

Undergraduate Student Satisfaction Survey

March 2023

2023 Barton College Undergraduate Student Satisfaction Survey

Executive Summary

The 2023 Barton College undergraduate satisfaction survey was conducted to gather input from undergraduate students about their overall satisfaction with their in- and out-of-class experiences, as well as with the programs and services available to them. The survey provides valuable feedback to campus administrators who are constantly seeking input about ways to improve both services and the student experience. While typically conducted during the spring semester of odd-numbered years, the last undergraduate student satisfaction survey took place in Spring 2019. In Fall 2020, with campus operations altered due to the Covid 19 pandemic, it was decided to send students a campus climate survey rather than wait until the spring to send the satisfaction survey. It is recommended that the undergraduate student satisfaction survey continue to be administered on an every other spring semester cycle.

Most of the survey questions made use of the Likert-rating scale based on satisfaction levels reported as follows:

Very Satisfied = 5 Satisfied = 4 Neutral = 3 Dissatisfied = 2 Very Dissatisfied = 1

Questions 3.1, 3.2 and 3.3 made use of a 5-point rating scale based on answer choices of poor (1), fair (2), neutral (3), good (4) and excellent (5). Respondents also had the option of abstaining or selecting N/A for each of the survey questions.

On February 9, 2023, all freshmen, sophomores, juniors, and seniors not expecting to graduate in May or August 2023 were invited via their Barton email address to participate in the student satisfaction survey (n=912). Graduating seniors were not included in the survey outreach as they received the annual senior survey on February 3, 2023.

The survey was sent from BCResearch@ barton.edu using Class Climate software. Reminder emails were sent on February 14, February 20, February 26, March 4 and March 10 to those undergraduates who had not yet responded. When the survey closed on March 10, 2023, a total of 113 responses had been received, yielding a response rate of 12.4%. The response rate is a bit lower than the 2019 response rate of 14.6%. Since this survey isn't one that our current students would be familiar with, it might make sense to reinforce the importance of student feedback with the students receiving some kind of follow-up email from the senior leadership team, or some member of the senior leadership team, acknowledging the feedback and even mentioning some result(s) that the feedback inspired. We have heard anecdotally that students don't believe that their feedback matters, so providing tangible evidence to the contrary might help dispel this perception.

An overall average score was calculated for the response to each question, as indicated on Attachment 1. This report also provides, on pages 7 and 8, demographic information about the students who participated in the survey, and student comments from the open-ended questions. Average scores for each question were also calculated for the various subgroups of respondents – male vs. female (Attachment 2), traditional vs. Professional Studies students (Attachment 3), students living on-campus vs. off-campus (Attachment 4), members of each of the undergraduate classes (Attachment 5), and members of the 3 ethnic groups that represent the majority of undergraduates (Attachment 6). The

results of each of these sub-evaluations appear as attachments to this report. Finally, a report comparing the 2019 responses to the 2023 responses is included (Attachment 7), as is a blank copy of the questionnaire used (Attachment 8). Note that several new questions and/or response options were added to the 2023 version of the survey, so these new items will not appear on the report comparing the 2019 and 2023 results.

Key Findings:

- Overall, Barton students responded positively regarding their experiences and with the services available to them, with no question registering an average score below a 3.0 (neutral response). In 2019, 3 questions received an average score of less than 3.0. Twenty-nine of the sixty-six scaled questions had an average score of 4.0 or above, indicating satisfaction with the program, service, or experience (Attachment 1).
- The lowest average scores received were in response to question 4.27, cleanliness of campus buildings, (average score of 3.4), question 4.30, on-campus housing options, (average score of 3.0), question 4.38, selection of food offered in the Culinary Center, (average score of 3.1), and question 4.39, selection of food offered by additional food service options on campus, (average score of 3.3).
- Students expressed the greatest satisfaction with accessibility of faculty (question 2.2, average score
 of 4.3) and quality and reliability of the learning management system Canvas (question 4.8, average
 score of 4.3), Other high satisfaction areas (questions receiving an average score of 4.2) were quality
 of faculty, academic advice from your faculty advisor, academic support services, value of your Barton
 education, quality of the Ragan Writing Center, and quality of services offered by the Library and its
 staff.
- For the majority of questions, average male satisfaction scores tend to be slightly lower than average female satisfaction scores (Attachment 2).
- Professional Studies students appear to be somewhat more satisfied with programs and services, than do traditional students (Attachment 3).
- Students living off-campus appear to be more satisfied across the board. Students living on campus reported greater levels of dissatisfaction with the reliability of wireless connectivity on campus (question 4.22), cleanliness of campus buildings (question 4.27), on-campus housing options (question 4.30), and selection of food offered in the Culinary Center (question 4.37) (Attachment 4).
- Mean scores did not vary significantly between members of the freshmen, sophomore and junior classes. Question 4.27 about the cleanliness of campus buildings and Question 4.33 about the quality of disability services offered by the Lee Student Health Center showed some variation in responses between members of the different classes (Attachment 5).
- Mean scores of the responses provided by students of different ethnicities showed little variation, although the number of Hispanic students (n=8) students was relatively low. With respect to the questions about services (section 4), the only average score less than 3.0 came from the responses of White students regarding question 4.30, on-campus housing options (Attachment 6).
- Attachment 7 displays the average score for each response provided in 2019 and 2023 for each of the questions that appeared on both of the surveys. In 2023, the average satisfaction scores were equal to or higher than 2019 responses for all but two of the survey questions, where scores dipped slightly. Those two questions were question 4.27, cleanliness of campus buildings, where the average score went from 3.5 to 3.4, and question 5.6, student safety, where the average score dropped from 3.9 to 3.7.

Undergraduate Student Satisfaction Survey

2023 Undergraduate Satisfaction Survey (StudtSat23)
No. of responses = 113
No. of enrolled = 912
% returned = 12.4



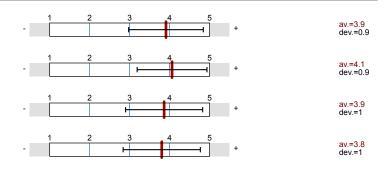
Overall indicators

Global Index

2. How would you rate your satisfaction with the following aspects of your educational experience:

4. How satisfied are you with each of the following:

5. How would you rate your satisfaction with the following aspects of student life at Barton College:

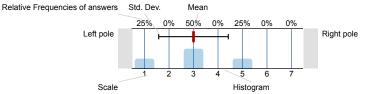


Survey Results

Very Dissatisfied

Legend

Question text

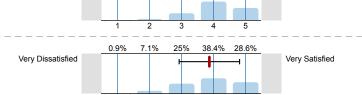


n=No. of responses av.=Mean dev.=Std. Dev. ab.=Abstention



How satisfied are you with your academic experience at Barton College?

How satisfied are you with your overall student experience at Barton College?



17.7%

46.9%

n=112 av.=3.9 dev.=0.9 ab.=1

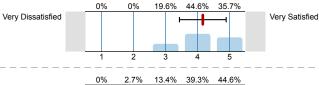
n=113

av.=4 dev.=0.8

Very Satisfied

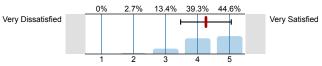
2. How would you rate your satisfaction with the following aspects of your educational experience:

2.1) Quality of faculty



n=112 av.=4.2 dev.=0.7

Accessibility of faculty



n=112 av.=4.3 dev.=0.8 ab.=1











Undergraduate Student Satisfaction Survey, 2023 Undergraduate Satisfaction Survey 32.9% Social life n=85 av.=3.8 dev.=1 ab.=28 Very Dissatisfied Very Satisfied 34.3% 0% 35.8% 28.4% n=67 av.=3.9 dev.=0.8 ab.=46 5.10) Spiritual/Religious Life Very Dissatisfied Very Satisfied 32.5% 31.3% 30.1% 0% ^{5.11)} Opportunities for reflection on purpose and n=83 av.=3.9 dev.=0.9 ab.=30 Very Dissatisfied Very Satisfied meaning 6. Demographics 6.1) What year are you? n=113 av.=2.6 dev.=1.4 Freshman 30.1% Sophomore 23.9% Junior 22.1% Senior (5.3% Other 18.6% 6.3) Are you a full-time or a part-time student? n=113 av.=1.2 dev.=0.4 Full-time 77.9% Part-time 22.1% What is your gender? n=113 av.=1.3 dev.=0.6 Female 74.3% 23% Male Non-binary 0%

Prefer not to answer \(\)

Professional Studies

Traditional

^{6.5)} What type of student are you?

n=111 av.=1.3 dev.=0.4

2.7%

74.8%

25.2%

6.6) What is your race/ethnicity?		
American Indian/Alaska Native [0.9%	n=113
Asian Д	0.9%	
Black/African American	29.2%	
Hispanic/Latino	7.1%	
Native Hawaiian	0%	
Non-U.S. Resident ()	1.8%	
Two or more races	7.1%	
White	48.7%	
Prefer not to answer	4.4%	
Do you live in campus-owned housing? Yes No 16.7)	49.6%	n=113 av.=1.5 dev.=0.5
6.8) The majority of my classes are:		- 440
Morning	40.7%	n=113 av.=3.5 dev.=2.5
Afternoon 🗍	4.4%	
Evening ()	3.5%	
Morning/afternoon	23%	
Afternoon/evening	0%	
Weekend	0%	
Online	28.3%	

Subunit: General Surveys

Name of the instructor: Undergraduate Student Satisfaction Survey
Name of the course: 2023 Undergraduate Satisfaction Survey
(Name of the survey)

Values used in the profile line: Mean

1. Barton College Experience

- 1.1) How satisfied are you with your academic experience at Barton College?
- 1.2) How satisfied are you with your overall student experience at Barton College?



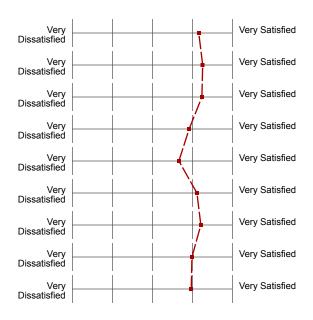
n=113 av.=4.0 md=4.0 dev.=0.8

2. How would you rate your satisfaction with the following aspects of your educational experience:

2.2) Accessibility of faculty

Quality of faculty

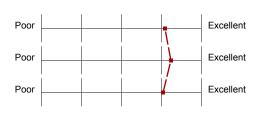
- 2.3) Academic advice from your faculty advisor
- 2.4) Course selections
- 2.5) Course availability
- ^{2.6)} Academic rigor of the courses
- ^{2.7)} Academic support services
- 2.8) Preparation for careers in my field of interest
- ^{2.9)} Preparation for online learning



n=112 md=4.0 md=4.0 md=4.0 n=113 av.=3.9 md=4.0 dev.=1.0 n=113 md=4.0 av.=3.7 dev.=1.1 md = 4.0n=113 av.=4.1 dev.=0.8 n=113 av = 4.2md=4.0dev =0.8 n=108 av = 4.0md=4.0dev = 1.0n=108 av.=4.0 md=4.0dev.=0.9

3. How do you perceive each of the following:

- 3.1) Academic reputation of the college
- 3.2) Value of your Barton education
- 3.3) Personal attention received by Barton students



n=112 av.=4.1 md=4.0 dev.=0.9

n=113 av.=4.2 md=4.0 dev.=0.9

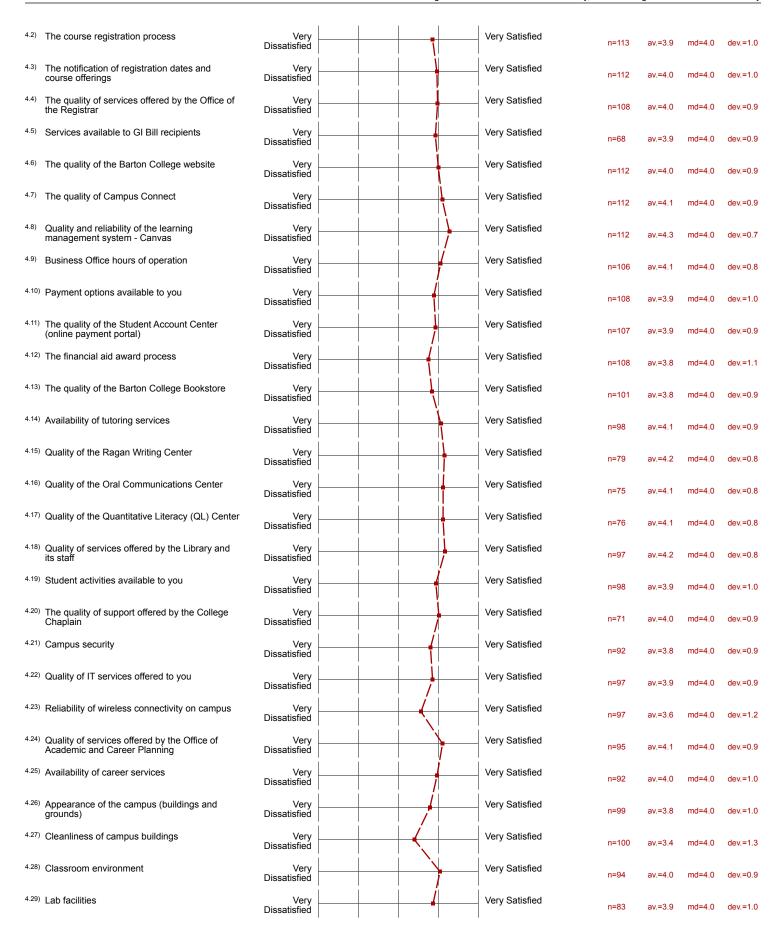
n=110 av.=4.0 md=4.0 dev.=1.0

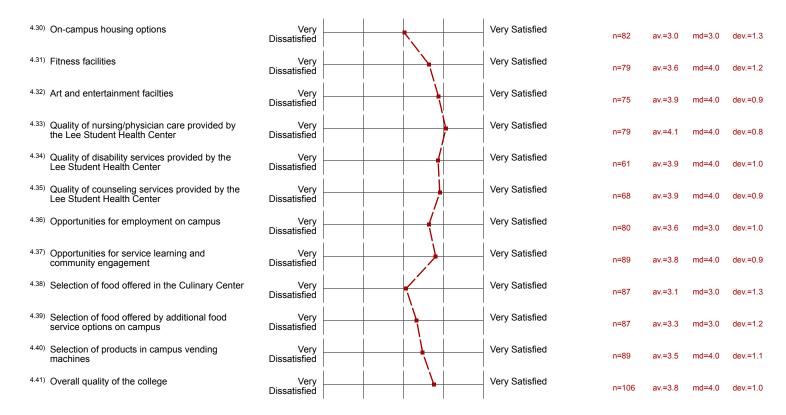
4. How satisfied are you with each of the following:

4.1) The quality of services offered by the Office of Admissions

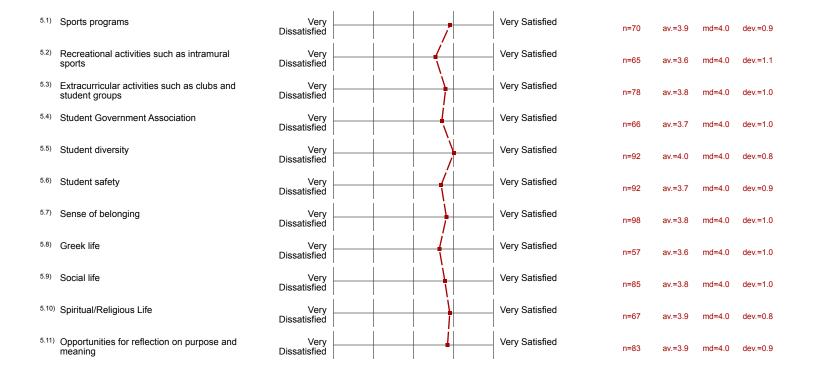


n=112 av.=4.0 md=4.0 dev.=0.8





5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Attachment 2

Subgroup: Males from 2023 Student Satisfaction Survey All Responses

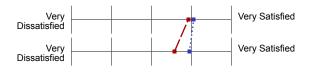
Comparative line:

Subgroup: Females from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

1. Barton College Experience

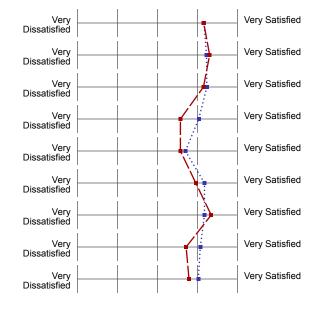
- 1.1) How satisfied are you with your academic experience at Barton College?
- 1.2) How satisfied are you with your overall student experience at Barton College?



n=26 n=84	av.=3.9 av.=4.1	md=4.0 md=4.0	dev.=0.9
n=26 n=83	av.=3.6 av.=4.0	md=4.0 md=4.0	dev.=1.:

2. How would you rate your satisfaction with the following aspects of your educational experience:

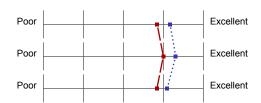
- ^{2.1)} Quality of faculty
- 2.2) Accessibility of faculty
- 2.3) Academic advice from your faculty advisor
- ^{2.4)} Course selections
- ^{2.5)} Course availability
- ^{2.6)} Academic rigor of the courses
- ^{2.7)} Academic support services
- ^{2.8)} Preparation for careers in my field of interest
- ^{2.9)} Preparation for online learning



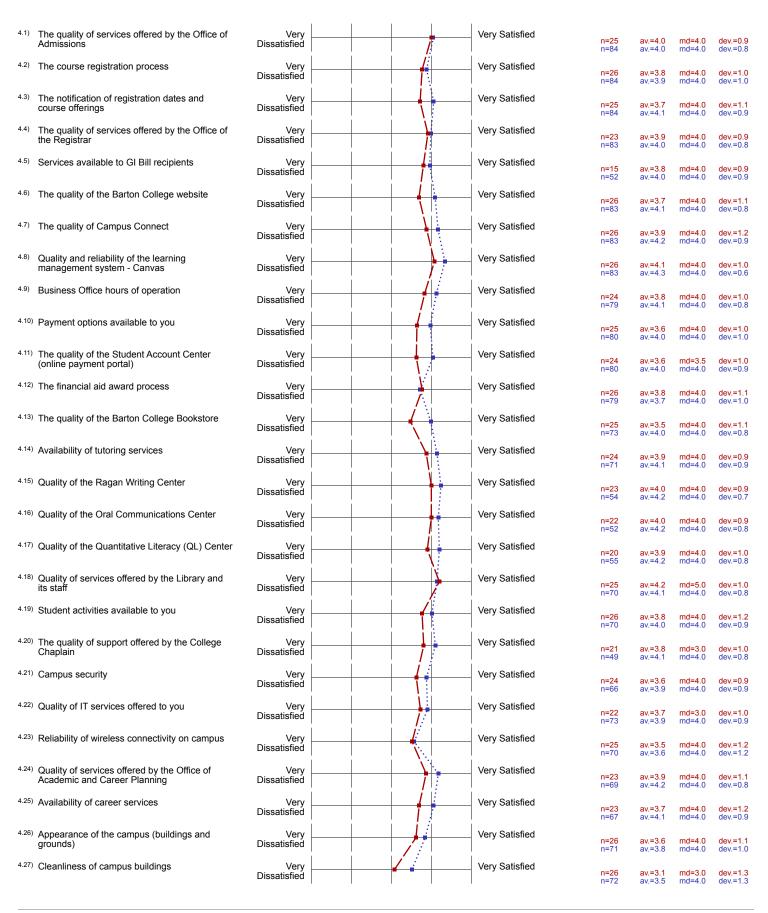
n=25	av.=4.2	md=4.0	dev.=0.7
n=84	av.=4.2	md=4.0	dev.=0.7
n=26	av.=4.3	md=4.0	dev.=0.8
n=83	av.=4.2	md=4.0	dev.=0.8
n=26	av.=4.2	md=4.0	dev.=1.0
n=84	av.=4.2	md=4.0	dev.=0.8
n=26	av.=3.6	md=4.0	dev.=1.2
n=84	av.=4.0	md=4.0	dev.=0.9
n=26	av.=3.6	md=3.5	dev.=1.1
n=84	av.=3.7	md=4.0	dev.=1.1
n=26	av.=4.0	md=4.0	dev.=0.8
n=84	av.=4.2	md=4.0	dev.=0.8
n=26	av.=4.3	md=4.0	dev.=0.7
n=84	av.=4.2	md=4.0	dev.=0.8
n=25	av.=3.7	md=4.0	dev.=1.1
n=81	av.=4.1	md=4.0	dev.=0.9
n=24	av.=3.8	md=4.0	dev.=0.8
n=82	av.=4.0	md=4.0	dev.=0.9

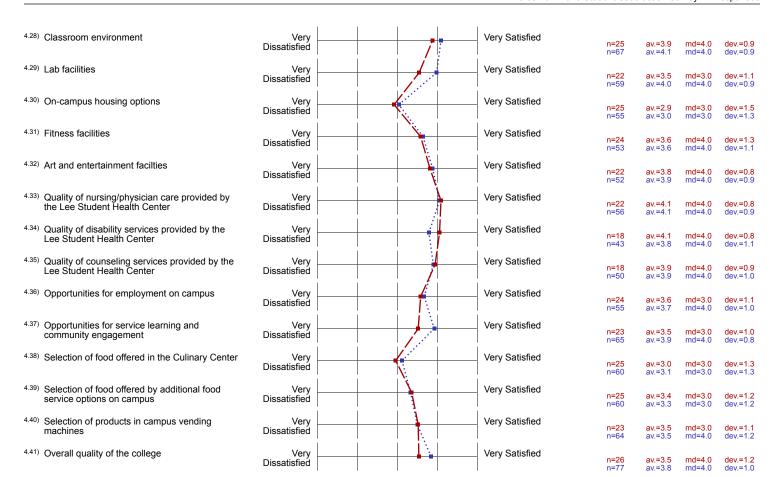
3. How do you perceive each of the following:

- 3.1) Academic reputation of the college
- 3.2) Value of your Barton education
- 3.3) Personal attention received by Barton students

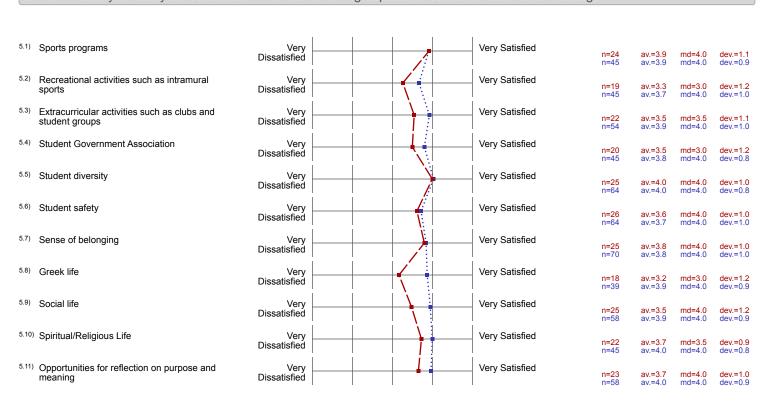


n=26	av.=3.8	md=4.0	dev.=1.1
n=83	av.=4.2	md=4.0	dev.=0.8
n=26	av.=4.0	md=4.0	dev.=1.1
n=84	av.=4.3	md=4.5	dev.=0.8
n=25 n=82	av.=3.8	md=4.0 md=4.0	





5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Attachment 3

Subgroup: Traditional Students from 2023 Student Satisfaction Survey All Responses

Comparative line:

Subgroup: Professional Studies Students from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

1. Barton College Experience

- 1.1) How satisfied are you with your academic experience at Barton College?
- 1.2) How satisfied are you with your overall student experience at Barton College?



n=83	av.=4.0	md=4.0	dev.=0.8
n=28	av.=4.3	md=4.0	dev.=0.8
n=83	av.=3.7	md=4.0	dev.=1.0
n=27	av.=4.4	md=4.0	dev.=0.6

2. How would you rate your satisfaction with the following aspects of your educational experience:

- 2.1) Quality of faculty
- 2.2) Accessibility of faculty
- 2.3) Academic advice from your faculty advisor
- ^{2.4)} Course selections
- ^{2.5)} Course availability
- ^{2.6)} Academic rigor of the courses
- ^{2.7)} Academic support services
- ^{2.8)} Preparation for careers in my field of interest
- ^{2.9)} Preparation for online learning

Very Dissatisfied		1	Very Satisfied
Very Dissatisfied		1	Very Satisfied
Very Dissatisfied		/	Very Satisfied
Very Dissatisfied	/		Very Satisfied
Very Dissatisfied			Very Satisfied
Very Dissatisfied	\	\	Very Satisfied
Very Dissatisfied		<u> </u>	Very Satisfied
Very Dissatisfied	 		Very Satisfied
Very Dissatisfied	<u> </u>		Very Satisfied

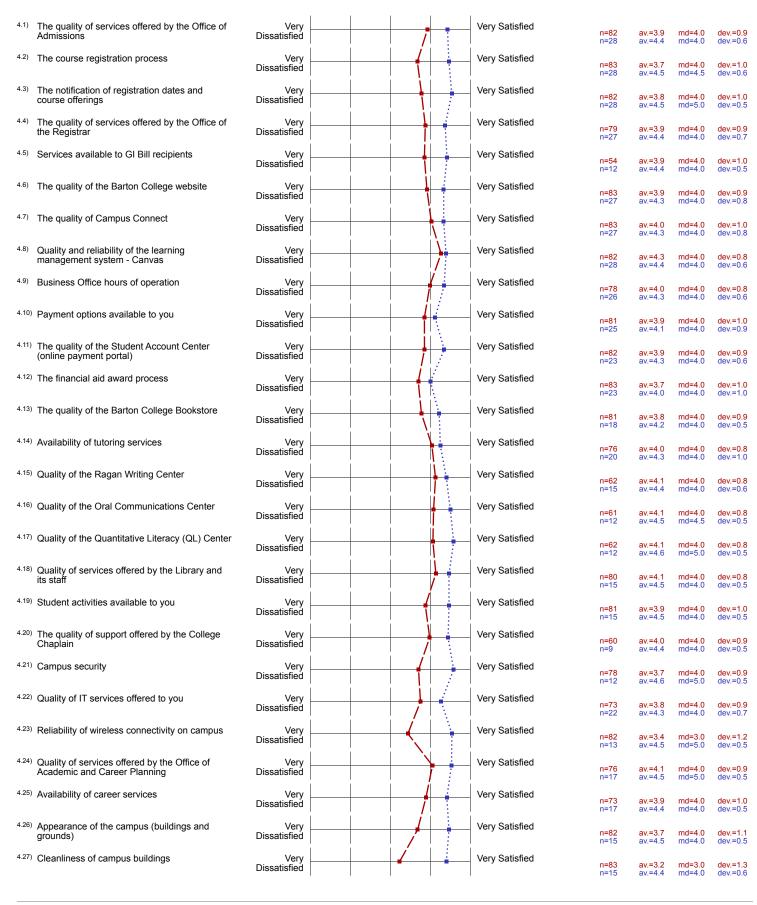
n=82	av.=4.1	md=4.0	dev.=0.7
n=28	av.=4.4	md=4.5	dev.=0.6
n=82	av.=4.2	md=4.0	dev.=0.8
n=28	av.=4.4	md=4.5	dev.=0.6
n=83	av.=4.2	md=4.0	dev.=0.9
n=28	av.=4.4	md=4.0	dev.=0.6
n=83	av.=3.8	md=4.0	dev.=1.1
n=28	av.=4.4	md=4.0	dev.=0.6
n=83	av.=3.4	md=3.0	dev.=1.1
n=28	av.=4.3	md=4.0	dev.=0.7
n=83	av.=4.0	md=4.0	dev.=0.8
n=28	av.=4.4	md=5.0	dev.=0.8
n=83	av.=4.2	md=4.0	dev.=0.8
n=28	av.=4.4	md=4.0	dev.=0.7
n=80	av.=3.8	md=4.0	dev.=1.0
n=26	av.=4.5	md=5.0	dev.=0.6
n=80	av.=3.9	md=4.0	dev.=0.9
n=26	av.=4.3	md=5.0	dev.=0.9

3. How do you perceive each of the following:

- 3.1) Academic reputation of the college
- 3.2) Value of your Barton education
- 3.3) Personal attention received by Barton students



dev.=0.8	md=4.0	av.=4.0	n=82
dev.=0.7	md=5.0	av.=4.5	n=28
dev.=1.0	md=4.0	av.=4.1	n=83
dev.=0.5	md=5.0	av.=4.6	n=28
dev.=1.1	md=4.0 md=5.0	av.=3.9	n=82 n=26



md=4.0 md=4.0

md=4.0 md=4.0

md=3.0 md=4.0

md=4.0 md=4.0

md=4.0 md=4.0

md=4.0 md=4.0

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md=4.0 md=4.0

md = 3.0

md=4.0

md = 4.0

md=4.0

md=3.0 md=4.0

md=3.0 md=4.0

md=3.0 md=4.0

md=4.0 md=4.0 dev.=0.9 dev.=0.5

dev.=1.0 dev.=0.5

dev.=1.3 dev.=0.4

dev.=1.2 dev.=0.5

dev.=0.9

dev.=0.5

dev.=0.9

dev.=0.5

dev.=0.5

dev.=0.9 dev.=1.2

dev.=1.0

dev.=0.8

dev.=0.9

dev.=0.6

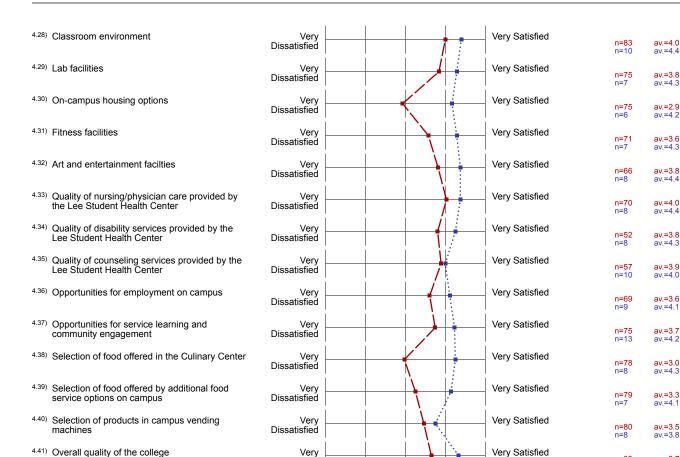
dev.=1.3

dev.=0.7

dev.=1.2 dev.=0.7

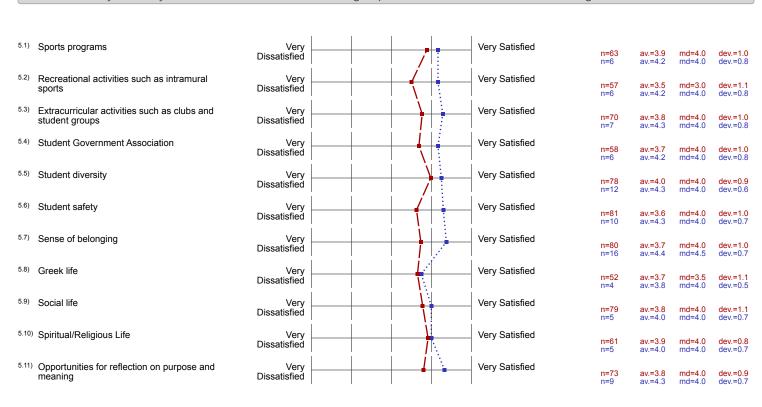
dev.=1.1 dev.=1.3

dev.=1.0 dev.=0.6



5. How would you rate your satisfaction with the following aspects of student life at Barton College:

Dissatisfied



Attachment 4

Subgroup: Off Campus Residents from 2023 Student Satisfaction Survey All Responses

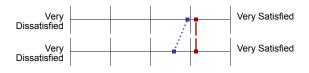
Comparative line:

Subgroup: On Campus Residents from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

1. Barton College Experience

- 1.1) How satisfied are you with your academic experience at Barton College?
- 1.2) How satisfied are you with your overall student experience at Barton College?



2. How would you rate your satisfaction with the following aspects of your educational experience:

- ^{2.1)} Quality of faculty
- 2.2) Accessibility of faculty
- 2.3) Academic advice from your faculty advisor
- ^{2.4)} Course selections
- ^{2.5)} Course availability
- ^{2.6)} Academic rigor of the courses
- ^{2.7)} Academic support services
- ^{2.8)} Preparation for careers in my field of interest
- ^{2.9)} Preparation for online learning

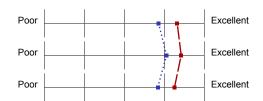
Very Dissatisfied		Very Satisfied
Very Dissatisfied		Very Satisfied
Very Dissatisfied	 	Very Satisfied
Very Dissatisfied	 	Very Satisfied
Very Dissatisfied		Very Satisfied

n=57	av.=4.2	md=4.0	dev.=0.7
n=55	av.=4.1	md=4.0	dev.=0.7
n=57	av.=4.3	md=4.0	dev.=0.8
n=55	av.=4.2	md=4.0	dev.=0.8
n=57	av.=4.3	md=4.0	dev.=0.8
n=56	av.=4.2	md=4.0	dev.=0.8
n=57	av.=4.1	md=4.0	dev.=0.9
n=56	av.=3.7	md=4.0	dev.=1.1
n=57	av.=3.9	md=4.0	dev.=1.1
n=56	av.=3.4	md=3.0	dev.=1.0
n=57	av.=4.2	md=4.0	dev.=0.8
n=56	av.=4.0	md=4.0	dev.=0.8
n=57	av.=4.3	md=4.0	dev.=0.8
n=56	av.=4.1	md=4.0	dev.=0.8
n=55	av.=4.3	md=4.0	dev.=0.8
n=53	av.=3.7	md=4.0	dev.=1.1
n=55	av.=4.1	md=4.0	dev.=1.0
n=53	av.=3.8	md=4.0	dev.=0.8

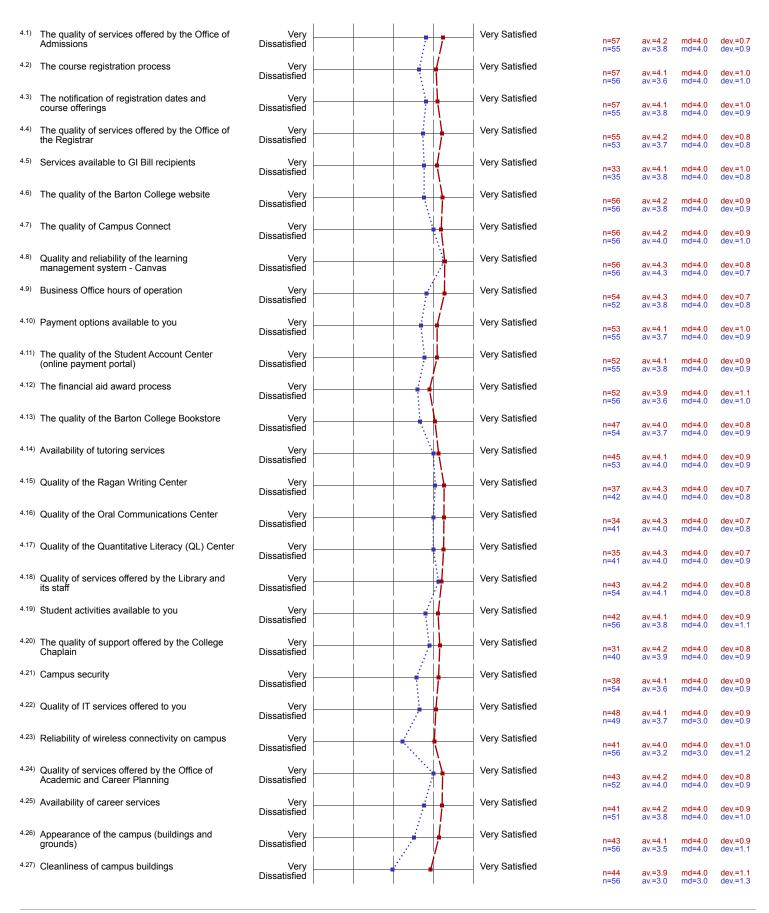
av.=4.1 av.=3.6 md=4.0 md=4.0 dev.=0.8 dev.=1.0

3. How do you perceive each of the following:

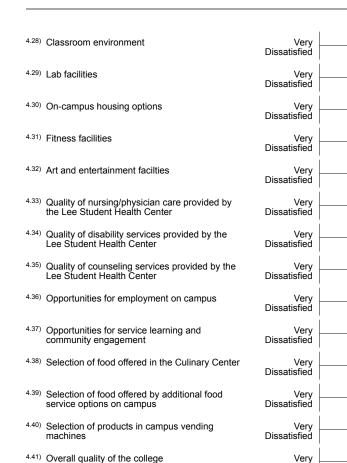
- 3.1) Academic reputation of the college
- 3.2) Value of your Barton education
- 3.3) Personal attention received by Barton students

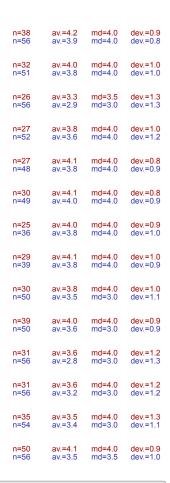


n=56	av.=4.3	md=5.0	dev.=0.8
n=56	av.=3.9	md=4.0	dev.=0.9
n=57	av.=4.4	md=5.0	dev.=0.8
n=56	av.=4.1	md=4.0	dev.=1.0
n=55	av.=4.3	md=5.0	dev.=0.9
n=55	av.=3.8	md=4.0	dev.=1.1



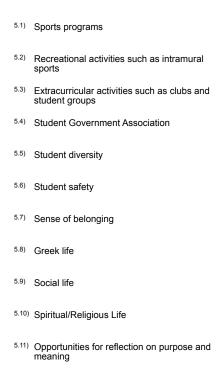
Very Satisfied

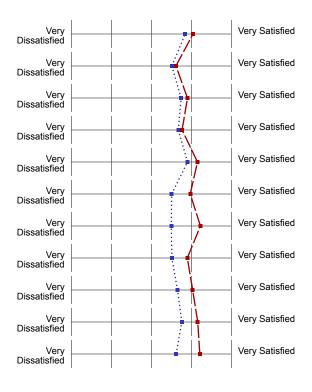




5. How would you rate your satisfaction with the following aspects of student life at Barton College:

Dissatisfied





n=24	av.=4.0	md=4.0	dev.=0.9
n=46	av.=3.8	md=4.0	dev.=0.9
n=26	av.=3.6	md=3.5	dev.=1.0
n=39	av.=3.5	md=4.0	dev.=1.2
n=31	av.=3.9	md=4.0	dev.=1.0
n=47	av.=3.7	md=4.0	dev.=1.0
n=26	av.=3.8	md=4.0	dev.=1.0
n=40	av.=3.7	md=3.5	dev.=0.9
n=39	av.=4.2	md=4.0	dev.=0.8
n=53	av.=3.9	md=4.0	dev.=0.8
n=37	av.=4.0	md=4.0	dev.=0.9
n=55	av.=3.5	md=4.0	dev.=0.9
n=44	av.=4.2	md=4.0	dev.=0.7
n=54	av.=3.5	md=4.0	dev.=1.1
n=20	av.=3.9	md=4.0	dev.=0.9
n=37	av.=3.5	md=3.0	dev.=1.1
n=30	av.=4.0	md=4.0	dev.=1.0
n=55	av.=3.7	md=4.0	dev.=1.1
n=25	av.=4.2	md=4.0	dev.=0.8
n=42	av.=3.8	md=4.0	dev.=0.8
n=33	av.=4.2	md=4.0	dev.=0.8
n=50	av.=3.6	md=3.5	dev.=0.9

Page 3

Attachment 5

Subgroup: Freshmen from 2023 Student Satisfaction Survey All Responses

Comparative line:

Subgroup: Sophomores from 2023 Student Satisfaction Survey All Responses

Comparative line:

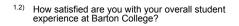
Subgroup:

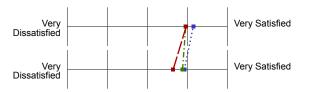
Juniors from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

1. Barton College Experience

1.1) How satisfied are you with your academic experience at Barton College?





n=34 av.=4.0 md=4.0 dev.=0. n=27 av.=4.1 md=4.0 dev.=0. n=25 av.=4.0 md=4.0 dev.=0.

n=34 av.=3.6 md=4.0 dev.=1.1 n=27 av.=3.9 md=4.0 dev.=0.9 n=25 av.=3.9 md=4.0 dev.=0.9

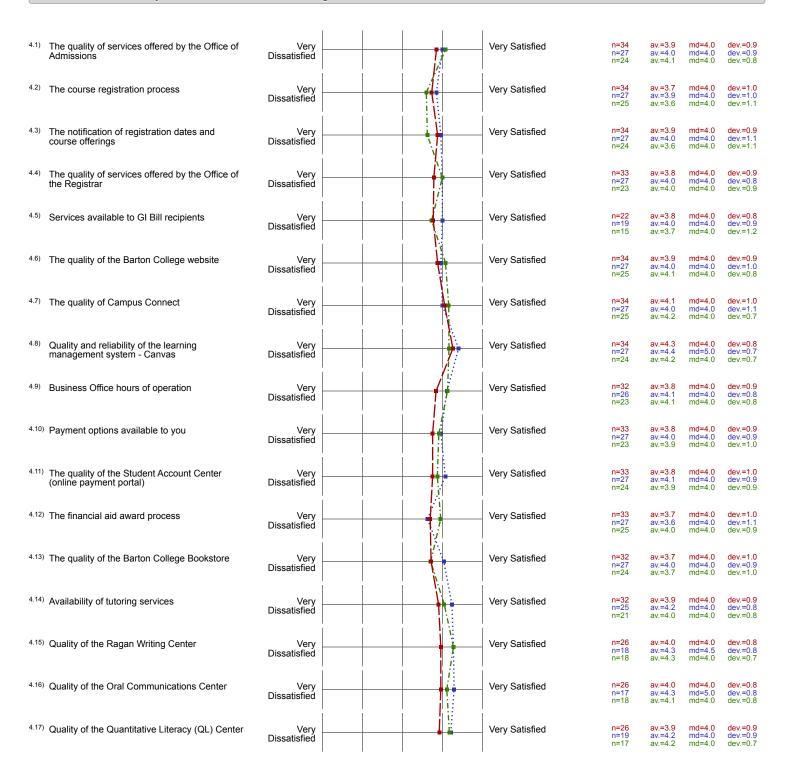
2. How would you rate your satisfaction with the following aspects of your educational experience:

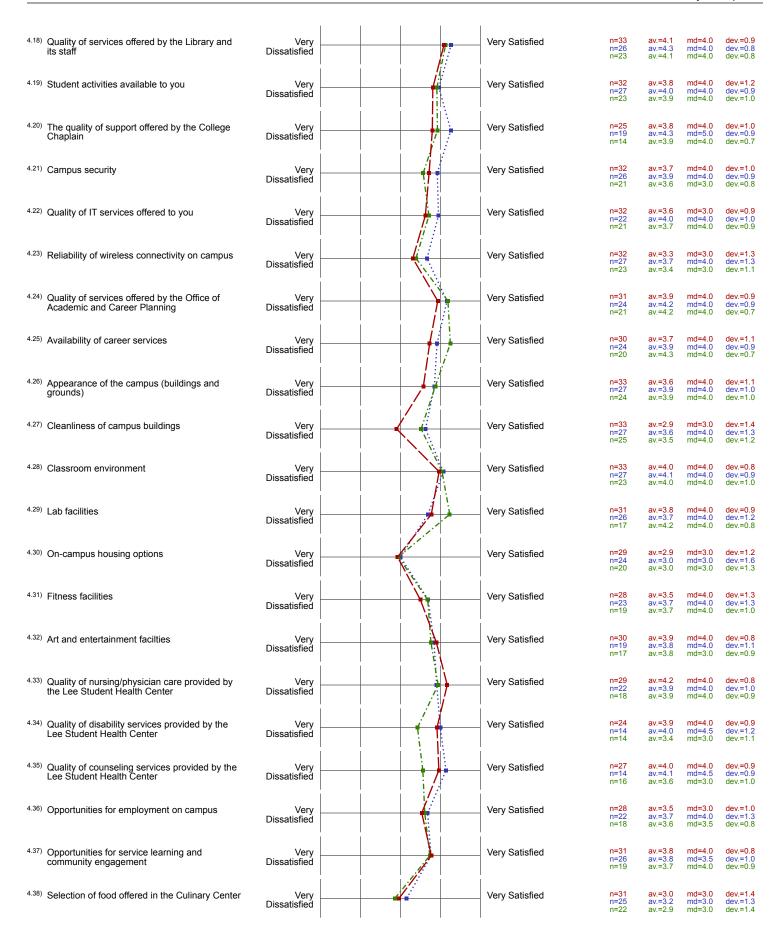
2.1)	Quality of faculty	Very Dissatisfied	•		Very Satisfied	n=33 n=27 n=25	av.=4.0 av.=4.4 av.=4.0	md=4.0 md=5.0 md=4.0	dev.=0.8 dev.=0.7 dev.=0.7
2.2)	Accessibility of faculty	Very Dissatisfied		1	Very Satisfied	n=33 n=27 n=25	av.=4.2 av.=4.3 av.=4.2	md=4.0 md=5.0 md=4.0	dev.=0.7 dev.=0.9 dev.=0.9
2.3)	Academic advice from your faculty advisor	Very Dissatisfied			Very Satisfied	n=34 n=27 n=25	av.=4.1 av.=4.3 av.=4.2	md=4.0 md=5.0 md=4.0	dev.=0.9 dev.=0.8 dev.=0.9
2.4)	Course selections	Very Dissatisfied			Very Satisfied	n=34 n=27 n=25	av.=3.7 av.=4.0 av.=3.7	md=4.0 md=4.0 md=4.0	dev.=1.1 dev.=1.0 dev.=1.0
2.5)	Course availability	Very Dissatisfied			Very Satisfied	n=34 n=27 n=25	av.=3.5 av.=3.7 av.=3.4	md=3.0 md=4.0 md=4.0	dev.=1.0 dev.=1.1 dev.=1.3
2.6)	Academic rigor of the courses	Very Dissatisfied		V V	Very Satisfied	n=34 n=27 n=25	av.=4.2 av.=4.1 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=0.7 dev.=0.9 dev.=0.8
2.7)	Academic support services	Very Dissatisfied		1	Very Satisfied	n=34 n=27 n=25	av.=4.1 av.=4.3 av.=4.3	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.8 dev.=0.8
2.8)	Preparation for careers in my field of interest	Very Dissatisfied		i I	Very Satisfied	n=32 n=27 n=24	av.=3.8 av.=3.9 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=1.1 dev.=1.1 dev.=0.8
2.9)	Preparation for online learning	Very Dissatisfied			Very Satisfied	n=31 n=27 n=24	av.=3.8 av.=4.1 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.9 dev.=0.9

3. How do you perceive each of the following:

3.1) Academic reputation of the college



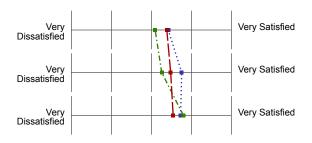


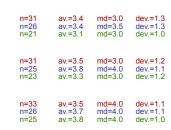


4.39) Selection of food offered by additional food service options on campus

4.40) Selection of products in campus vending machines

^{4.41)} Overall quality of the college





5. How would you rate your satisfaction with the following aspects of student life at Barton College:

5.1)	Sports programs	Very Dissatisfied	1//	Very Satisfied	n=25 n=21 n=15	av.=3.8 av.=4.0 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.9 dev.=1.0
5.2)	Recreational activities such as intramural sports	Very Dissatisfied	*	Very Satisfied	n=24 n=17 n=14	av.=3.6 av.=3.4 av.=3.6	md=4.0 md=3.0 md=3.5	dev.=1.1 dev.=1.3 dev.=0.9
5.3)	Extracurricular activities such as clubs and student groups	Very Dissatisfied	V)	Very Satisfied	n=27 n=22 n=20	av.=3.9 av.=3.8 av.=3.6	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=1.1 dev.=1.1
5.4)	Student Government Association	Very Dissatisfied		Very Satisfied	n=23 n=17 n=16	av.=3.6 av.=3.8 av.=3.8	md=3.0 md=4.0 md=4.0	dev.=0.9 dev.=0.9 dev.=0.9
5.5)	Student diversity	Very Dissatisfied		Very Satisfied	n=33 n=23 n=22	av.=4.0 av.=4.1 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.8 dev.=1.0
5.6)	Student safety	Very Dissatisfied		Very Satisfied	n=33 n=25 n=23	av.=3.7 av.=3.7 av.=3.6	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.9 dev.=0.9
5.7)	Sense of belonging	Very Dissatisfied		Very Satisfied	n=33 n=25 n=23	av.=3.6 av.=3.8 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=1.1 dev.=1.2 dev.=0.8
5.8)	Greek life	Very Dissatisfied		Very Satisfied	n=25 n=14 n=12	av.=3.4 av.=4.1 av.=3.7	md=3.0 md=4.5 md=3.5	dev.=1.1 dev.=1.1 dev.=0.8
5.9)	Social life	Very Dissatisfied		Very Satisfied	n=32 n=25 n=21	av.=3.7 av.=4.0 av.=3.7	md=4.0 md=4.0 md=4.0	dev.=1.2 dev.=1.0 dev.=0.8
5.10)	Spiritual/Religious Life	Very Dissatisfied		Very Satisfied	n=26 n=18 n=16	av.=3.8 av.=4.1 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.8 dev.=0.8
5.11)	Opportunities for reflection on purpose and meaning	Very Dissatisfied	111	Very Satisfied	n=31 n=23 n=19	av.=3.7 av.=4.0 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.9 dev.=0.9

Attachment 6

Subgroup: Responses of Black Students from 2023 Student Satisfaction Survey All Responses

Comparative line:

Responses of Hispanic Students from 2023 Student Satisfaction Survey All Subgroup: Responses

Comparative line:

Subgroup:

Responses of White Students from 2023 Student Satisfaction Survey All Responses

Values used in the profile line: Mean

1. Barton College Experience

How satisfied are you with your academic experience at Barton College?

experience at Barton College?



Very Satisfied Very Satisfied n=33

n=8 n=54

2. How would you rate your satisfaction with the following aspects of your educational experience:

Accessibility of faculty

2.1) Quality of faculty



Course selections

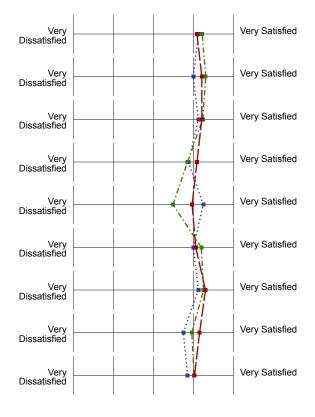
Course availability

Academic rigor of the courses

Academic support services

Preparation for careers in my field of interest

^{2.9)} Preparation for online learning



n=33	av.=4.2	md=4.0	dev.=0.6
n=8	av.=4.0	md=4.0	dev.=1.1
n=55	av.=4.3	md=5.0	dev.=0.8
n=33	av.=4.2	md=4.0	dev.=0.7
n=8	av.=4.1	md=4.0	dev.=0.8
n=55	av.=4.2	md=5.0	dev.=0.9
n=33	av.=4.1	md=4.0	dev.=0.8
n=8	av.=3.9	md=4.0	dev.=0.6
n=55	av.=3.9	md=4.0	dev.=1.1
n=33	av.=4.0	md=4.0	dev.=0.9
n=8	av.=4.3	md=4.0	dev.=0.5
n=55	av.=3.5	md=4.0	dev.=1.2
n=33	av.=4.1	md=4.0	dev.=0.9
n=8	av.=4.0	md=4.0	dev.=0.8
n=55	av.=4.2	md=4.0	dev.=0.8
n=33	av.=4.3	md=4.0	dev.=0.6
n=8	av.=4.1	md=4.0	dev.=0.6
n=55	av.=4.3	md=4.0	dev.=0.9
n=32	av.=4.2	md=4.0	dev.=0.8
n=8	av.=3.8	md=4.0	dev.=1.0
n=53	av.=4.0	md=4.0	dev.=1.1
n=33	av.=4.0	md=4.0	dev.=0.9
n=7	av.=3.9	md=4.0	dev.=1.1
n=53	av.=4.0	md=4.0	dev.=0.9

3. How do you perceive each of the following:

3.1) Academic reputation of the college



3.2) Value of your Barton education

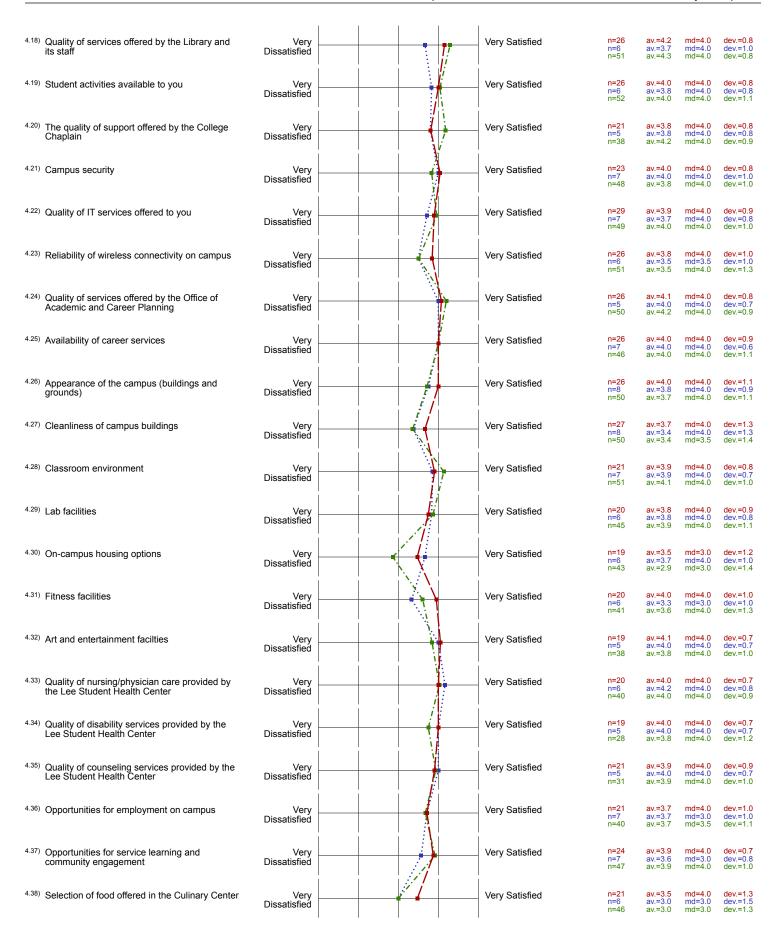


av.=4.1 md=4.0 dev.=1.0 av.=4.4 md=4.0 dev.=0.5 av.=4.3 md=5.0 dev.=0.9

^{3.3)} Personal attention received by Barton students

n=31 av.=3.9 md=4.0 dev.=1.2 n=7 av.=4.0 md=4.0 dev.=0.8 n=55 av.=4.2 md=4.0 dev.=1.0

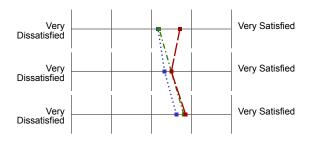
4.1)	The quality of services offered by the Office of Admissions	Very Dissatisfied	\ <u>\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\</u>	Very Satisfied	n=33 n=8 n=54	av.=4.2 av.=3.9 av.=4.1	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.6 dev.=0.9
4.2)	The course registration process	Very Dissatisfied		Very Satisfied	n=33 n=8 n=55	av.=4.0 av.=4.0 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.5 dev.=1.0
4.3)	The notification of registration dates and course offerings	Very Dissatisfied	i i	Very Satisfied	n=33 n=8 n=55	av.=4.0 av.=4.1 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.6 dev.=1.1
4.4)	The quality of services offered by the Office of the Registrar	Very Dissatisfied		Very Satisfied	n=32 n=8 n=52	av.=4.1 av.=3.9 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.8 dev.=0.9
4.5)	Services available to GI Bill recipients	Very Dissatisfied	#	Very Satisfied	n=21 n=6 n=33	av.=4.1 av.=3.8 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.8 dev.=1.1
4.6)	The quality of the Barton College website	Very Dissatisfied		Very Satisfied	n=33 n=8 n=54	av.=4.1 av.=4.3 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.7 dev.=1.0
4.7)	The quality of Campus Connect	Very Dissatisfied	l li	Very Satisfied	n=32 n=8 n=55	av.=4.2 av.=4.3 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.5 dev.=1.1
4.8)	Quality and reliability of the learning management system - Canvas	Very Dissatisfied		Very Satisfied	n=33 n=8 n=54	av.=4.2 av.=4.4 av.=4.3	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.5 dev.=0.7
4.9)	Business Office hours of operation	Very Dissatisfied		Very Satisfied	n=33 n=7 n=52	av.=4.1 av.=3.9 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.7 dev.=0.8
4.10)	Payment options available to you	Very Dissatisfied	<u> </u>	Very Satisfied	n=31 n=8 n=54	av.=3.9 av.=3.8 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.9 dev.=0.9
4.11)	The quality of the Student Account Center (online payment portal)	Very Dissatisfied		Very Satisfied	n=30 n=8 n=54	av.=3.9 av.=3.9 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.6 dev.=0.9
4.12)	The financial aid award process	Very Dissatisfied		Very Satisfied	n=30 n=7 n=54	av.=4.0 av.=3.3 av.=3.6	md=4.0 md=3.0 md=4.0	dev.=0.9 dev.=1.3 dev.=1.2
4.13)	The quality of the Barton College Bookstore	Very Dissatisfied	1	Very Satisfied	n=25 n=8 n=52	av.=4.0 av.=3.9 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.8 dev.=0.9
4.14)	Availability of tutoring services	Very Dissatisfied		Very Satisfied	n=24 n=7 n=51	av.=4.1 av.=4.0 av.=4.1	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.8 dev.=0.8
4.15)	Quality of the Ragan Writing Center	Very Dissatisfied		Very Satisfied	n=23 n=5 n=40	av.=4.1 av.=4.0 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.7 dev.=0.8
4.16)	Quality of the Oral Communications Center	Very Dissatisfied		Very Satisfied	n=22 n=5 n=38	av.=4.1 av.=4.0 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.7 dev.=0.8
4.17)	Quality of the Quantitative Literacy (QL) Center	Very Dissatisfied		Very Satisfied	n=22 n=5 n=40	av.=4.0 av.=4.0 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=0.7 dev.=0.8

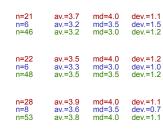


4.39) Selection of food offered by additional food service options on campus

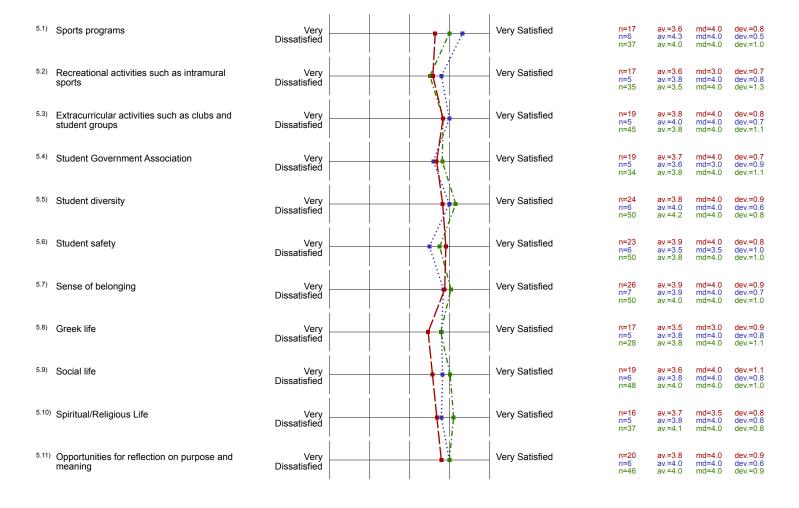
4.40) Selection of products in campus vending machines

^{4.41)} Overall quality of the college





5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Attachment 7

Compilation: 2023 Student Satisfaction Survey All Responses

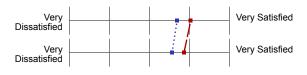
Comparative line:

Compilation: 2019 Undergrad Satisfaction All

Values used in the profile line: Mean

1. Barton College Experience

- 1.1) How satisfied are you with your academic experience at Barton College?
- 1.2) How satisfied are you with your overall student experience at Barton College?



n=113	av.=4.0	md=4.0	dev.=0.8
n=108	av.=3.7	md=4.0	dev.=1.
n=112 n=109	av.=3.9 av.=3.6	md=4.0 md=4.0	

2. How would you rate your satisfaction with the following aspects of your educational experience:

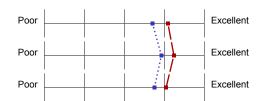
- 2.1) Quality of faculty
- 2.2) Accessibility of faculty
- ^{2.3)} Academic advice from your faculty advisor
- ^{2.4)} Course selections
- ^{2.5)} Course availability
- ^{2.6)} Academic rigor of the courses
- ^{2.7)} Academic support services
- ^{2.8)} Preparation for careers in my field of interest
- ^{2.9)} Preparation for online learning

Very Dissatisfied	1	Very Satisfied
Very Dissatisfied		Very Satisfied
Very Dissatisfied		Very Satisfied
Very Dissatisfied		Very Satisfied
Very Dissatisfied	$\left \begin{array}{c} \bullet \\ \bullet \end{array} \right $	Very Satisfied
Very Dissatisfied		Very Satisfied
Very Dissatisfied	 	Very Satisfied
Very Dissatisfied	//	Very Satisfied
Very Dissatisfied	•	Very Satisfied

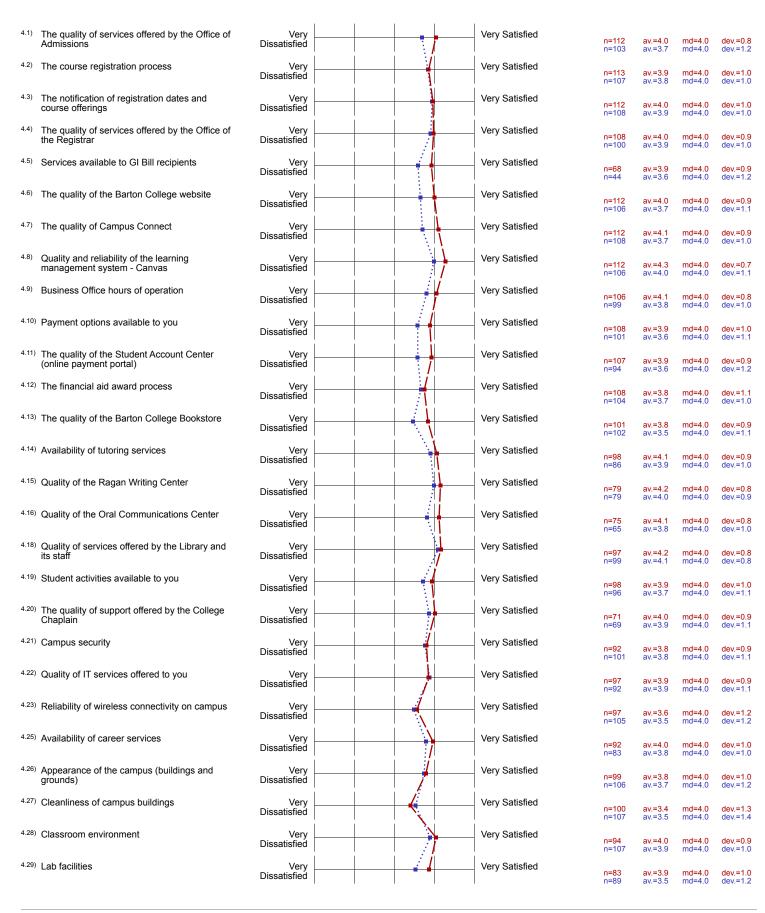
n=112	av.=4.2	md=4.0	dev.=0.7
n=108	av.=3.9	md=4.0	dev.=1.0
n=112	av.=4.3	md=4.0	dev.=0.8
n=109	av.=4.1	md=4.0	dev.=0.8
n=113	av.=4.2	md=4.0	dev.=0.8
n=109	av.=4.2	md=4.0	dev.=0.9
n=113	av.=3.9	md=4.0	dev.=1.0
n=106	av.=3.6	md=4.0	dev.=1.1
n=113	av.=3.7	md=4.0	dev.=1.1
n=107	av.=3.3	md=4.0	dev.=1.2
n=113	av.=4.1	md=4.0	dev.=0.8
n=108	av.=3.7	md=4.0	dev.=1.0
n=113	av.=4.2	md=4.0	dev.=0.8
n=105	av.=4.0	md=4.0	dev.=1.0
n=108	av.=4.0	md=4.0	dev.=1.0
n=101	av.=3.7	md=4.0	dev.=1.0
n=108	av.=4.0	md=4.0	dev.=0.9
n=101	av.=3.6	md=4.0	dev.=1.1

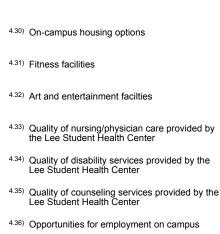
3. How do you perceive each of the following:

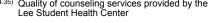
- 3.1) Academic reputation of the college
- $^{3.2)}$ Value of your Barton education
- 3.3) Personal attention received by Barton students



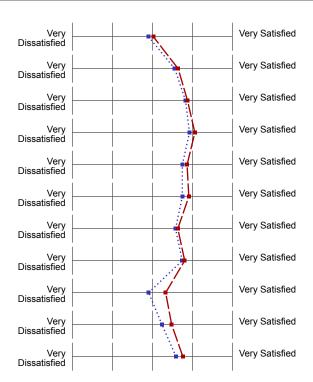
n=112	av.=4.1	md=4.0	dev.=0.9
n=108	av.=3.7	md=4.0	dev.=1.2
n=113	av.=4.2	md=4.0	dev.=0.9
n=108	av.=3.9	md=4.0	dev.=1.1
n=110	av.=4.0	md=4.0	dev.=1.0
n=106	av.=3.8	md=4.0	dev.=1.2





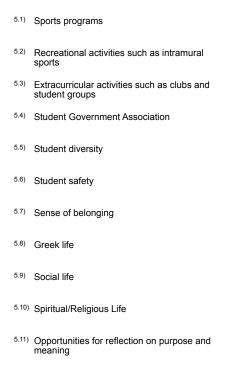


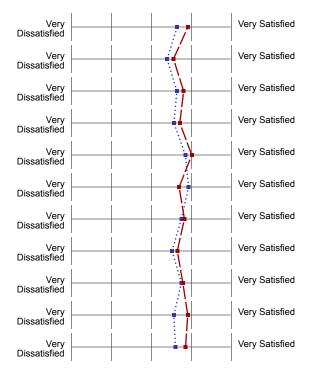
- 4.37) Opportunities for service learning and community engagement
- 4.39) Selection of food offered by additional food service options on campus
- $^{\rm 4.40)}\,$ Selection of products in campus vending machines
- ^{4.41)} Overall quality of the college



n=82	av.=3.0	md=3.0	dev.=1.3
n=73	av.=2.9	md=3.0	dev.=1.4
n=79	av.=3.6	md=4.0	dev.=1.2
n=75	av.=3.6	md=4.0	dev.=1.1
n=75	av.=3.9	md=4.0	dev.=0.9
n=71	av.=3.8	md=4.0	dev.=0.9
n=79	av.=4.1	md=4.0	dev.=0.8
n=84	av.=3.9	md=4.0	dev.=1.1
n=61	av.=3.9	md=4.0	dev.=1.0
n=48	av.=3.8	md=4.0	dev.=1.1
n=68	av.=3.9	md=4.0	dev.=0.9
n=56	av.=3.8	md=4.0	dev.=1.2
n=80	av.=3.6	md=3.0	dev.=1.0
n=74	av.=3.6	md=4.0	dev.=1.1
n=89	av.=3.8	md=4.0	dev.=0.9
n=83	av.=3.7	md=4.0	dev.=1.1
n=87	av.=3.3	md=3.0	dev.=1.2
n=98	av.=2.9	md=3.0	dev.=1.3
n=89	av.=3.5	md=4.0	dev.=1.1
n=95	av.=3.2	md=3.0	dev.=1.2
n=106	av.=3.8	md=4.0	dev.=1.0
n=108	av.=3.6	md=4.0	dev.=1.2

5. How would you rate your satisfaction with the following aspects of student life at Barton College:





n=70	av.=3.9	md=4.0	dev.=0.9
n=71	av.=3.6	md=4.0	dev.=1.0
n=65	av.=3.6	md=4.0	dev.=1.1
n=66	av.=3.4	md=3.5	dev.=1.1
n=78	av.=3.8	md=4.0	dev.=1.0
n=83	av.=3.6	md=4.0	dev.=1.1
n=66	av.=3.7	md=4.0	dev.=1.0
n=69	av.=3.6	md=4.0	dev.=1.1
n=92	av.=4.0	md=4.0	dev.=0.8
n=94	av.=3.9	md=4.0	dev.=1.0
n=92	av.=3.7	md=4.0	dev.=0.9
n=101	av.=3.9	md=4.0	dev.=0.9
n=98	av.=3.8	md=4.0	dev.=1.0
n=101	av.=3.8	md=4.0	dev.=1.2
n=57	av.=3.6	md=4.0	dev.=1.0
n=56	av.=3.5	md=4.0	dev.=1.3
n=85	av.=3.8	md=4.0	dev.=1.0
n=93	av.=3.8	md=4.0	dev.=1.1
n=67	av.=3.9	md=4.0	dev.=0.8
n=64	av.=3.6	md=4.0	dev.=1.2
n=83	av.=3.9	md=4.0	dev.=0.9
n=83	av.=3.6	md=4.0	dev.=1.2

Class	Climate Barton College Undergr	raduate Student Satisfaction Survey Spring 2023	SCANTRON.
			BO
Mark as		n or a thin felt tip. This form will be processed automatically. s shown on the left hand side to help optimize the reading results.	
1. B	Barton College Experience		
	.	Ven Salisfied Dissalisfied	1.
1.1	How satisfied are you with your academic experience at Barton College?		
1.2	How satisfied are you with your overall student experience at Barton College?		
1.3	Comments:		
2. H	How would you rate your satisfaction w	rith the following aspects of your educational ex	perience:
	, , , , , , , , , , , , , , , , , , ,	Ven the following aspects of your educational ex	N _A
2.1	Quality of faculty		
2.2	Accessibility of faculty Academic advice from your faculty advisor		
2.4	Course selections		
2.5	Course availability		
2.6	Academic rigor of the courses		
2.7 2.8	Academic support services Preparation for careers in my field of interest		
2.9	Preparation for online learning		
2.10	Comments:		
3. H	low do you perceive each of the follow	ving:	
		Ning. Stock of the control of the c	14
3.1	Academic reputation of the college		
3.2	Value of your Barton education Personal attention received by Barton students		

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4. H	low satisfied are you with each of the fo	ilowing:					
		4			6	2,	
		200	S.	1,	O.	Oigo,	
		7//5	16 113		Utra Villa	The THE	Ny
4.1	The quality of services offered by the Office of Admissions	llowing:			Ois alis		7
4.2	The course registration process		ш	ш	ш		
4.3	The notification of registration dates and course offerings						
4.4	The quality of services offered by the Office of the Registrar						
4.5	Services available to GI Bill recipients						
4.6	The quality of the Barton College website						
4.7	The quality of Campus Connect						
4.8	Quality and reliability of the learning management system - Canvas						
4.9	Business Office hours of operation				_		
	Payment options available to you						
	The quality of the Student Account Center (online payment portal)						
	The financial aid award process				片		
	The quality of the Barton College Bookstore						
	Availability of tutoring services Quality of the Ragan Writing Center						
	Quality of the Oral Communications Center			H			
	Quality of the Quantitative Literacy (QL) Center		H				
	Quality of services offered by the Library and its staff						
4 19	Student activities available to you						
	The quality of support offered by the						
	College Chaplain						
	Campus security						
	Quality of IT services offered to you						
	Reliability of wireless connectivity on campus						
4.24	Quality of services offered by the Office of Academic and Career Planning					Ш	
4.25	Availability of career services						
4.26	Appearance of the campus (buildings and grounds)						
4.27	Cleanliness of campus buildings						
4.28	Classroom environment						
	Lab facilities						
	On-campus housing options						
	Fitness facilities						
	Art and entertainment facilities						
	Quality of nursing/physician care provided by the Lee Student Health Center						
	Quality of disability services provided by the Lee Student Health Center						
4.35	Quality of counseling services provided by the Lee Student Health Center						
4.36	Opportunities for employment on campus						
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Class	Climate Barton College Undergradu	uate Stud	dent Sat	isfactio	on Su	rvey S	Spring 2023		SCANTRON.
	<u> </u>							•	
4 H	ow satisfied are you with each of the follo	owina.	[Con	inuel					
	Opportunities for service learning and community engagement	5 Willig.] [
1 20	Selection of food offered in the Culinary Center						1 🗆		
	Selection of food offered by additional food service options on campus		Ц	Ш	Ш				
4.40	Selection of products in campus vending machines								
4.41	Overall quality of the college								
5. H	ow would you rate your satisfaction with				cts of	f stud	dent life at Bar	ton Col	lege:
		Len Sall			L	6	Selisfied		
		Con.			Dissor	1 O.			
		ું હૈ	. G.	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Oisson	رن اید.	S×.		
		.0			4/2	Sign	"ISTE	1/8	
			φ.	φ.	(d)	,	ζ γ	7	
5.1	Sports programs								
5.2	Recreational activities such as intramural sports								
5.3	Extracurricular activities such as clubs and student groups								
5.4	Student Government Association								
5.5	Student diversity					Ē			
5.6	Student safety								
5.7	Sense of belonging								
5.8	Greek life			H					
5.9	Social life		님		님				
			片						
	Spiritual/Religious Life								
5.11	Opportunities for reflection on purpose and								
	meaning								
6 D	emographics								
	emographics								
6.1	What year are you?		Freshn Senior	nan			Sophomore Other	☐ Jun	ior
6.2	What is your major?								
6.3	Are you a full-time or a part-time student?		Full-tim	10			Part-time		
								□ Nas	hinom
6.4	, ,			Female			☐ Male		ı-binary
		Ш	Prefer						
			answei						
6.5	What type of student are you?		Traditio	nal			Professional Studies		
6.6	What is your race/ethnicity?		Americ	an Indi	ian/	ΠА		□ Rla	ck/African
0.0	viriat is your race/ethnicity:		Alaska			ш,	Sidii		erican
							lativa Hayyaiian		-U.S. Resident
			Hispan				lative Hawaiian		
		Ш	Two or	more ra	aces	□ ٧	Vhite		fer not to
		_						ans	W CI
6.7	Do you live in campus-owned housing?		Yes				lo		
6.8	The majority of my classes are:		☐ Morning			☐ Afternoon ☐			ning
			Mornin	g/afterr	noon	□ A	fternoon/evening	☐ We	ekend
			Online						
7 S	ummarv								

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Class Climate	Barton College Undergraduate Student Satisfaction Survey Spring 2023	SCANTRON.

7. S	Summary [Continue]
7.1	What are your suggestions for making Barton College a better place to obtain a high-quality education?

Thank you for sharing your thoughts and opinions with us!