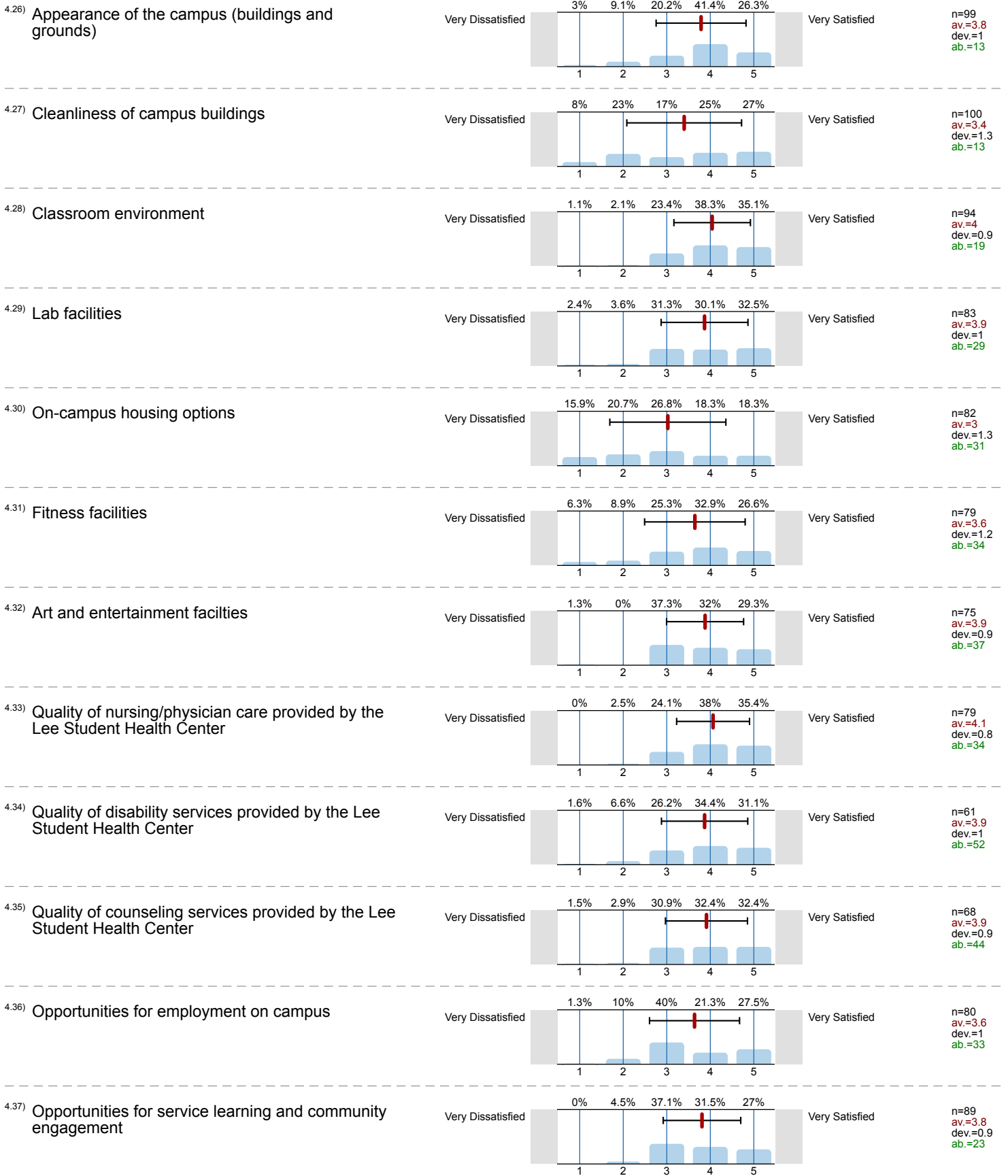


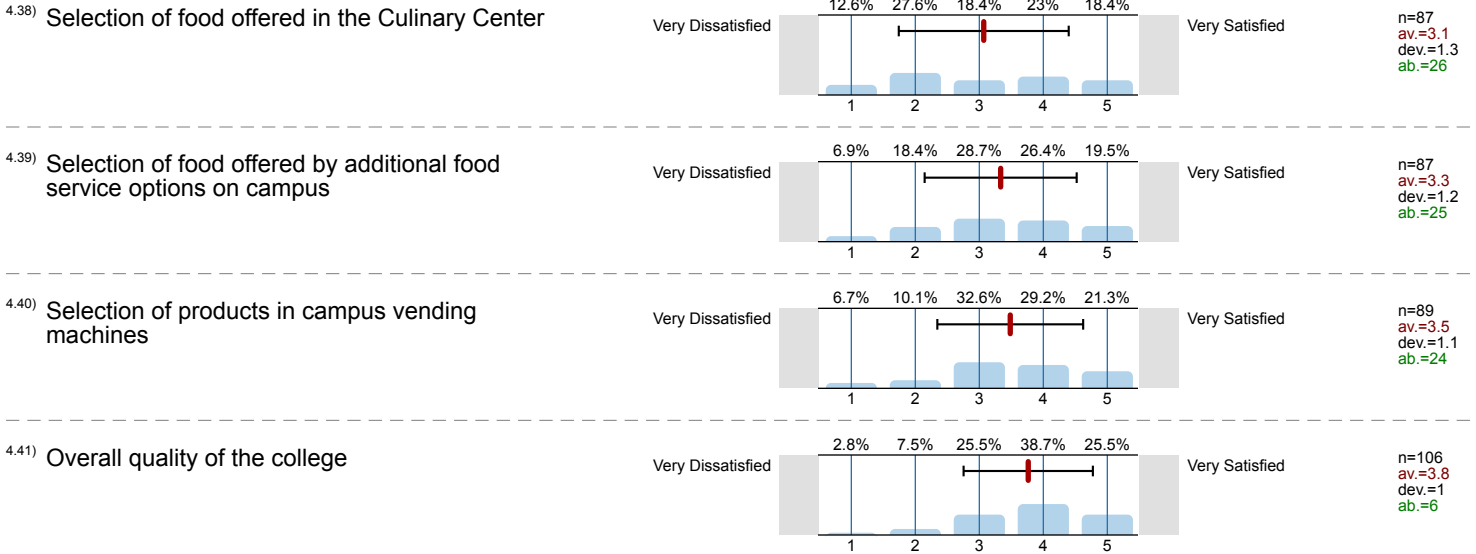
4. How satisfied are you with each of the following:



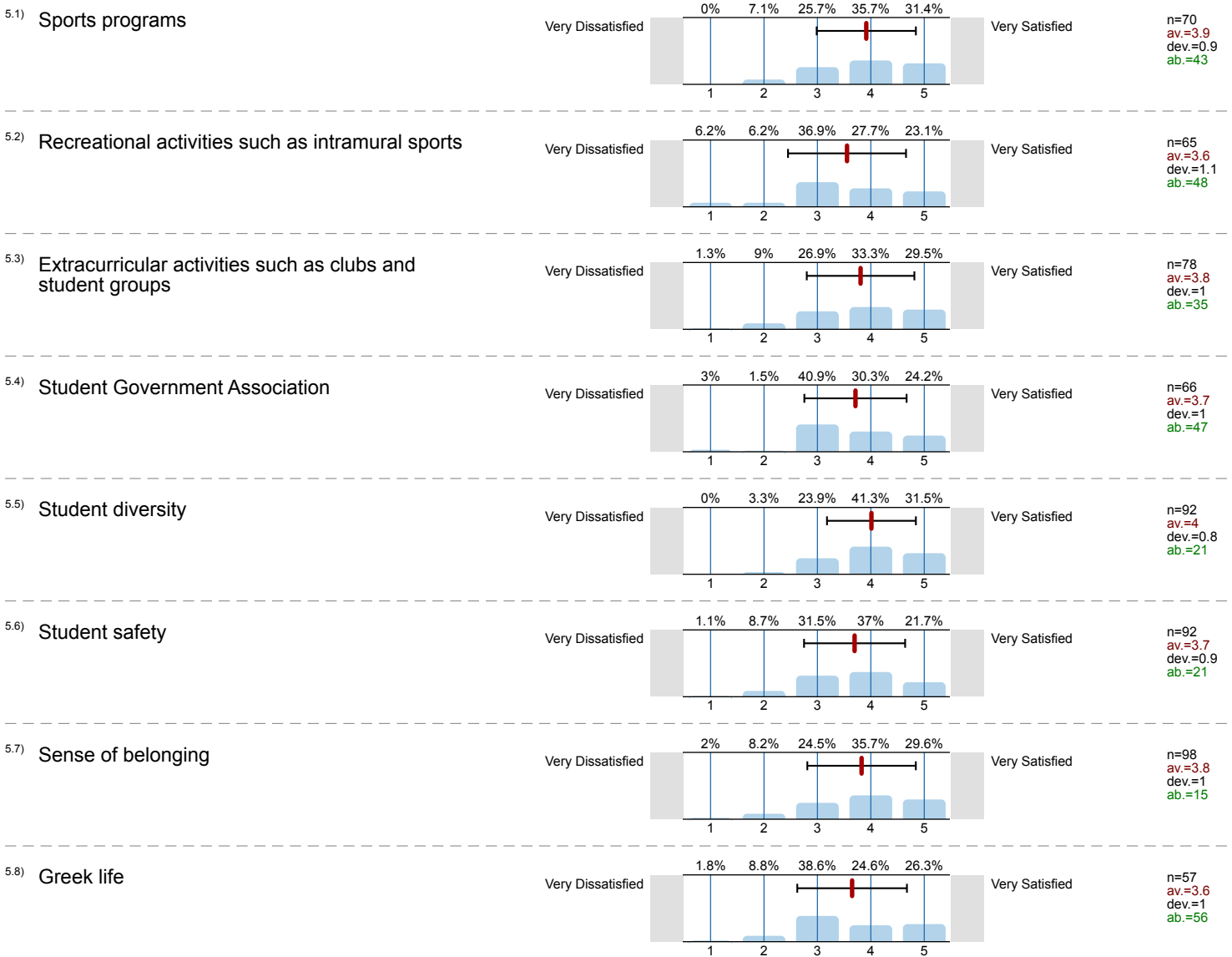




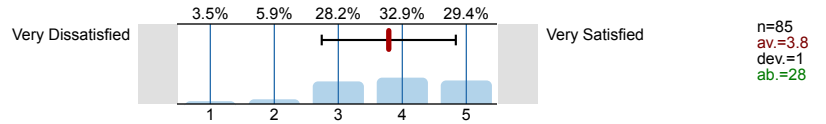




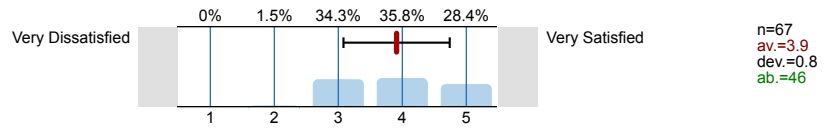
5. How would you rate your satisfaction with the following aspects of student life at Barton College:



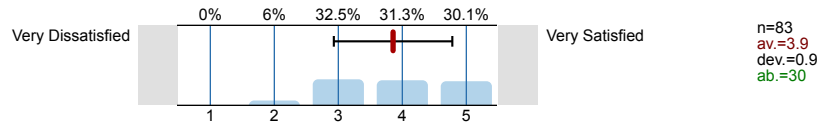
5.9) Social life



5.10) Spiritual/Religious Life



5.11) Opportunities for reflection on purpose and meaning



6. Demographics

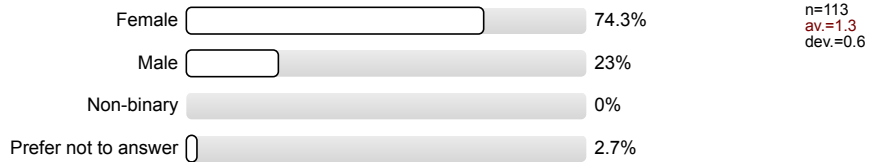
6.1) What year are you?



6.3) Are you a full-time or a part-time student?



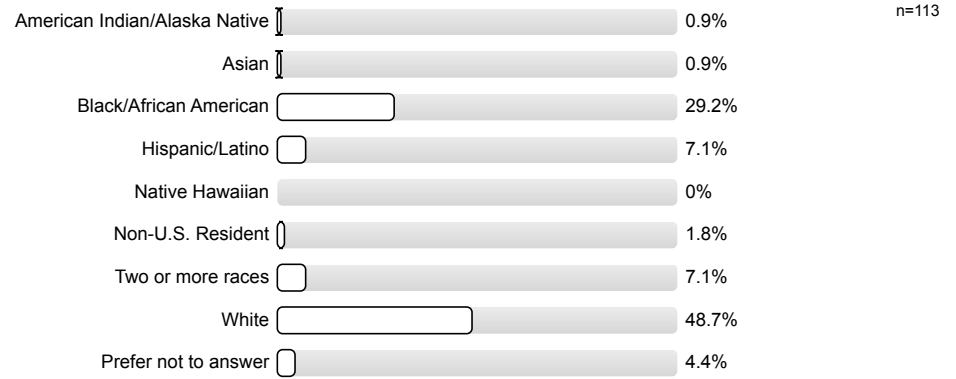
6.4) What is your gender?



6.5) What type of student are you?



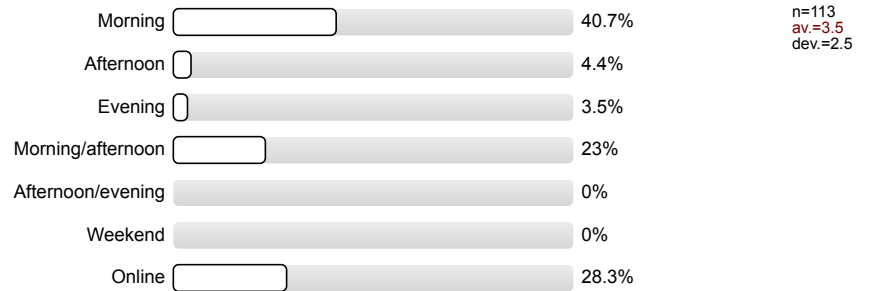
6.6) What is your race/ethnicity?



6.7) Do you live in campus-owned housing?



6.8) The majority of my classes are:



Profile

Subunit: **General Surveys**
 Name of the instructor: **Undergraduate Student Satisfaction Survey**
 Name of the course: **2023 Undergraduate Satisfaction Survey**
 (Name of the survey)

Values used in the profile line: Mean

1. Barton College Experience

1.1) How satisfied are you with your academic experience at Barton College?	Very Dissatisfied ----- Very Satisfied 	n=113 av.=4.0 md=4.0 dev.=0.8
1.2) How satisfied are you with your overall student experience at Barton College?	Very Dissatisfied ----- Very Satisfied 	n=112 av.=3.9 md=4.0 dev.=0.9

2. How would you rate your satisfaction with the following aspects of your educational experience:

2.1) Quality of faculty	Very Dissatisfied ----- Very Satisfied 	n=112 av.=4.2 md=4.0 dev.=0.7
2.2) Accessibility of faculty	Very Dissatisfied ----- Very Satisfied 	n=112 av.=4.3 md=4.0 dev.=0.8
2.3) Academic advice from your faculty advisor	Very Dissatisfied ----- Very Satisfied 	n=113 av.=4.2 md=4.0 dev.=0.8
2.4) Course selections	Very Dissatisfied ----- Very Satisfied 	n=113 av.=3.9 md=4.0 dev.=1.0
2.5) Course availability	Very Dissatisfied ----- Very Satisfied 	n=113 av.=3.7 md=4.0 dev.=1.1
2.6) Academic rigor of the courses	Very Dissatisfied ----- Very Satisfied 	n=113 av.=4.1 md=4.0 dev.=0.8
2.7) Academic support services	Very Dissatisfied ----- Very Satisfied 	n=113 av.=4.2 md=4.0 dev.=0.8
2.8) Preparation for careers in my field of interest	Very Dissatisfied ----- Very Satisfied 	n=108 av.=4.0 md=4.0 dev.=1.0
2.9) Preparation for online learning	Very Dissatisfied ----- Very Satisfied 	n=108 av.=4.0 md=4.0 dev.=0.9

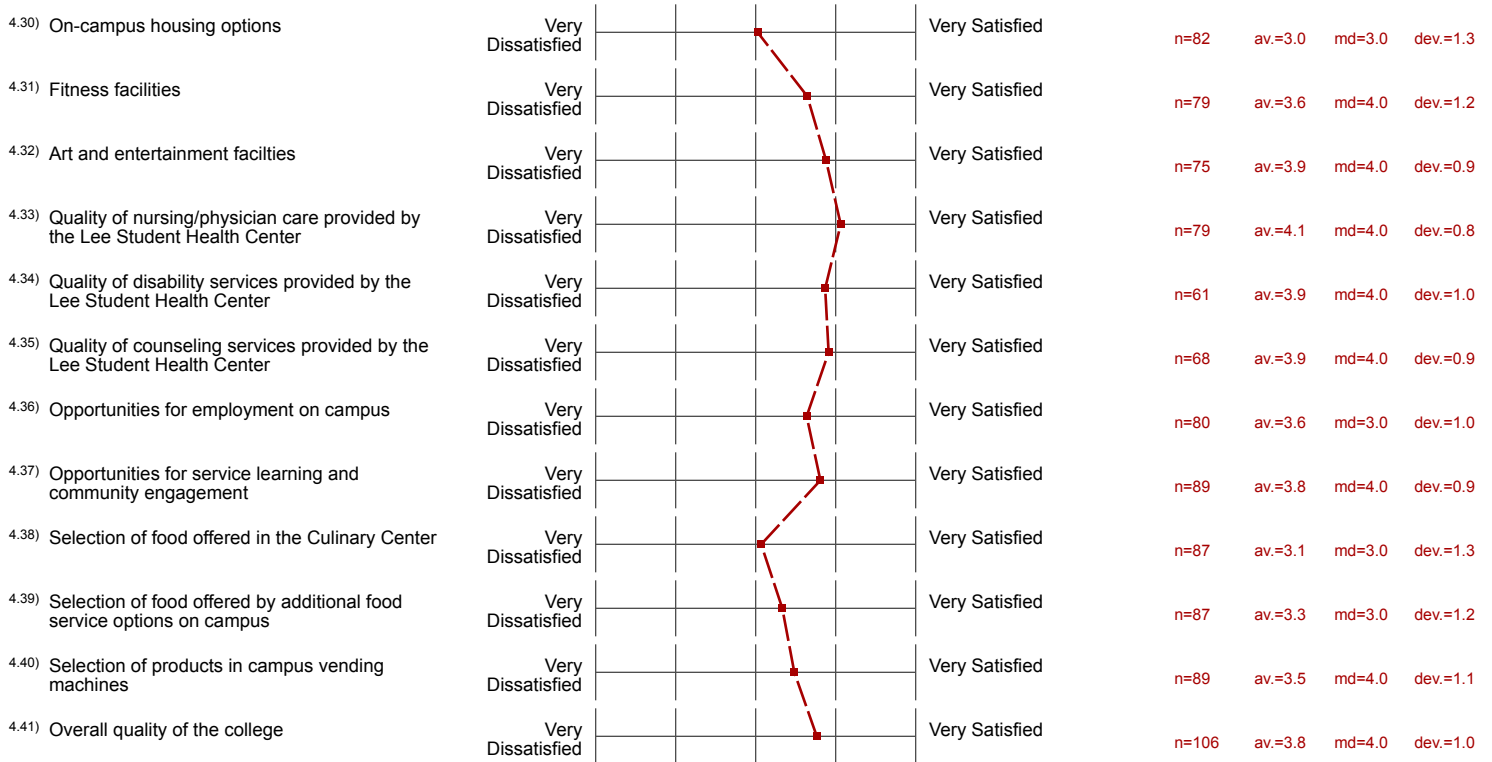
3. How do you perceive each of the following:

3.1) Academic reputation of the college	Poor ----- Excellent 	n=112 av.=4.1 md=4.0 dev.=0.9
3.2) Value of your Barton education	Poor ----- Excellent 	n=113 av.=4.2 md=4.0 dev.=0.9
3.3) Personal attention received by Barton students	Poor ----- Excellent 	n=110 av.=4.0 md=4.0 dev.=1.0

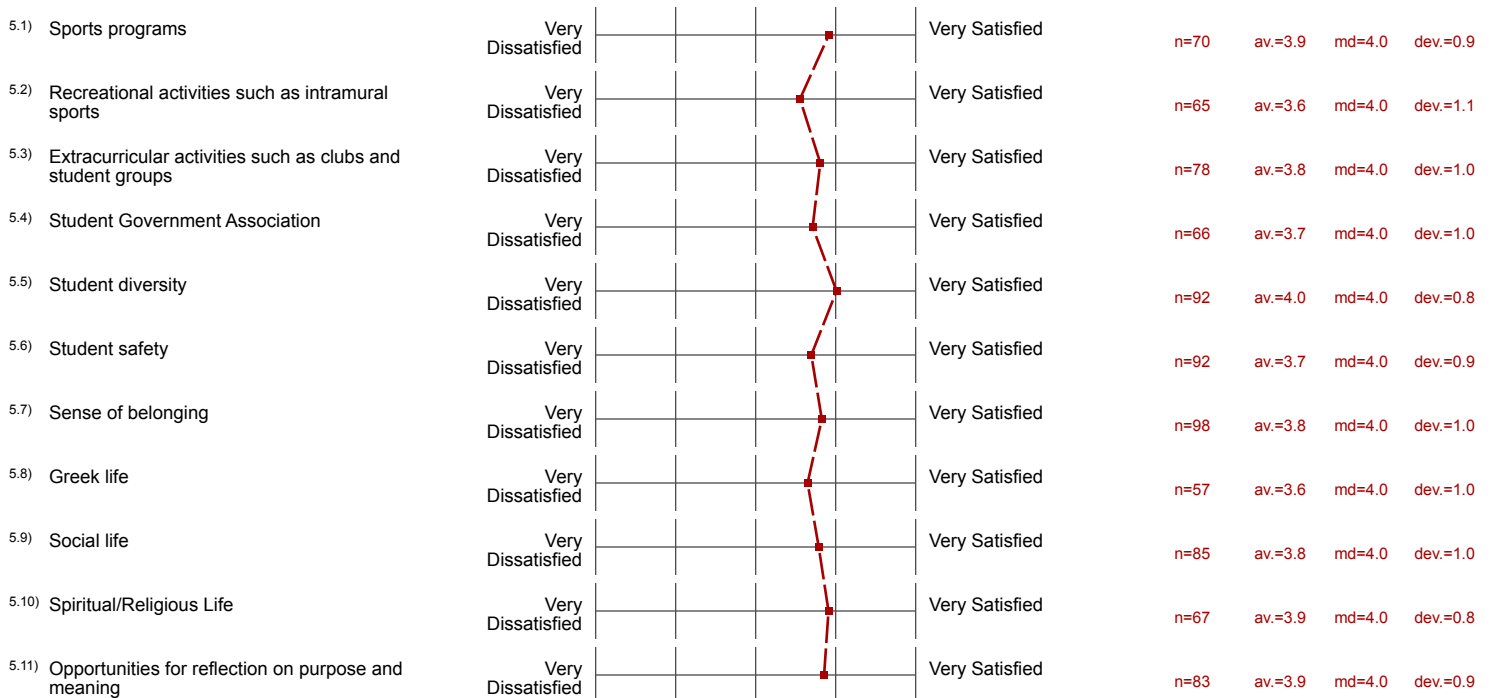
4. How satisfied are you with each of the following:

4.1) The quality of services offered by the Office of Admissions	Very Dissatisfied ----- Very Satisfied 	n=112 av.=4.0 md=4.0 dev.=0.8
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4.2) The course registration process	Very Dissatisfied						Very Satisfied	n=113	av.=3.9	md=4.0	dev.=1.0
4.3) The notification of registration dates and course offerings	Very Dissatisfied						Very Satisfied	n=112	av.=4.0	md=4.0	dev.=1.0
4.4) The quality of services offered by the Office of the Registrar	Very Dissatisfied						Very Satisfied	n=108	av.=4.0	md=4.0	dev.=0.9
4.5) Services available to GI Bill recipients	Very Dissatisfied						Very Satisfied	n=68	av.=3.9	md=4.0	dev.=0.9
4.6) The quality of the Barton College website	Very Dissatisfied						Very Satisfied	n=112	av.=4.0	md=4.0	dev.=0.9
4.7) The quality of Campus Connect	Very Dissatisfied						Very Satisfied	n=112	av.=4.1	md=4.0	dev.=0.9
4.8) Quality and reliability of the learning management system - Canvas	Very Dissatisfied						Very Satisfied	n=112	av.=4.3	md=4.0	dev.=0.7
4.9) Business Office hours of operation	Very Dissatisfied						Very Satisfied	n=106	av.=4.1	md=4.0	dev.=0.8
4.10) Payment options available to you	Very Dissatisfied						Very Satisfied	n=108	av.=3.9	md=4.0	dev.=1.0
4.11) The quality of the Student Account Center (online payment portal)	Very Dissatisfied						Very Satisfied	n=107	av.=3.9	md=4.0	dev.=0.9
4.12) The financial aid award process	Very Dissatisfied						Very Satisfied	n=108	av.=3.8	md=4.0	dev.=1.1
4.13) The quality of the Barton College Bookstore	Very Dissatisfied						Very Satisfied	n=101	av.=3.8	md=4.0	dev.=0.9
4.14) Availability of tutoring services	Very Dissatisfied						Very Satisfied	n=98	av.=4.1	md=4.0	dev.=0.9
4.15) Quality of the Ragan Writing Center	Very Dissatisfied						Very Satisfied	n=79	av.=4.2	md=4.0	dev.=0.8
4.16) Quality of the Oral Communications Center	Very Dissatisfied						Very Satisfied	n=75	av.=4.1	md=4.0	dev.=0.8
4.17) Quality of the Quantitative Literacy (QL) Center	Very Dissatisfied						Very Satisfied	n=76	av.=4.1	md=4.0	dev.=0.8
4.18) Quality of services offered by the Library and its staff	Very Dissatisfied						Very Satisfied	n=97	av.=4.2	md=4.0	dev.=0.8
4.19) Student activities available to you	Very Dissatisfied						Very Satisfied	n=98	av.=3.9	md=4.0	dev.=1.0
4.20) The quality of support offered by the College Chaplain	Very Dissatisfied						Very Satisfied	n=71	av.=4.0	md=4.0	dev.=0.9
4.21) Campus security	Very Dissatisfied						Very Satisfied	n=92	av.=3.8	md=4.0	dev.=0.9
4.22) Quality of IT services offered to you	Very Dissatisfied						Very Satisfied	n=97	av.=3.9	md=4.0	dev.=0.9
4.23) Reliability of wireless connectivity on campus	Very Dissatisfied						Very Satisfied	n=97	av.=3.6	md=4.0	dev.=1.2
4.24) Quality of services offered by the Office of Academic and Career Planning	Very Dissatisfied						Very Satisfied	n=95	av.=4.1	md=4.0	dev.=0.9
4.25) Availability of career services	Very Dissatisfied						Very Satisfied	n=92	av.=4.0	md=4.0	dev.=1.0
4.26) Appearance of the campus (buildings and grounds)	Very Dissatisfied						Very Satisfied	n=99	av.=3.8	md=4.0	dev.=1.0
4.27) Cleanliness of campus buildings	Very Dissatisfied						Very Satisfied	n=100	av.=3.4	md=4.0	dev.=1.3
4.28) Classroom environment	Very Dissatisfied						Very Satisfied	n=94	av.=4.0	md=4.0	dev.=0.9
4.29) Lab facilities	Very Dissatisfied						Very Satisfied	n=83	av.=3.9	md=4.0	dev.=1.0



5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Profile

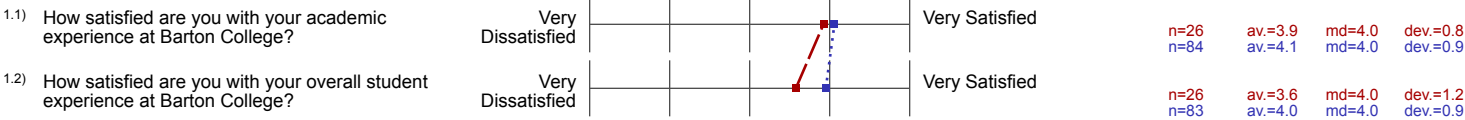
Attachment 2

Subgroup: **Males from 2023 Student Satisfaction Survey All Responses**

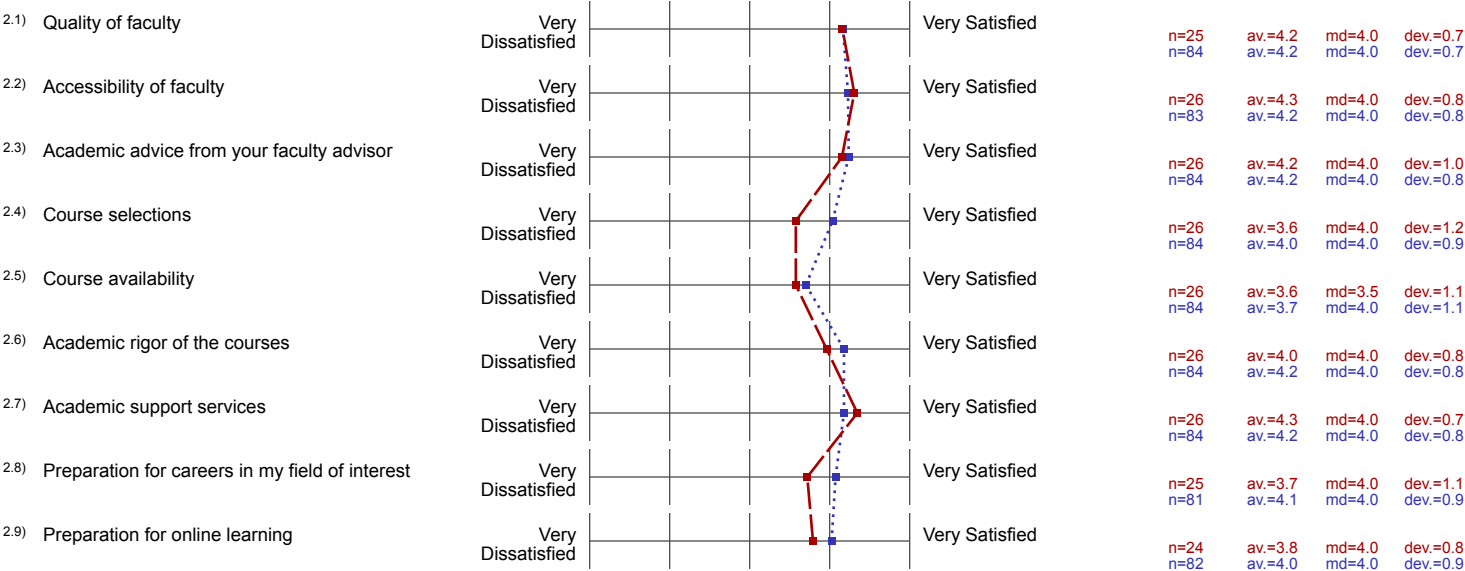
Comparative line: **Females from 2023 Student Satisfaction Survey All Responses**

Values used in the profile line: Mean

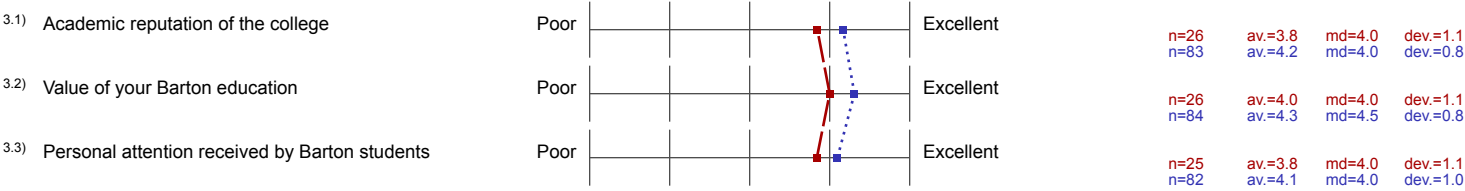
1. Barton College Experience



2. How would you rate your satisfaction with the following aspects of your educational experience:

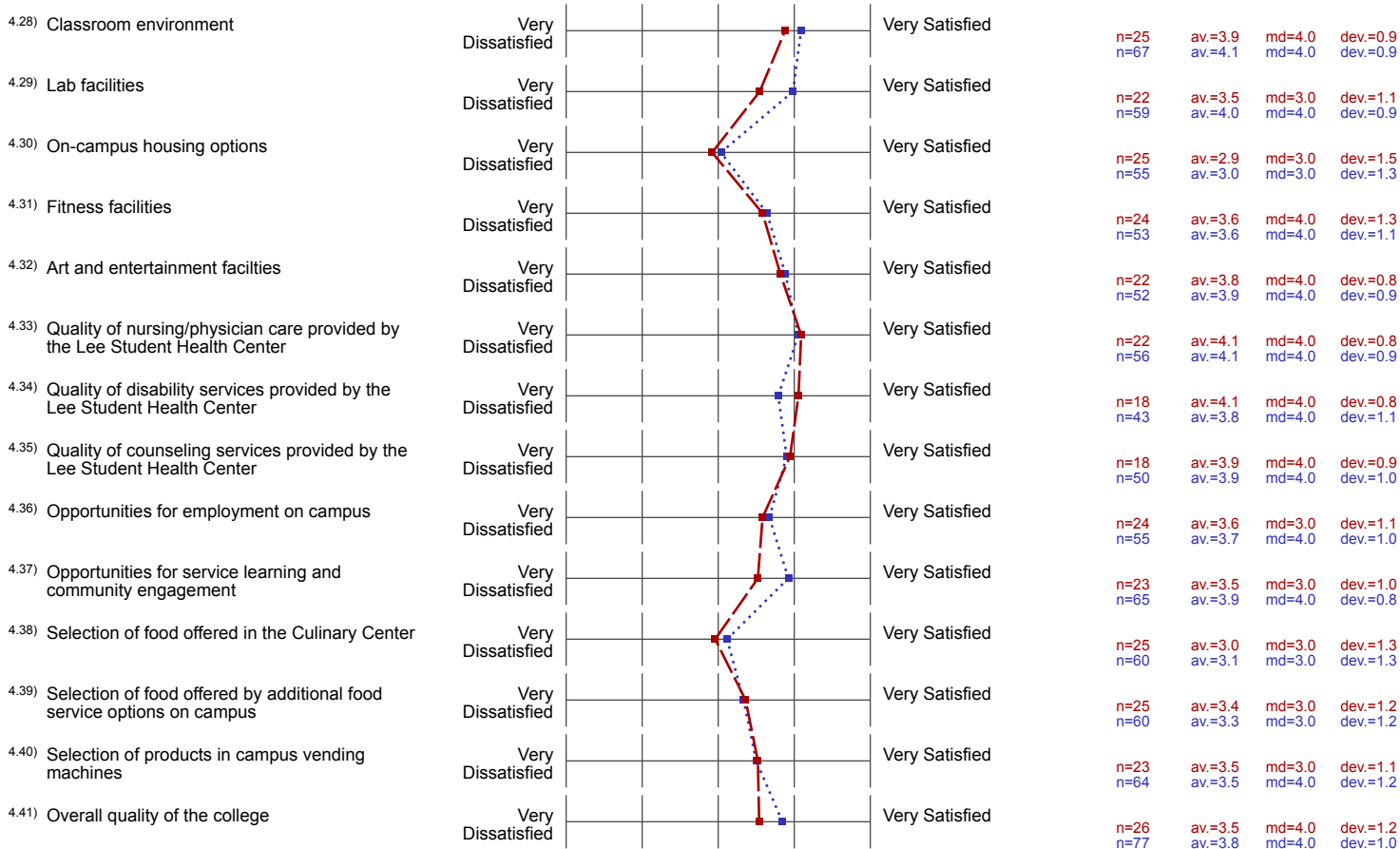


3. How do you perceive each of the following:

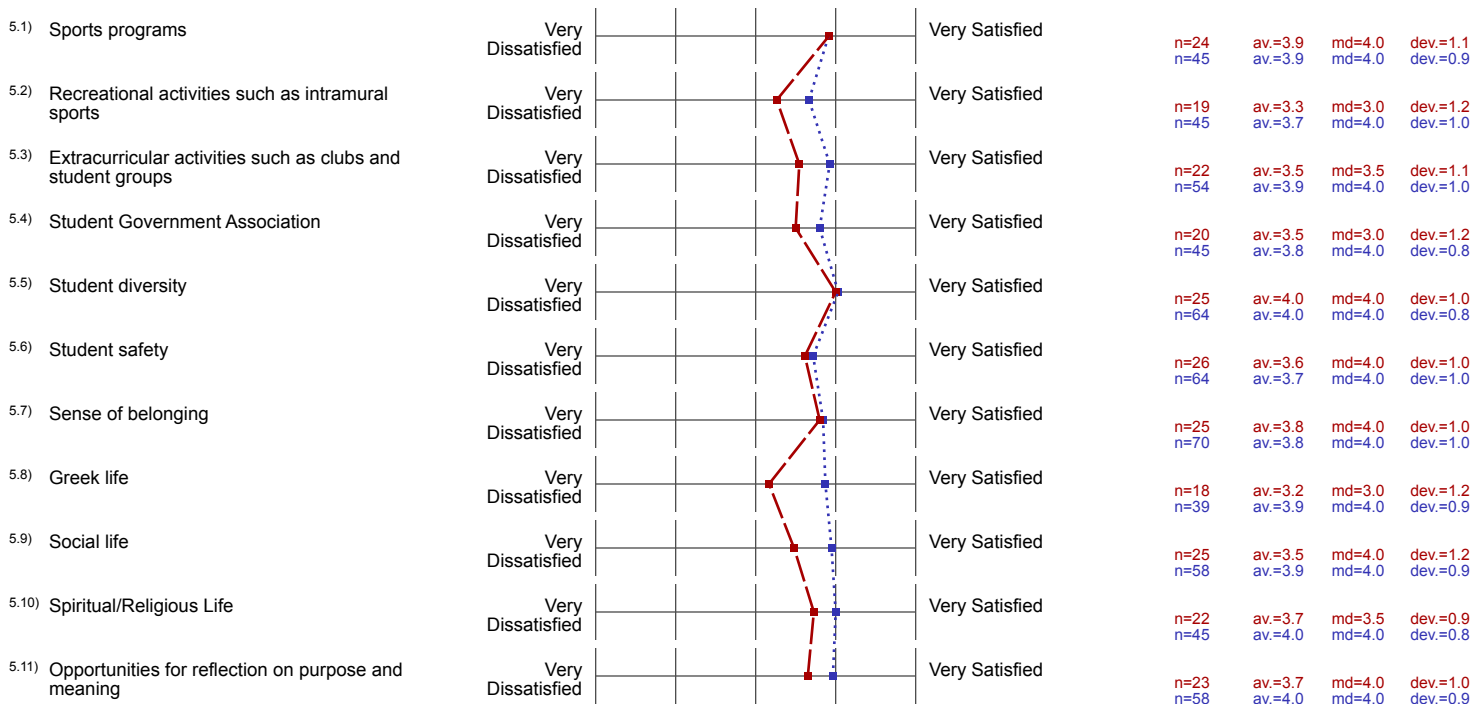


4. How satisfied are you with each of the following:





5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Profile

Attachment 3

Subgroup: Traditional Students from 2023 Student Satisfaction Survey All Responses

Comparative line: Professional Studies Students from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

1. Barton College Experience

1.1) How satisfied are you with your academic experience at Barton College?	Very Dissatisfied		Very Satisfied	n=83 n=28	av.=4.0 av.=4.3	md=4.0 md=4.0	dev.=0.8 dev.=0.8
1.2) How satisfied are you with your overall student experience at Barton College?	Very Dissatisfied		Very Satisfied	n=83 n=27	av.=3.7 av.=4.4	md=4.0 md=4.0	dev.=1.0 dev.=0.6

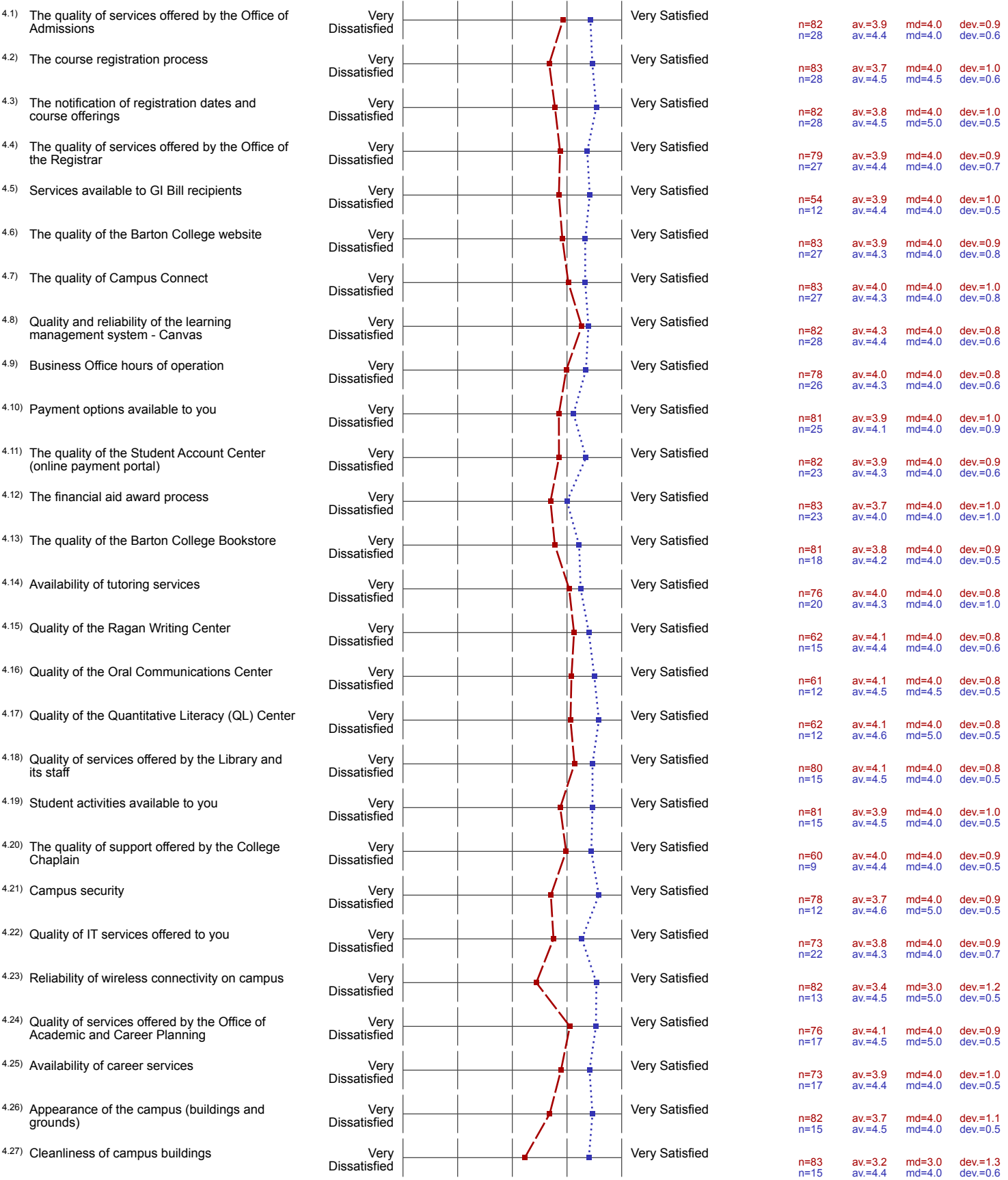
2. How would you rate your satisfaction with the following aspects of your educational experience:

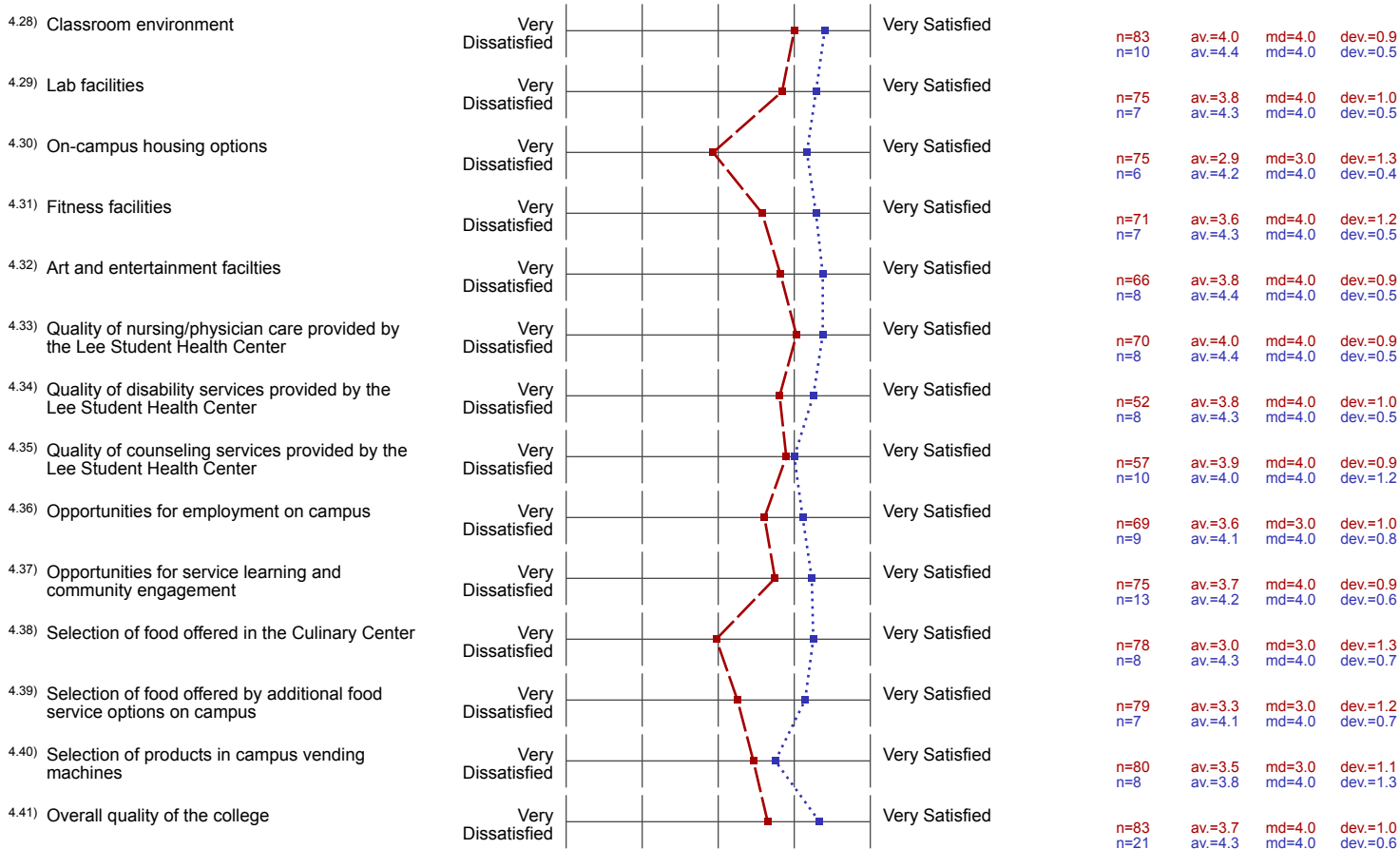
2.1) Quality of faculty	Very Dissatisfied		Very Satisfied	n=82 n=28	av.=4.1 av.=4.4	md=4.0 md=4.5	dev.=0.7 dev.=0.6
2.2) Accessibility of faculty	Very Dissatisfied		Very Satisfied	n=82 n=28	av.=4.2 av.=4.4	md=4.0 md=4.5	dev.=0.8 dev.=0.6
2.3) Academic advice from your faculty advisor	Very Dissatisfied		Very Satisfied	n=83 n=28	av.=4.2 av.=4.4	md=4.0 md=4.0	dev.=0.9 dev.=0.6
2.4) Course selections	Very Dissatisfied		Very Satisfied	n=83 n=28	av.=3.8 av.=4.4	md=4.0 md=4.0	dev.=1.1 dev.=0.6
2.5) Course availability	Very Dissatisfied		Very Satisfied	n=83 n=28	av.=3.4 av.=4.3	md=3.0 md=4.0	dev.=1.1 dev.=0.7
2.6) Academic rigor of the courses	Very Dissatisfied		Very Satisfied	n=83 n=28	av.=4.0 av.=4.4	md=4.0 md=5.0	dev.=0.8 dev.=0.8
2.7) Academic support services	Very Dissatisfied		Very Satisfied	n=83 n=28	av.=4.2 av.=4.4	md=4.0 md=4.0	dev.=0.8 dev.=0.7
2.8) Preparation for careers in my field of interest	Very Dissatisfied		Very Satisfied	n=80 n=26	av.=3.8 av.=4.5	md=4.0 md=5.0	dev.=1.0 dev.=0.6
2.9) Preparation for online learning	Very Dissatisfied		Very Satisfied	n=80 n=26	av.=3.9 av.=4.3	md=4.0 md=5.0	dev.=0.9 dev.=0.9

3. How do you perceive each of the following:

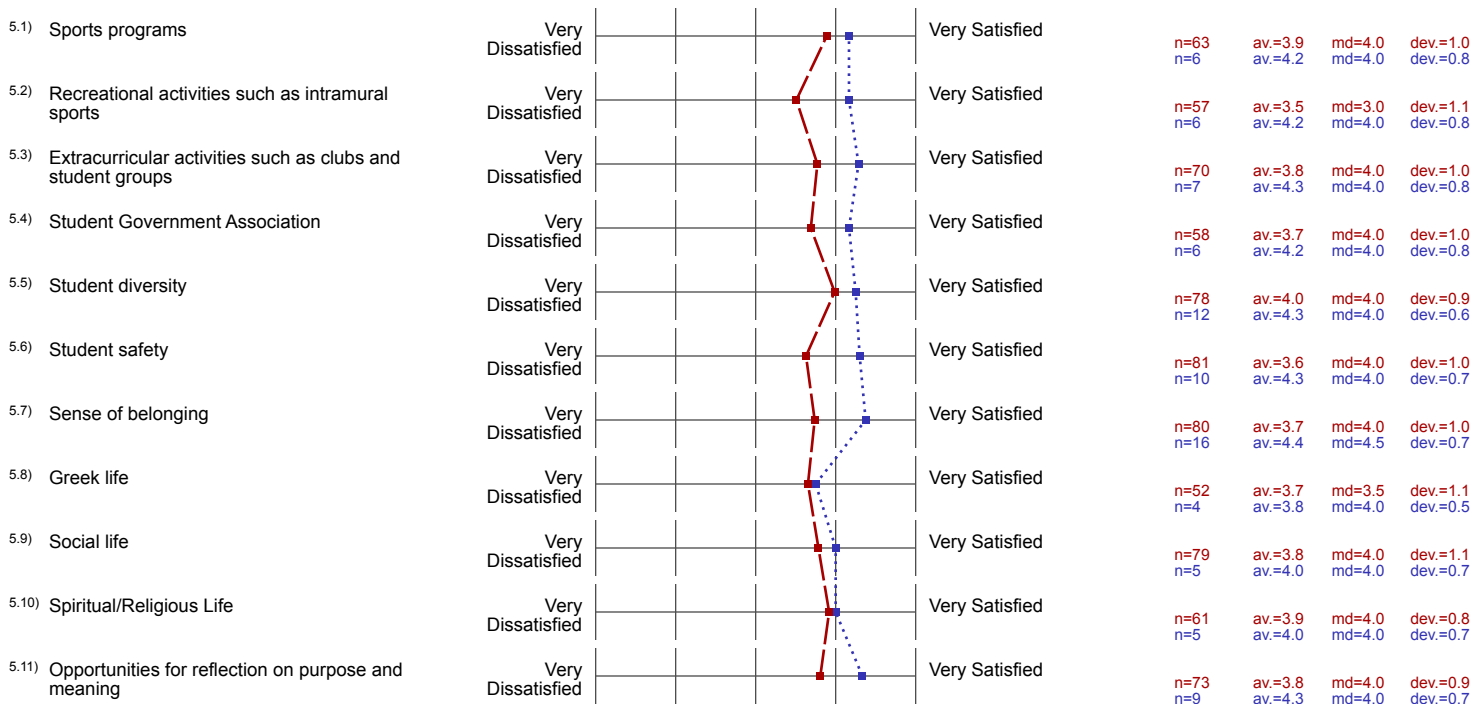
3.1) Academic reputation of the college	Poor		Excellent	n=82 n=28	av.=4.0 av.=4.5	md=4.0 md=5.0	dev.=0.8 dev.=0.7
3.2) Value of your Barton education	Poor		Excellent	n=83 n=28	av.=4.1 av.=4.6	md=4.0 md=5.0	dev.=1.0 dev.=0.5
3.3) Personal attention received by Barton students	Poor		Excellent	n=82 n=26	av.=3.9 av.=4.5	md=4.0 md=5.0	dev.=1.1 dev.=0.6

4. How satisfied are you with each of the following:





5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Profile

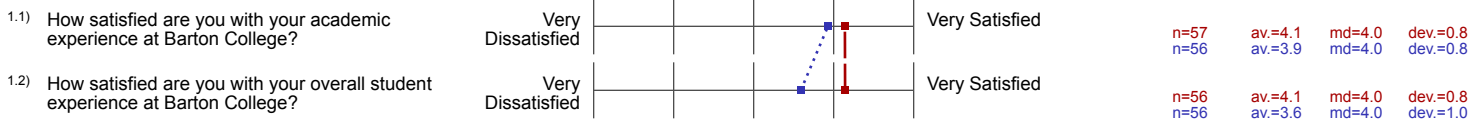
Attachment 4

Subgroup: Off Campus Residents from 2023 Student Satisfaction Survey All Responses

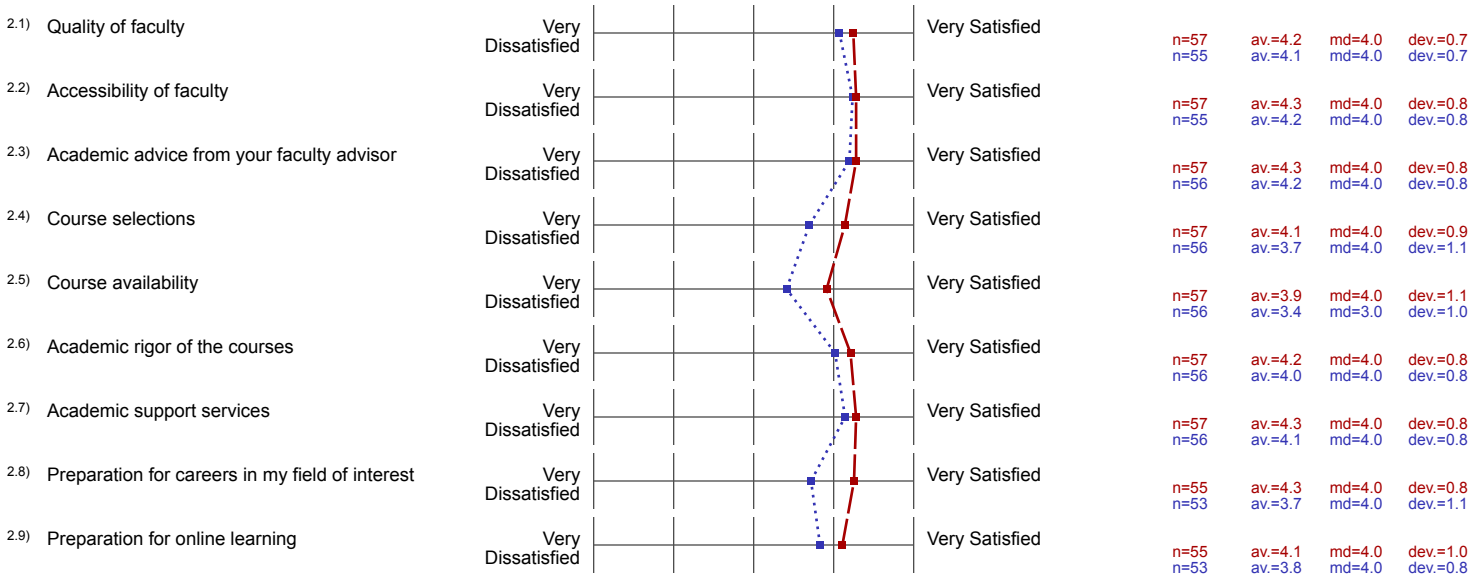
Comparative line: On Campus Residents from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

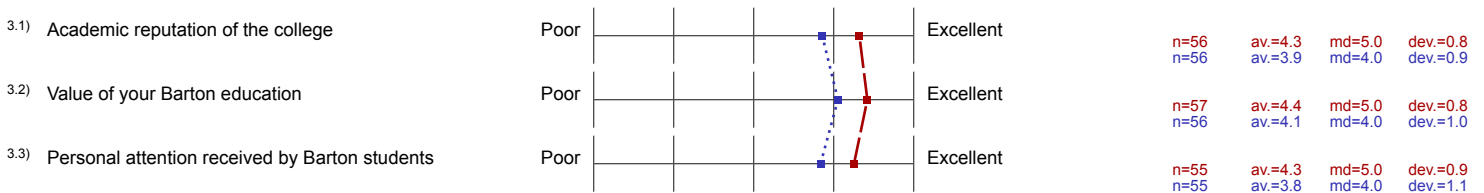
1. Barton College Experience



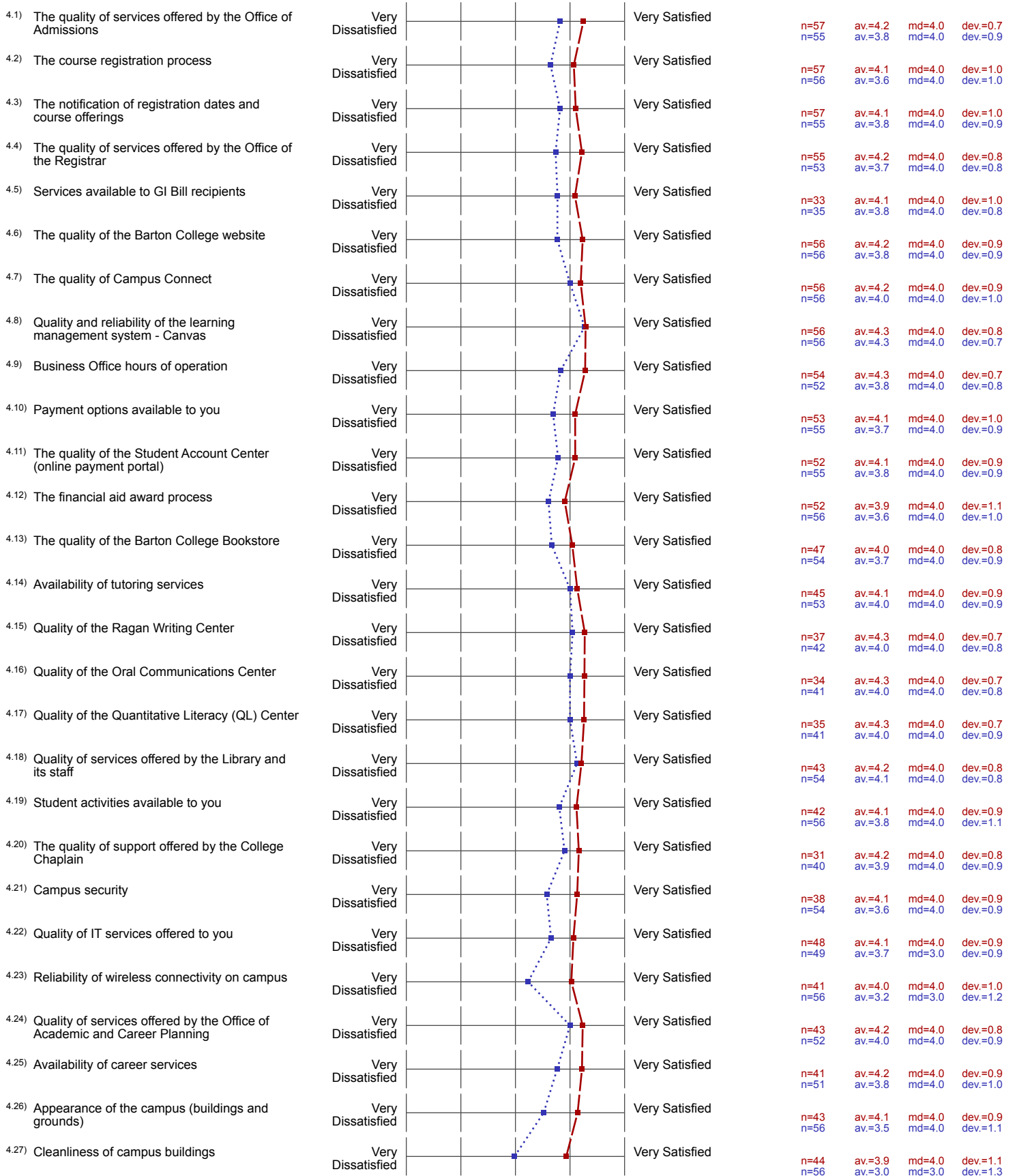
2. How would you rate your satisfaction with the following aspects of your educational experience:

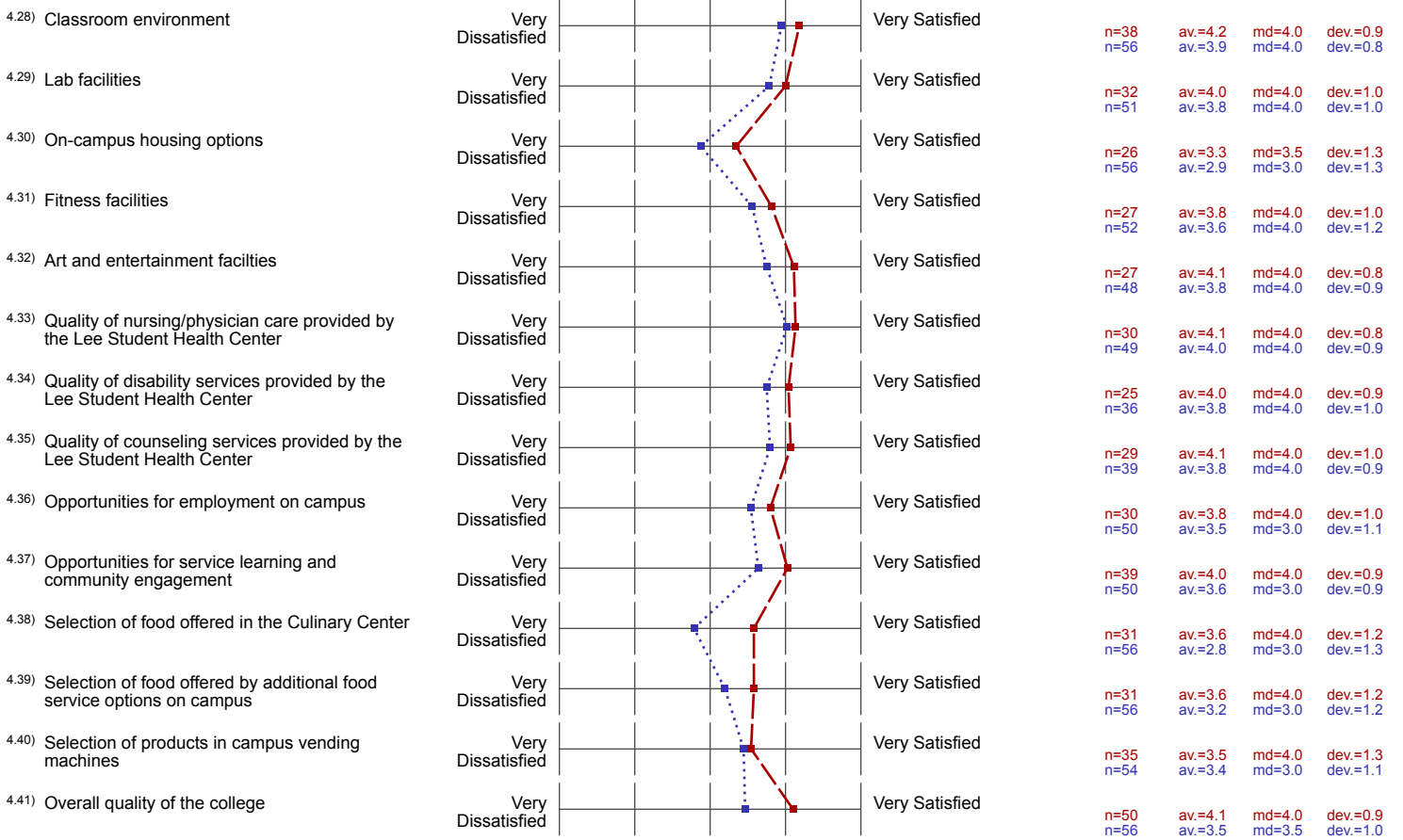


3. How do you perceive each of the following:

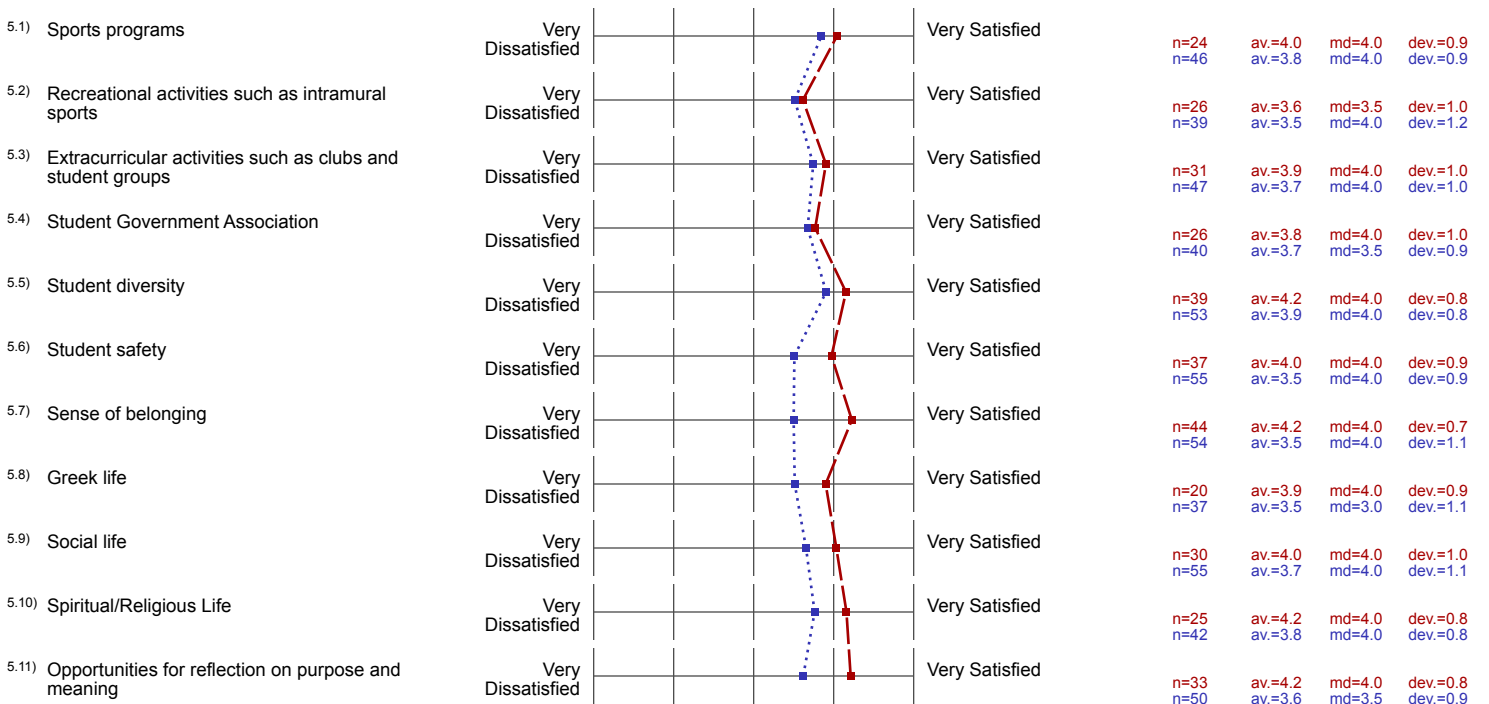


4. How satisfied are you with each of the following:





5. How would you rate your satisfaction with the following aspects of student life at Barton College:

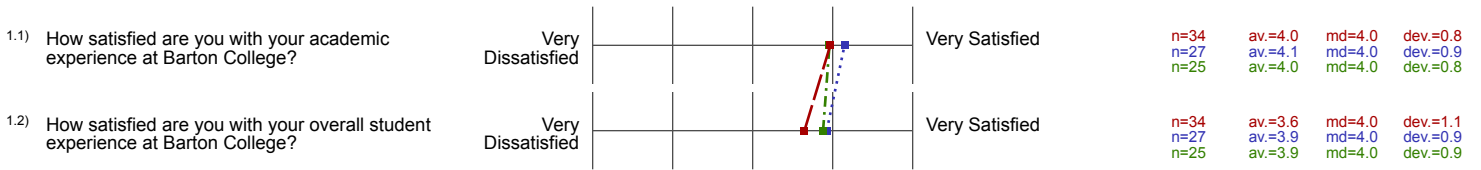


Profile

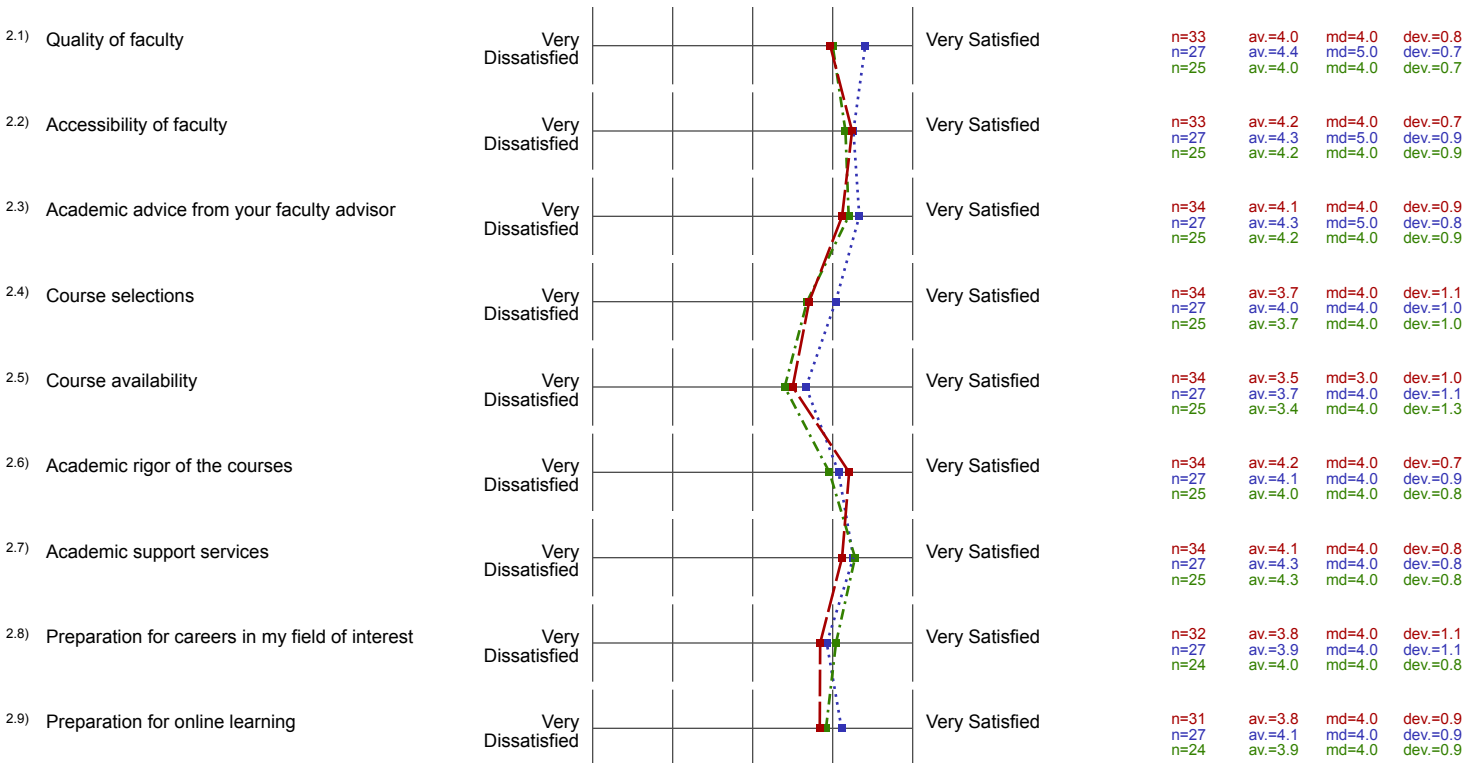
Attachment 5

Subgroup: Freshmen from 2023 Student Satisfaction Survey All Responses
Comparative line: Sophomores from 2023 Student Satisfaction Survey All Responses
Comparative line: Juniors from 2023 Student Satisfaction Survey All Responses
 Values used in the profile line: Mean

1. Barton College Experience

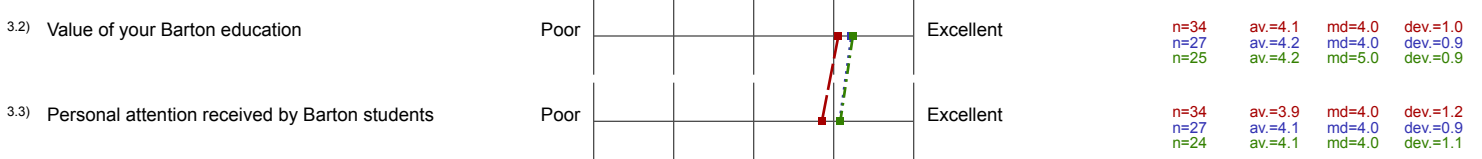


2. How would you rate your satisfaction with the following aspects of your educational experience:

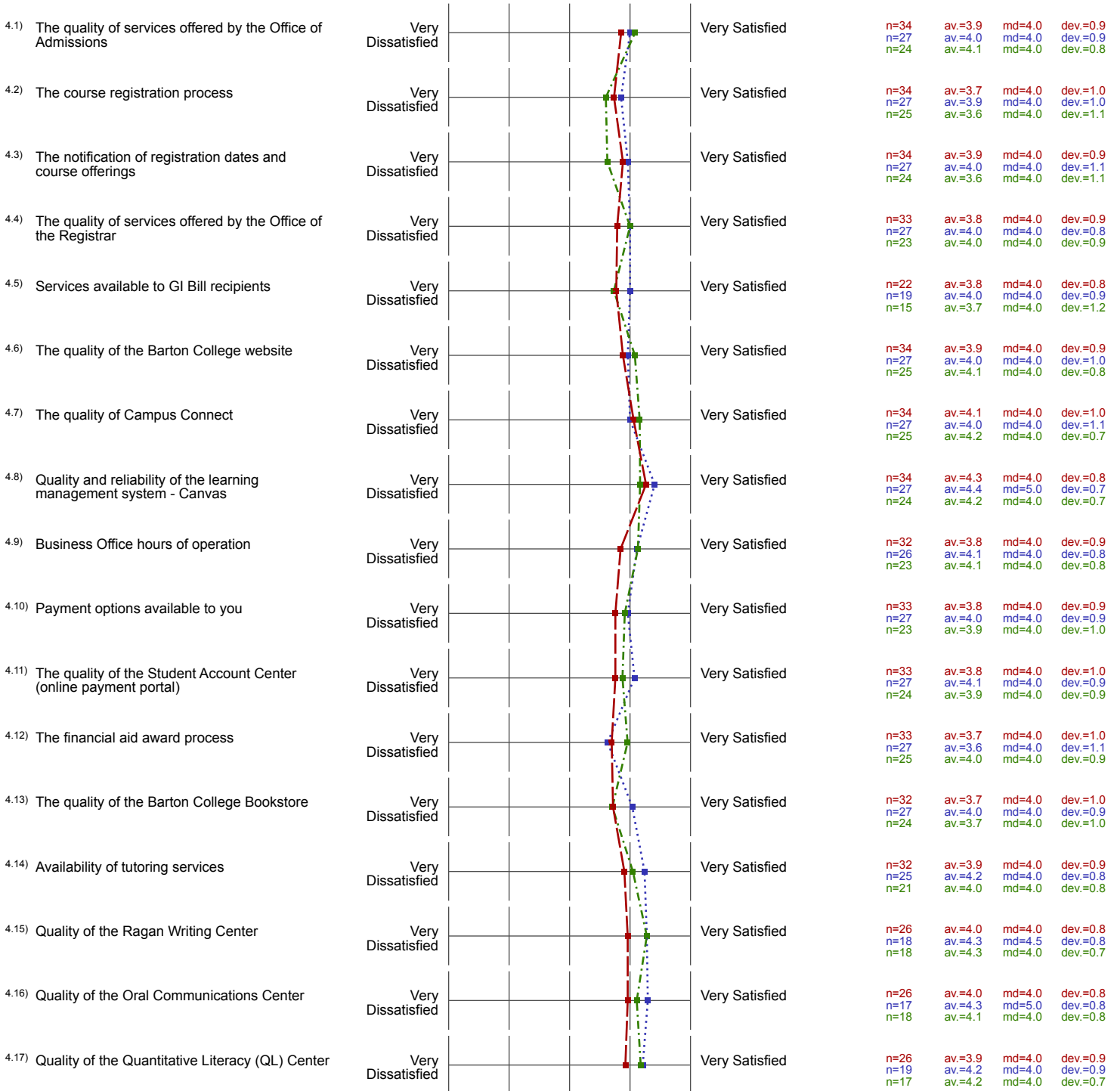


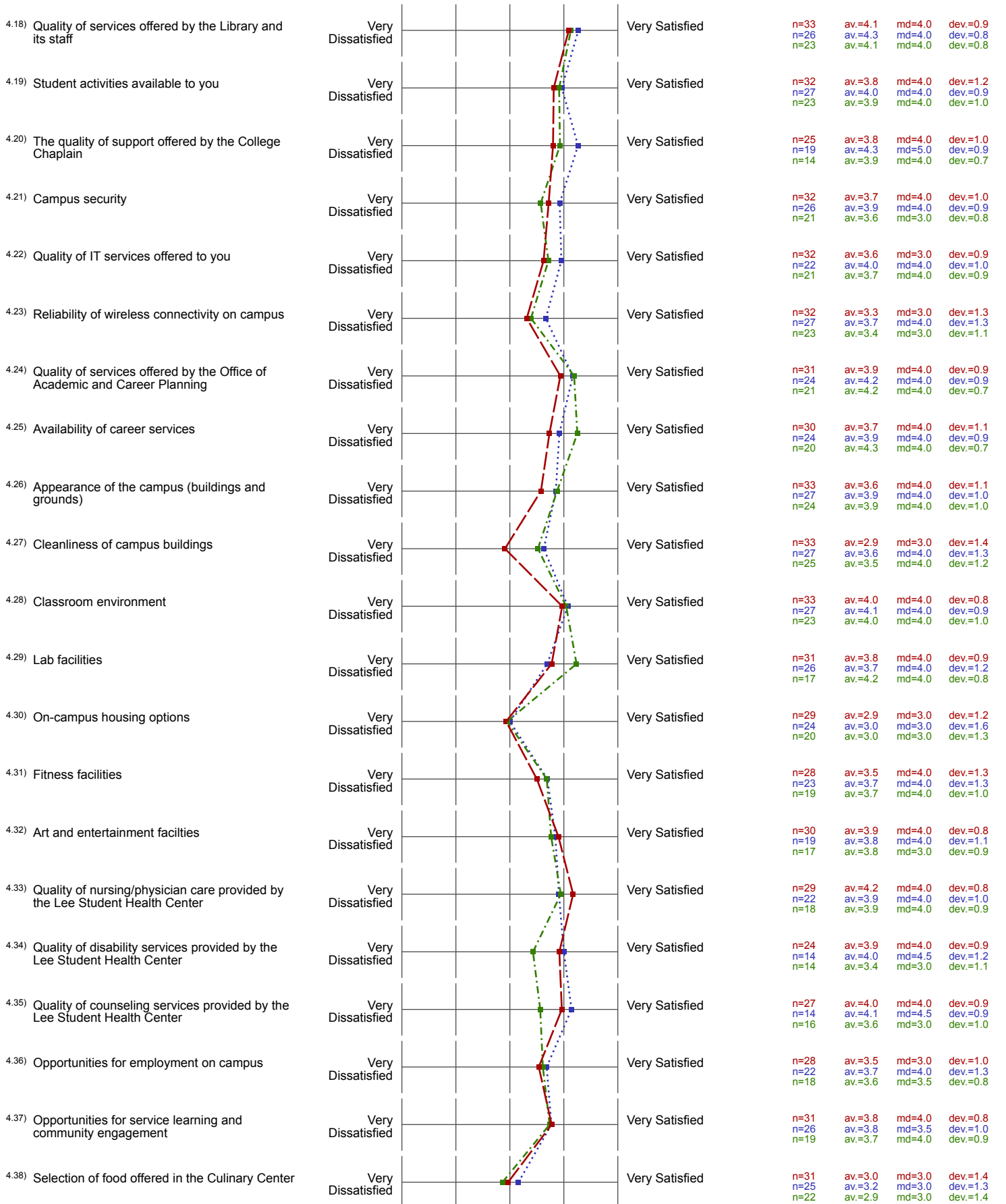
3. How do you perceive each of the following:

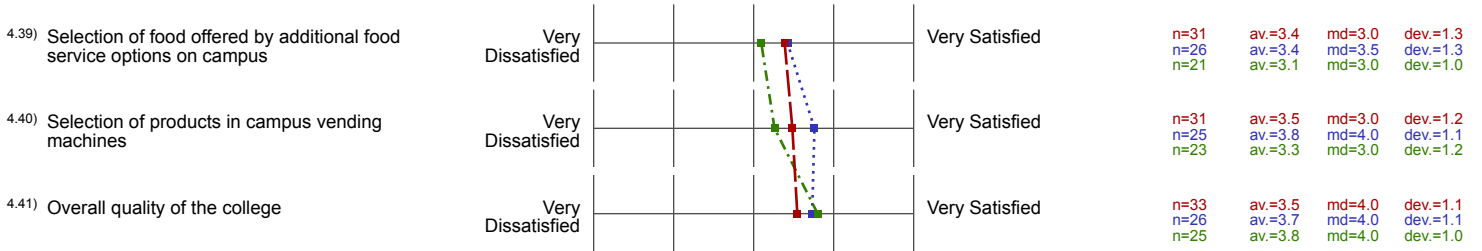




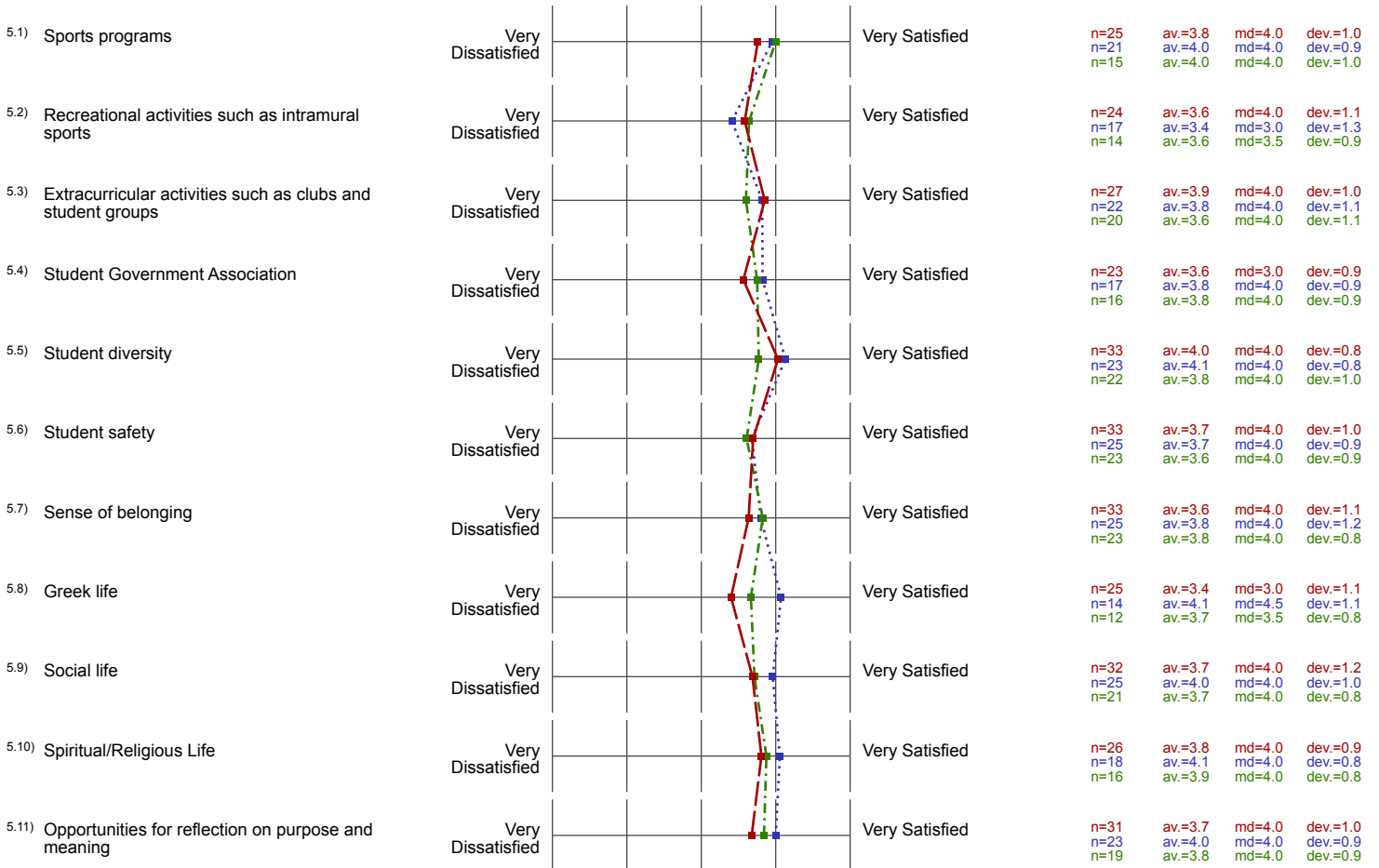
4. How satisfied are you with each of the following:





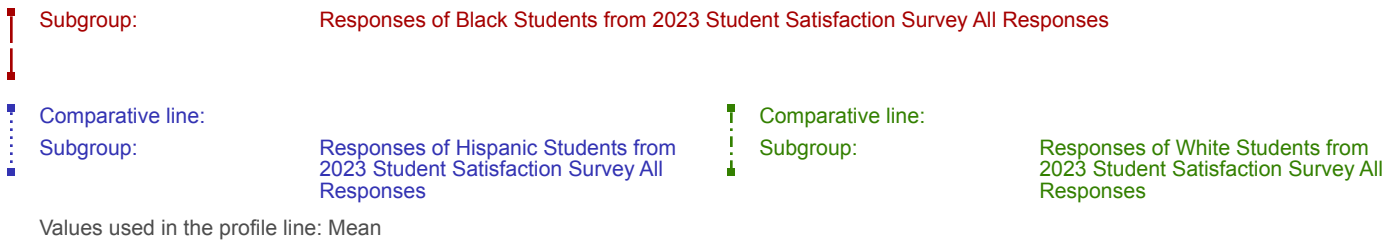


5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Profile

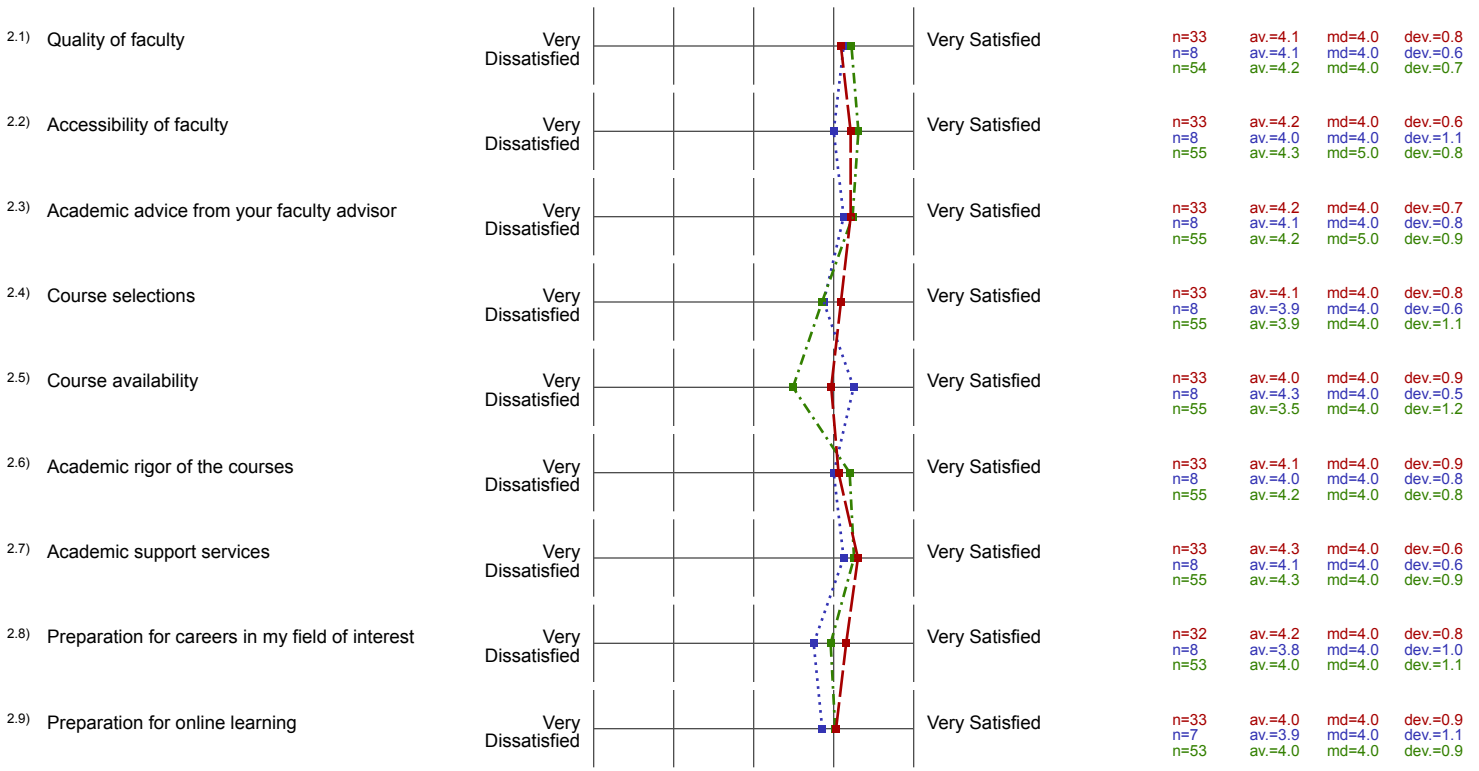
Attachment 6



1. Barton College Experience

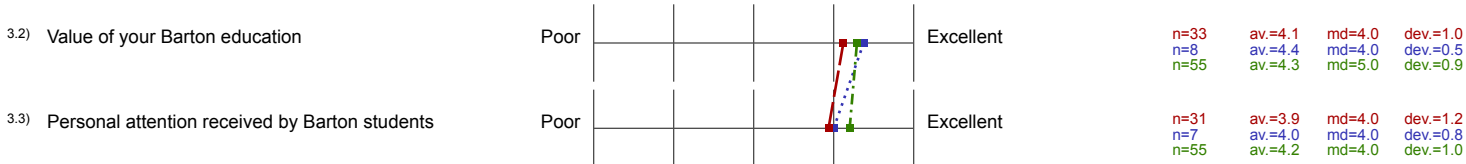


2. How would you rate your satisfaction with the following aspects of your educational experience:

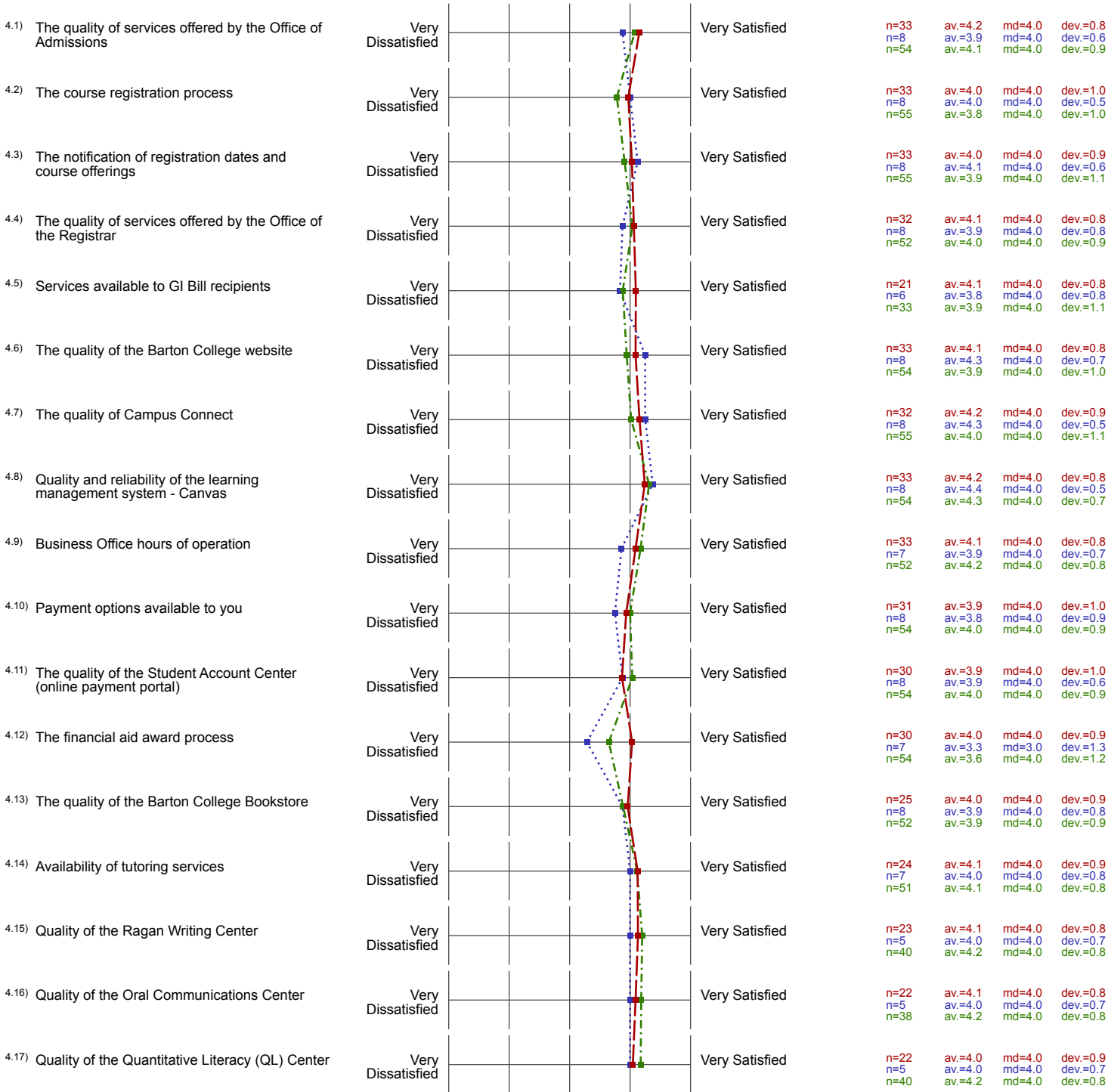


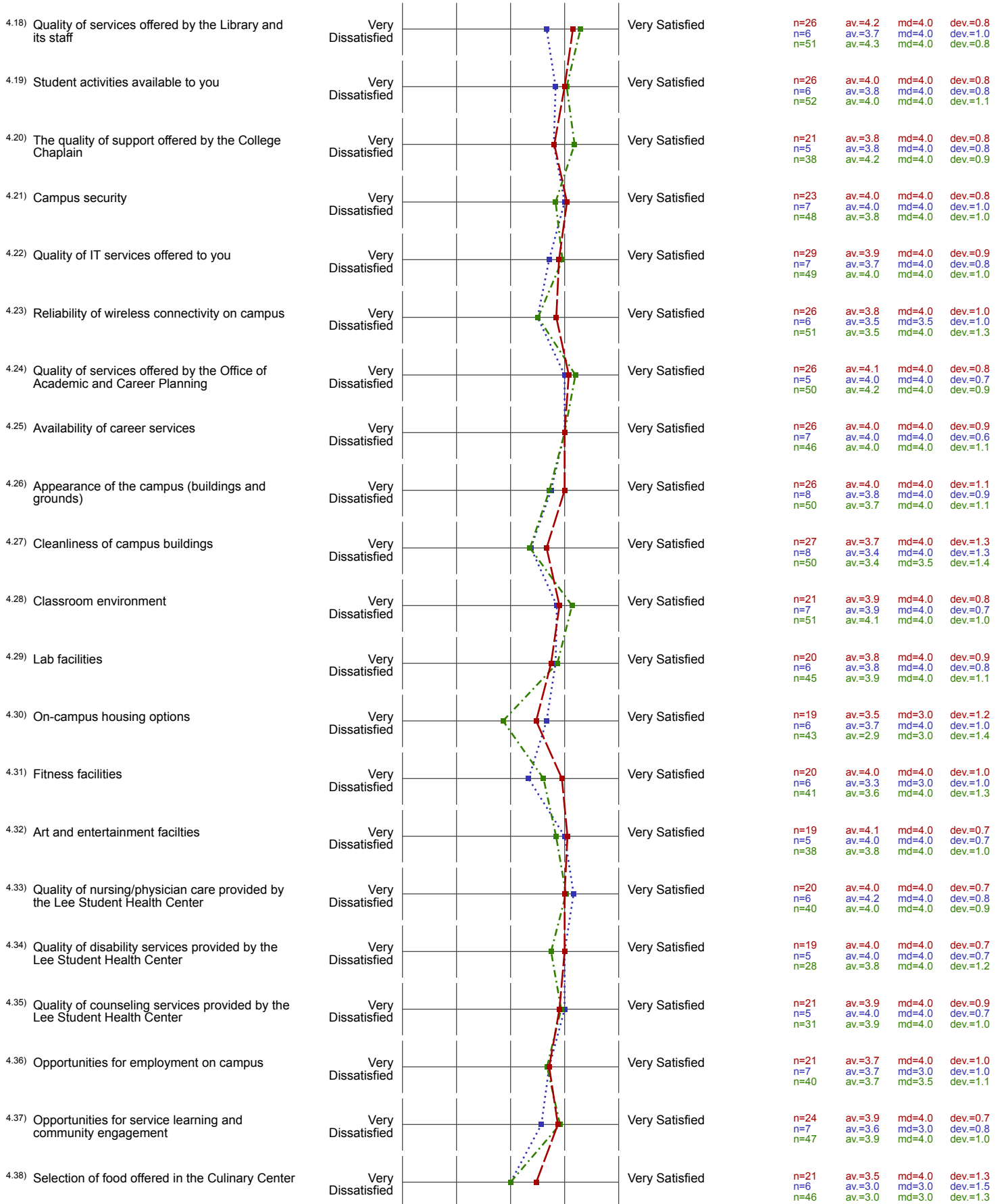
3. How do you perceive each of the following:

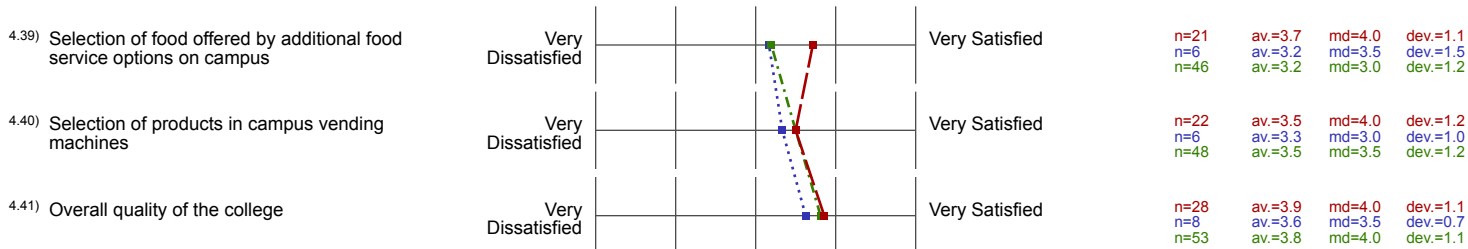




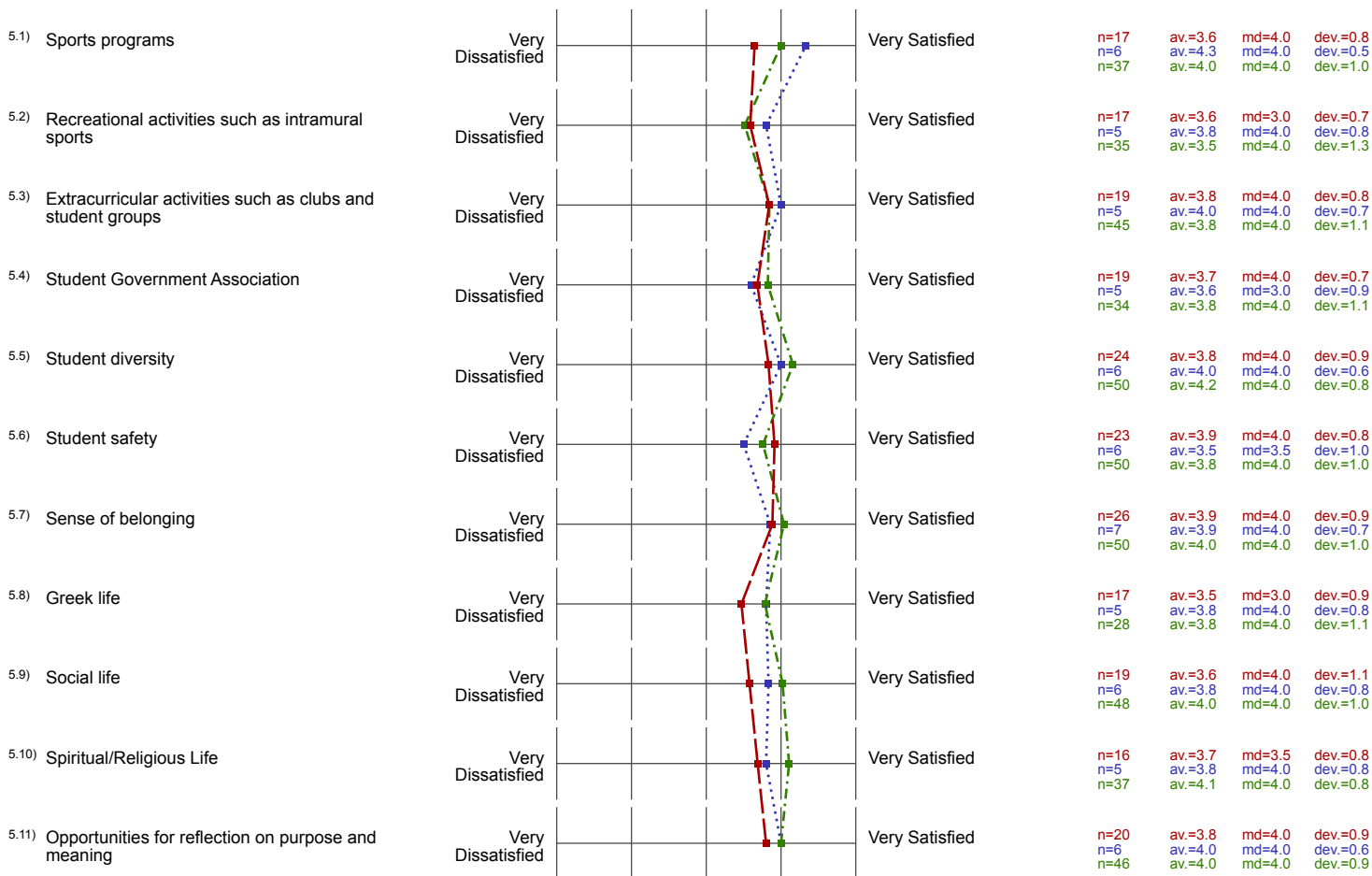
4. How satisfied are you with each of the following:







5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Profile

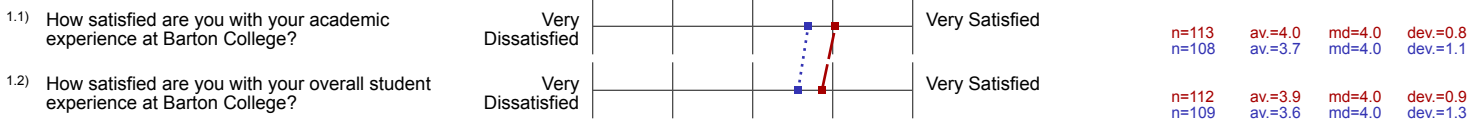
Attachment 7

Compilation: 2023 Student Satisfaction Survey All Responses

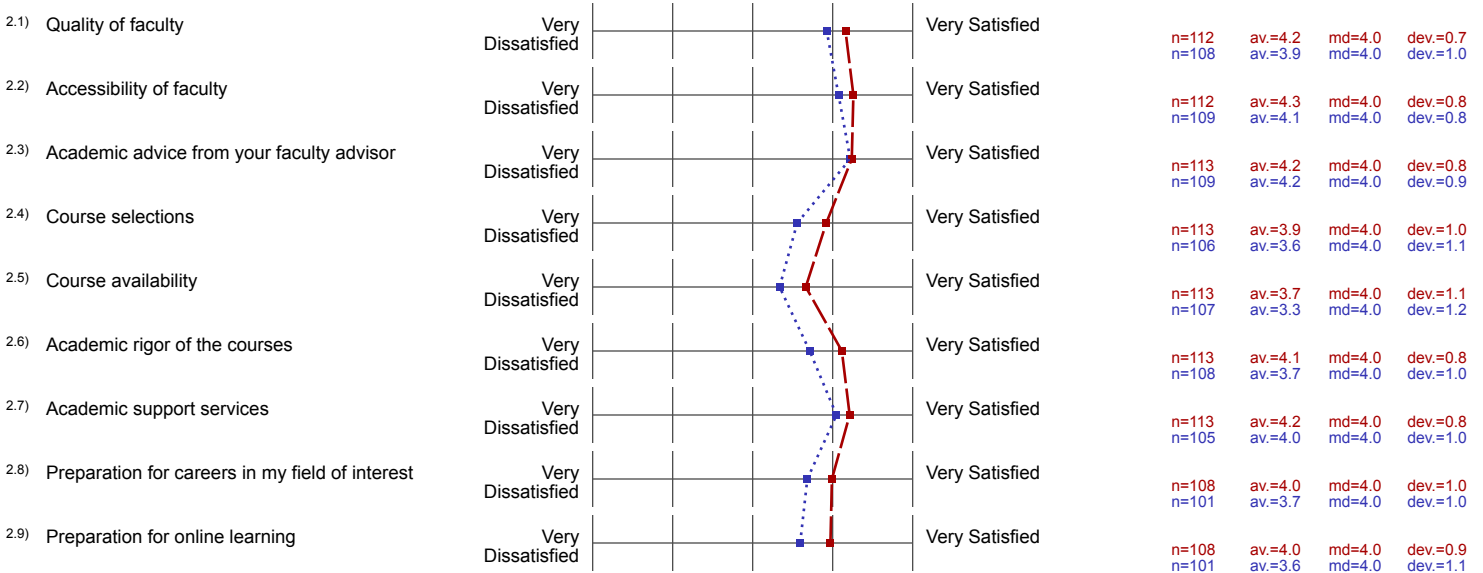
Comparative line: 2019 Undergrad Satisfaction All
 Compilation:

Values used in the profile line: Mean

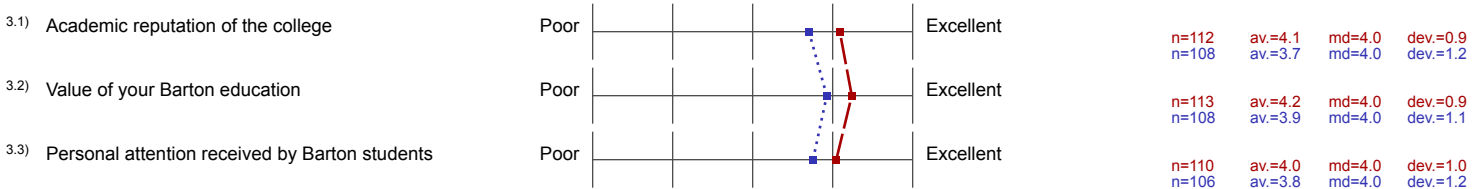
1. Barton College Experience



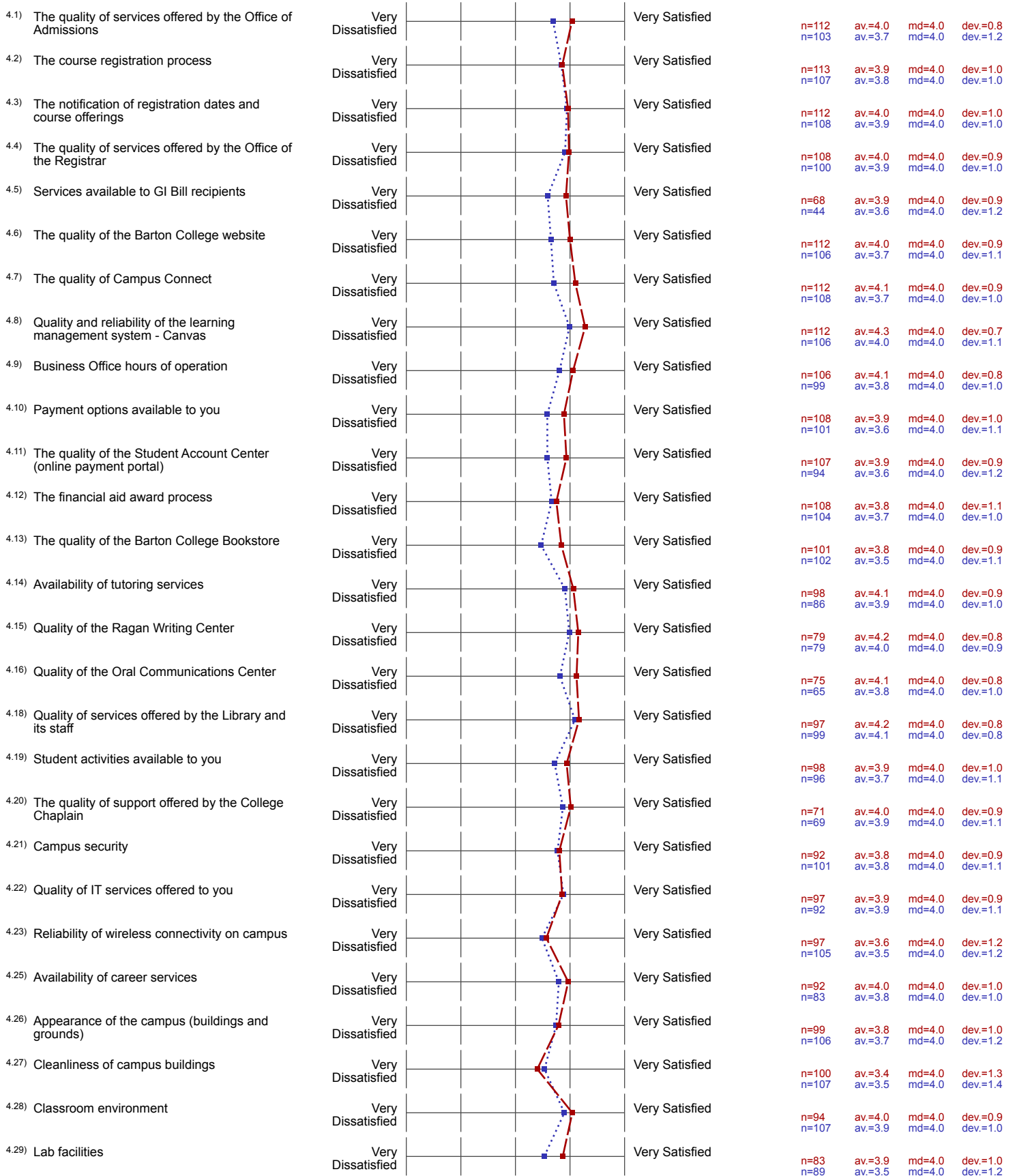
2. How would you rate your satisfaction with the following aspects of your educational experience:

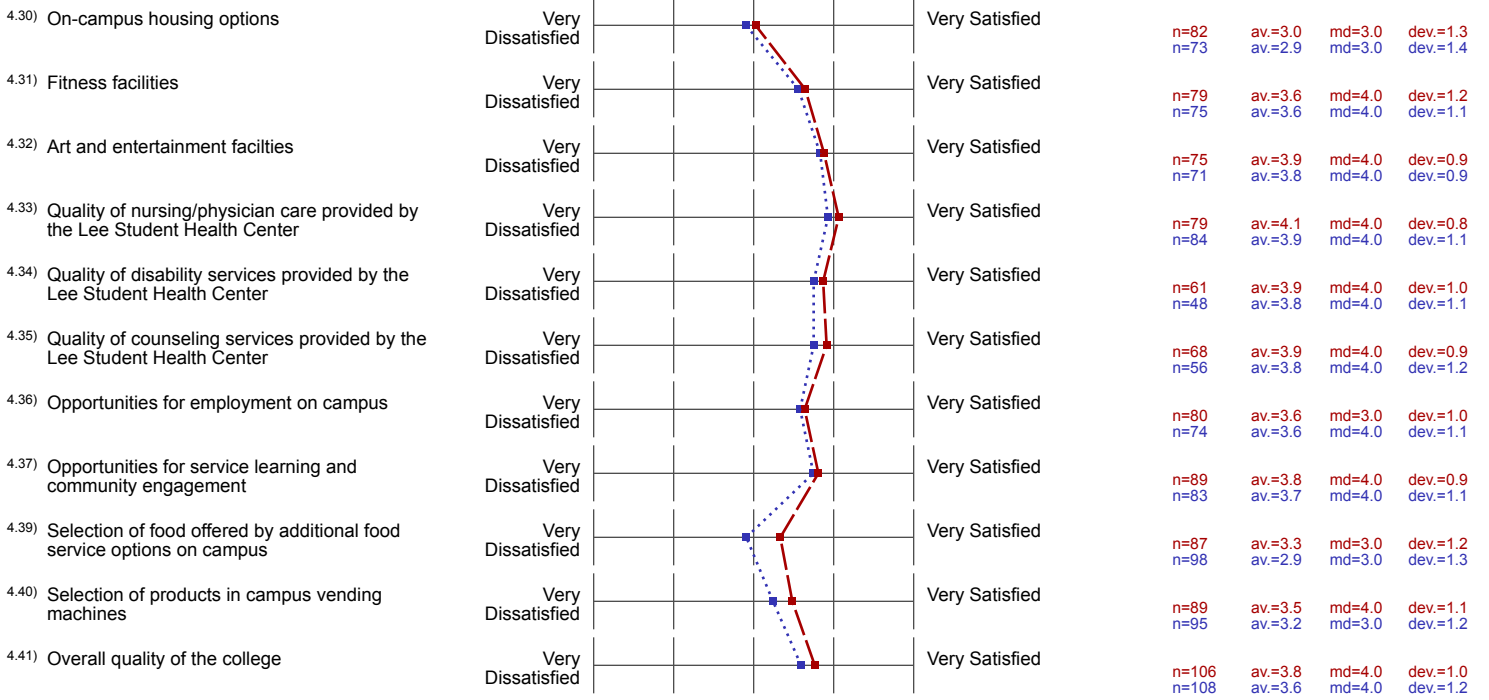


3. How do you perceive each of the following:

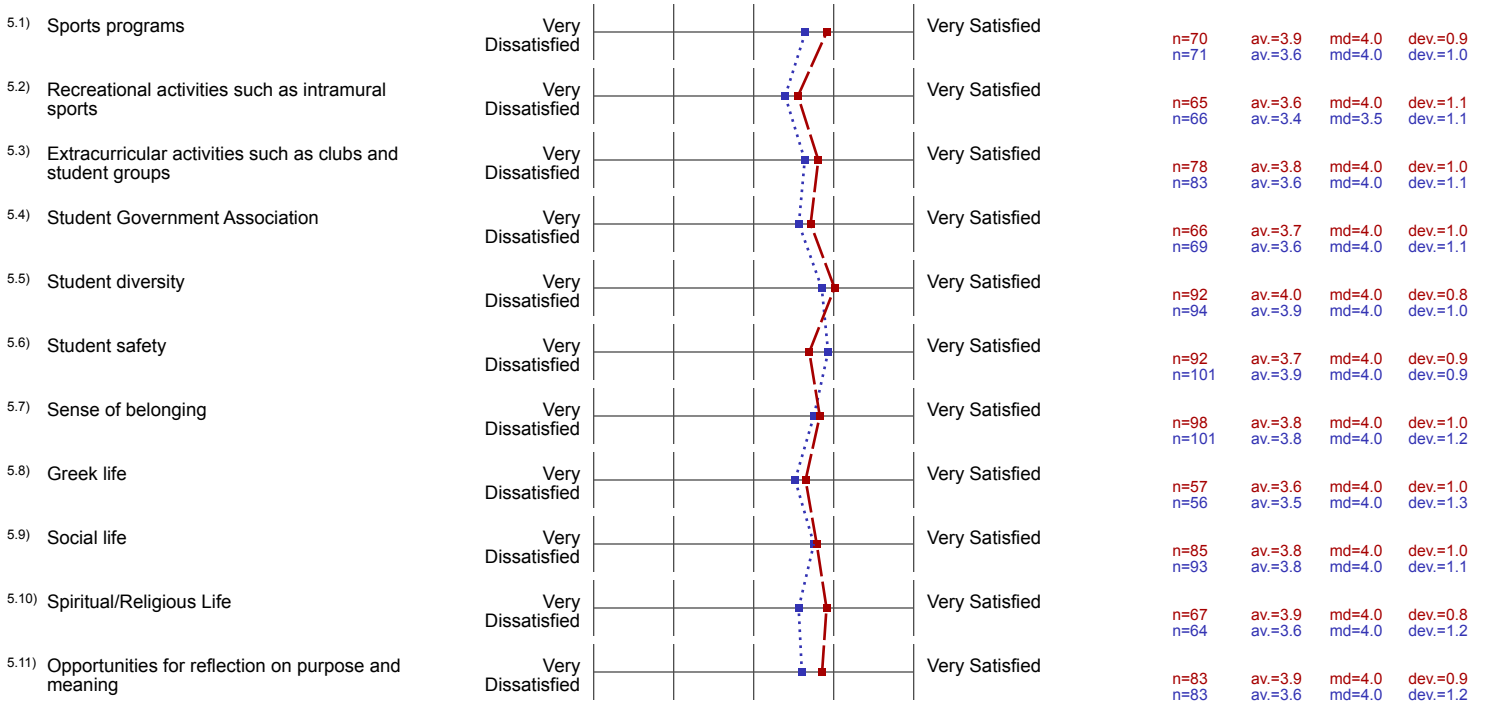


4. How satisfied are you with each of the following:





5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Class Climate

Barton College Undergraduate Student Satisfaction Survey Spring 2023

SCANTRON



Mark as shown: Please use a ball-point pen or a thin felt tip. This form will be processed automatically.

Correction: Please follow the examples shown on the left hand side to help optimize the reading results.

1. Barton College Experience

- | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | N/A |
|---|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 1.1 How satisfied are you with your academic experience at Barton College? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 1.2 How satisfied are you with your overall student experience at Barton College? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 1.3 Comments: | <div style="border: 1px solid black; height: 50px; width: 100%;"></div> | | | | | |

2. How would you rate your satisfaction with the following aspects of your educational experience:

- | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | N/A |
|---|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 2.1 Quality of faculty | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.2 Accessibility of faculty | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.3 Academic advice from your faculty advisor | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.4 Course selections | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.5 Course availability | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.6 Academic rigor of the courses | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.7 Academic support services | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.8 Preparation for careers in my field of interest | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.9 Preparation for online learning | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2.10 Comments: | <div style="border: 1px solid black; height: 50px; width: 100%;"></div> | | | | | |

3. How do you perceive each of the following:

- | | Excellent | Good | Neutral | Fair | Poor | N/A |
|--|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 3.1 Academic reputation of the college | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.2 Value of your Barton education | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3.3 Personal attention received by Barton students | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

4. How satisfied are you with each of the following:

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	N/A
4.1	The quality of services offered by the Office of Admissions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.2	The course registration process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.3	The notification of registration dates and course offerings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.4	The quality of services offered by the Office of the Registrar	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.5	Services available to GI Bill recipients	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.6	The quality of the Barton College website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.7	The quality of Campus Connect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.8	Quality and reliability of the learning management system - Canvas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.9	Business Office hours of operation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.10	Payment options available to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.11	The quality of the Student Account Center (online payment portal)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.12	The financial aid award process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.13	The quality of the Barton College Bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.14	Availability of tutoring services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.15	Quality of the Ragan Writing Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.16	Quality of the Oral Communications Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.17	Quality of the Quantitative Literacy (QL) Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.18	Quality of services offered by the Library and its staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.19	Student activities available to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.20	The quality of support offered by the College Chaplain	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.21	Campus security	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.22	Quality of IT services offered to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.23	Reliability of wireless connectivity on campus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.24	Quality of services offered by the Office of Academic and Career Planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.25	Availability of career services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.26	Appearance of the campus (buildings and grounds)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.27	Cleanliness of campus buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.28	Classroom environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.29	Lab facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.30	On-campus housing options	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.31	Fitness facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.32	Art and entertainment facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.33	Quality of nursing/physician care provided by the Lee Student Health Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.34	Quality of disability services provided by the Lee Student Health Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.35	Quality of counseling services provided by the Lee Student Health Center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.36	Opportunities for employment on campus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. How satisfied are you with each of the following: [Continue]

- | | | | | | | | |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 4.37 Opportunities for service learning and community engagement | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.38 Selection of food offered in the Culinary Center | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.39 Selection of food offered by additional food service options on campus | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.40 Selection of products in campus vending machines | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4.41 Overall quality of the college | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

5. How would you rate your satisfaction with the following aspects of student life at Barton College:

- | | Very Satisfied | Satisfied | Neutral | Dissatisfied | Very Dissatisfied | N/A |
|---|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| 5.1 Sports programs | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.2 Recreational activities such as intramural sports | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.3 Extracurricular activities such as clubs and student groups | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.4 Student Government Association | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.5 Student diversity | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.6 Student safety | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.7 Sense of belonging | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.8 Greek life | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.9 Social life | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.10 Spiritual/Religious Life | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5.11 Opportunities for reflection on purpose and meaning | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

6. Demographics

- 6.1 What year are you? Freshman Sophomore Junior
 Senior Other
- 6.2 What is your major?
- 6.3 Are you a full-time or a part-time student? Full-time Part-time
- 6.4 What is your gender? Female Male Non-binary
 Prefer not to answer
- 6.5 What type of student are you? Traditional Professional Studies
- 6.6 What is your race/ethnicity?
 American Indian/Alaska Native Asian Black/African American
 Hispanic/Latino Native Hawaiian Non-U.S. Resident
 Two or more races White Prefer not to answer
- 6.7 Do you live in campus-owned housing? Yes No
- 6.8 The majority of my classes are:
 Morning Afternoon Evening
 Morning/afternoon Afternoon/evening Weekend
 Online

7. Summary

7. Summary [Continue]

7.1 What are your suggestions for making Barton College a better place to obtain a high-quality education?

Thank you for sharing your thoughts and opinions with us!