

# **Graduate Student Satisfaction Survey**

### Spring 2023

**Office of Institutional Research** 

#### **Executive Summary**

The Barton College Graduate Student Satisfaction Survey was designed in 2017, as part of a broader institutional effectiveness effort, to solicit graduate student opinions and perspectives about college programs and services and to gauge their viewpoints regarding the institution as a whole. Surveys such as this provide a means for understanding student opinion at a given point in time. The survey was repeated in Spring 2019 following a recommendation that this same survey continue to be conducted every other year, in the spring of odd-numbered years. The survey was not distributed in Spring 2021. Instead, a campus climate survey was conducted in Fall 2020 to gauge student opinions about college coronavirus protocols. The college returned to in-person learning in Fall 2020, but followed rigorous protocols to protect campus health.

The Spring 2023 iteration represents only the third time that the graduate student body had been surveyed regarding their satisfaction.

Most of the survey questions made use of the Likert-rating scale based on satisfaction levels reported as follows:

Very Satisfied = 5 Satisfied = 4 Neutral = 3 Dissatisfied = 2 Very Dissatisfied = 1

Questions 3.1, 3.2 and 3.3 made use of a 5-point rating scale based on answer choices of poor (1), fair (2), neutral (3), good (4), and excellent (5). Respondents also had the option of abstaining or selecting N/A for each of the survey questions.

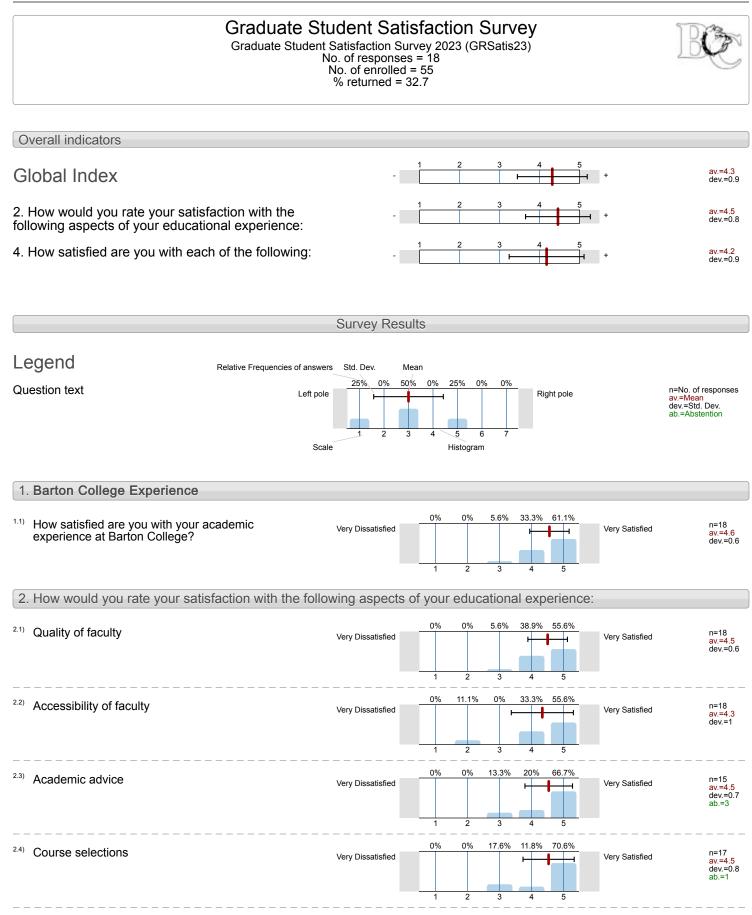
The survey was administered using the Class Climate online evaluation system. The initial e-mail invitation for survey participation was sent to 55 graduate students on Thursday, March 16, 2023, with reminders sent to non-respondents every six days. The survey closed on Thursday, April 13, 2023. Eighteen responses were received for a response rate of 32.7% (vs. 32% in 2019).

Results were compiled for the graduate student group as a whole and have also been disaggregated for students seeking the MS Kinesiology degree, students seeking the MSA degree, students seeking the MBA degree, and students seeking Teacher Licensure. No students seeking the MS in Criminal Justice, the MS in Criminology and Criminal Justice Sciences, nor the MS in Nursing chose to respond.

An overall average score was calculated for the response to each question, as indicated on Attachment 1. This report also provides, on page 5, demographic information about the students who participated in the survey.

#### **Key Findings**

- Overall, Barton graduate students responded positively regarding the experiences and the services available to them, with 35 of the 42 questions receiving an mean score of 4.0 or above.
- The questions regarding the selection of food offered in the Culinary Center (question 4.28,) and selection of food offered by additional food service options on campus (question 4.29) received the lowest average scores with each receiving a 3.4. Lower levels of satisfaction with food options were more pronounced in the responses of the full-time students.
- There were 5 other questions to receive a mean score of less than 4.0, these being the quality of the Barton College Bookstore (question 4.10, average score of 3.9), appearance of the campus (question 4.23, average score of 3.9), cleanliness of campus buildings (question 4.24, average score of 3.9), availability of places to charge your electronic devices (question 4.25, average score of 3.8), and selection of products in the campus vending machines (question 4.30, average score of 3.7).
- Graduate students expressed the greatest satisfaction with the courses they have taken online (question 4.17, average score of 4.7) and satisfaction with their academic experience at Barton College (question 1.1, average score of 4.6). Numerous questions received an average score of 4.5.
- In general, full-time students were slightly less satisfied than part-time students, particularly with respect to the questions about food selections and cleanliness/appearance on campus (Attachment 2).
- The MBA students (3 respondents) were most satisfied with accessibility of faculty (question 2.2), academic advice (question 2.3), course selections (question 2.4), the course registration process (question 4.3), and notification of registration dates and course offerings (question 4.4), with each corresponding question receiving an average score of 4.0. These students were least satisfied with the selection of products in campus vending machines (question 4.30), which received an average score of 2.0.
- The MSA students (9 respondents) were most satisfied with course selections (question 2.4), academic rigor of the courses (question 2.6), academic support services (question 2.7), and value of their Barton education (question 3.2), with each corresponding question receiving an average score of 4.9. When asked to rate their satisfaction with their academic experience at Barton, the question also received an average score of 4.9, with 8 of the 9 respondents providing a rating of "excellent." None of the questions asked of these students garnered an average score of less than 4.0.
- The one MS Kinesiology student who participated in the satisfaction survey rated her program as excellent across the board. The student indicated being very dissatisfied with the food offered in the Culinary Center.
- The Teacher Licensure students (4 respondents) indicated high levels of satisfaction with academic advice (question 2.3), academic support services (question 2.7), and the quality of advising (question 4.2). Other areas were also ranked highly, although several questions only had 1 response



<sup>2.5)</sup> Course availability	Very Dissatisfied	0% 0% 27.8% 11.1% 61.1%	Very Satisfied	n=18 av.=4.3 dev.=0.9
<sup>2.6)</sup> Academic rigor of the courses	Very Dissatisfied	0% 5.9% 0% 29.4% 64.7%	Very Satisfied	n=17 av.=4.5 dev.=0.8 ab.=1
<sup>2.7)</sup> Academic support services	Very Dissatisfied	0% 0% 20% 13.3% 66.7%	Very Satisfied	n=15 av.=4.5 dev.=0.8 ab.=2
3. How do you perceive each of the following:				
<sup>3.1)</sup> Academic reputation of the college	Poor	0% 6.3% 0% 37.5% 56.3%	Excellent	n=16 av.=4.4 dev.=0.8 ab.=2
<sup>3.2)</sup> Value of your Barton education	Poor		Excellent	n=18 av.=4.5 dev.=0.8
<sup>3.3)</sup> Personal attention received by Barton students	Poor	0% 5.9% 11.8% 23.5% 58.8%	Excellent	n=17 av.=4.4 dev.=0.9 ab.=1
4. How satisfied are you with each of the following	]:			
<ul> <li><sup>4.1)</sup> The quality of services offered by the Office of Admissions</li> </ul>	Very Dissatisfied	0% 11.8% 0% 29.4% 58.8%	Very Satisfied	n=17 av.=4.4 dev.=1 ab.=1
<sup>4.2)</sup> The quality of advising	Very Dissatisfied	0% 6.3% 12.5% 31.3% 50%	Very Satisfied	n=16 av.=4.3 dev.=0.9 ab.=2
<sup>4.3)</sup> The course registration process	Very Dissatisfied	0% 0% 11.8% 23.5% 64.7%	Very Satisfied	n=17 av.=4.5 dev.=0.7 ab.=1
<ul> <li><sup>4.4)</sup> The notification of registration dates and course offerings</li> </ul>	Very Dissatisfied	0% 0% 11.8% 35.3% 52.9%	Very Satisfied	n=17 av.=4.4 dev.=0.7 ab.=1
<sup>4.5)</sup> The quality of the Barton College website	Very Dissatisfied	5.6% 0% 11.1% 44.4% 38.9%	Very Satisfied	n=18 av.=4.1 dev.=1

Very Dissatisfied	0% 5.6% 22.2% 33.3% 38.9%	Very Satisfied	n=18 av.=4.1 dev.=0.9
Very Dissatisfied	0% 0% 21.4% 35.7% 42.9%	Very Satisfied	n=14 av.=4.2 dev.=0.8 ab.=4
Very Dissatisfied	0% 0% 17.6% 29.4% 52.9%	Very Satisfied	n=17 av.=4.4 dev.=0.8 ab.=1
Very Dissatisfied	0% 0% 18.8% 31.3% 50%	Very Satisfied	n=16 av.=4.3 dev.=0.8 ab.=1
Very Dissatisfied	7.1%     0%     21.4%     35.7%     35.7%       1     2     3     4     5	Very Satisfied	n=14 av.=3.9 dev.=1.1 ab.=4
Very Dissatisfied	0% 0% 20% 50% 30%	Very Satisfied	n=10 av.=4.1 dev.=0.7 ab.=8
Very Dissatisfied	0% 0% 22.2% 44.4% 33.3%	Very Satisfied	n=9 av.=4.1 dev.=0.8 ab.=9
Very Dissatisfied	0% 0% 20% 50% 30%	Very Satisfied	n=10 av.=4.1 dev.=0.7 ab.=8
Very Dissatisfied		Very Satisfied	n=9 av.=4 dev.=0.9 ab.=9
Very Dissatisfied		Very Satisfied	n=9 av.=4.1 dev.=0.8 ab.=9
Very Dissatisfied	0% 9.1% 9.1% 45.5% 36.4%	Very Satisfied	n=11 av.=4.1 dev.=0.9 ab.=7
Very Dissatisfied	0% 0% 7.7% 15.4% 76.9%	Very Satisfied	n=13 av.=4.7 dev.=0.6 ab.=5
	Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied Very Dissatisfied	Very Dissatisfied Very Dissatis	Very Dissatisfied Very Dissatis

<sup>4.18)</sup> The hybrid courses you have taken?	Very Dissatisfied	0% 0% 0% 50% 50% 1 2 3 4 5	Very Satisfied n=8 av.=4.5 dev.=0.5 ab.=10
<sup>4.19)</sup> The courses you have taken on-campus or in- person?	Very Dissatisfied	0% 0% 18.2% 54.5% 27.3%	Very Satisfied n=11 av.=4.1 dev.=0.7 ab.=7
<sup>4.20)</sup> The quality and reliability of the learning management system - Canvas?	Very Dissatisfied	0% 0% 5.9% 47.1% 47.1%	Very Satisfied n=17 av.=4.4 dev.=0.6 ab.=1
<sup>4.21)</sup> Reliability of wireless connectivity on campus	Very Dissatisfied	0% 11.1% 11.1% 44.4% 33.3%	Very Satisfied n=9 av.=4 dev.=1 ab.=9
<sup>4.22)</sup> Quality of services offered by the Office of Academic and Career Planning	Very Dissatisfied	0% 0% 25% 41.7% 33.3%	Very Satisfied n=12 av.=4.1 dev.=0.8 ab.=6
<sup>4.23)</sup> Appearance of the campus (buildings and grounds)	Very Dissatisfied	10% 0% 20% 30% 40% 1 2 3 4 5	Very Satisfied n=10 av.=3.9 dev.=1.3 ab.=8
<sup>4.24)</sup> Cleanliness of campus buildings	Very Dissatisfied	11.1%     0%     22.2%     22.2%     44.4%       1     2     3     4     5	Very Satisfied n=9 av.=3.9 dev.=1.4 ab.=9
<ul> <li><sup>4.25)</sup> Availability of places to charge your electronic devices</li> </ul>	Very Dissatisfied	12.5% 0% 25% 25% 37.5% 1 2 3 4 5	Very Satisfied n=8 av.=3.8 dev.=1.4 ab.=10
<sup>4.26)</sup> Classroom environment	Very Dissatisfied	0% 8.3% 0% 41.7% 50%	Very Satisfied n=12 av.=4.3 dev.=0.9 ab.=6
<sup>4.27)</sup> Lab facilities	Very Dissatisfied	0% 12.5% 12.5% 25% 50%	Very Satisfied n=8 av.=4.1 dev.=1.1 ab.=10
<sup>4.28)</sup> Selection of food offered in the Culinary Center	Very Dissatisfied	14.3% 14.3% 14.3% 28.6% 28.6% 1 2 3 4 5	Very Satisfied n=7 av.=3.4 dev.=1.5 ab.=11
<sup>4.29)</sup> Selection of food offered by additional food service options on campus	Very Dissatisfied	0% 28.6% 28.6% 14.3% 28.6%	Very Satisfied n=7 av.=3.4 dev.=1.3 ab.=11

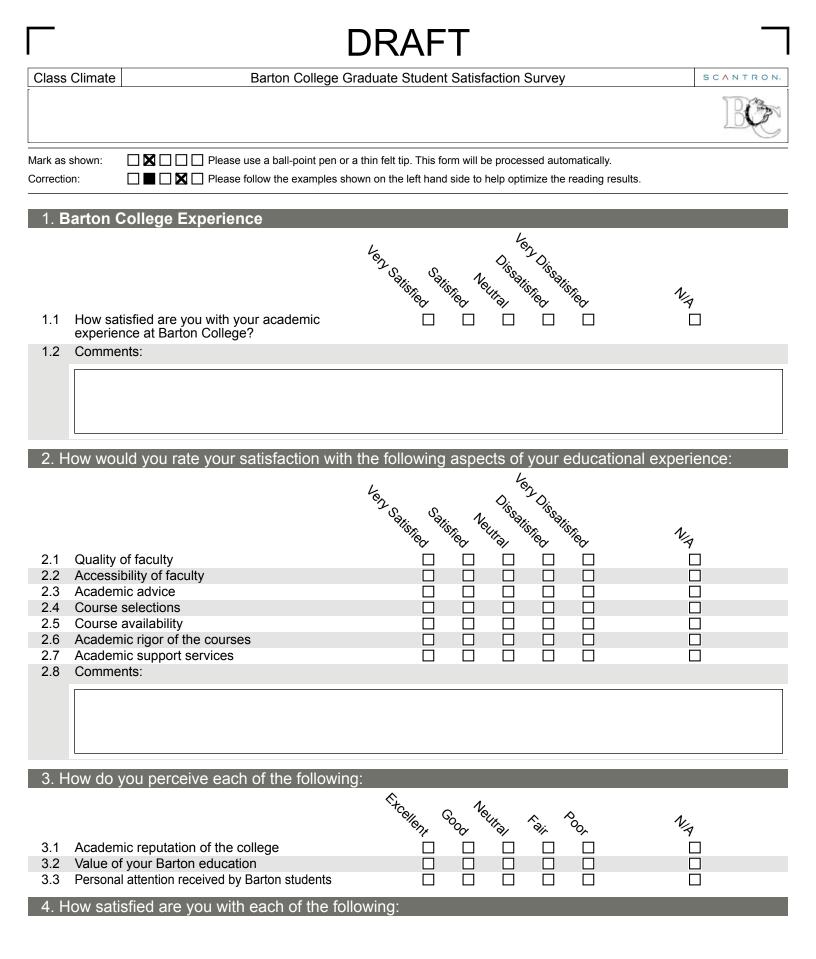
4.30)	Selection of products in campus vending machines	Very Dissatisfied	0% 28.6% 14.3%	4.3% 42.9%	n=7 av.=3.7 dev.=1.4 ab.=11
4.31)	Overall quality of the college	Very Dissatisfied		4 5	n=14 av.=4.4 dev.=0.8 ab.=4
5.	Demographics				
5.1)	What degree are you seeking?				
	What degree are you seeking:	CCJS/CCJ (MS)		0%	n=17
		Kinesiology (MS)	٦	5.9%	av.=4.5 dev.=1.1
		Nursing (MSN)		0%	
		School Administration (MSA)		52.9%	
		Strategic Leadership (MBA)		17.6%	
		Other - Teacher Licensure		23.5%	
5.2)	Are you a full-time student or a part-time stu	udent?			
		Full-time		44.4%	n=18 av.=1.6
		Part-time		55.6%	dev.=0.5
5.3)	Were you a Barton College undergraduate	student?			
		Yes	7	5.6%	n=18
		No (		94.4%	
5.4)	What is your gender?				
		Female		77.8%	n=18 av.=1.4
		Male		11.1%	dev.=1
		Non-binary		0%	
		Prefer to not answer		11.1%	
5.5)	What is your race/ethnicity?				
		American Indian/Alaska Native		0%	n=18
		Asian		16.7%	
		Black/African American		27.8%	
		Hispanic/Latino		0%	
		Native Hawaiian		0%	
		Non-U.S. Resident		0%	
		Two or more races		0%	
		White		50%	
		Prefer to not answer		5.6%	

			Pro	ofile					
Subunit: Name of th Name of th (Name of t	e course: Graduate	urveys Student Satisfac Student Satisfac		3					
Values use	ed in the profile line: Mean								
1. Barton Co	ollege Experience								
1.1) How satisfied experience at	are you with your academic Barton College?	Very Dissatisfied			Very S	atisfied n=18	av.=4.6	md=5.0	dev.=0.6
2. How woul	d you rate your satisfac	tion with the	following asp	ects of you	r educatic	onal experience:			
2.1) Quality of facu	ılty	Very Dissatisfied			Very S	atisfied n=18	av.=4.5	md=5.0	dev.=0.6
2.2) Accessibility of	of faculty	Very Dissatisfied			Very Sa	atisfied n=18	av.=4.3	md=5.0	dev.=1.0
2.3) Academic adv	vice	Very Dissatisfied			Very S	atisfied n=15	av.=4.5	md=5.0	dev.=0.7
2.4) Course select	ions	Very Dissatisfied			Very Sa	atisfied n=17	av.=4.5	md=5.0	dev.=0.8
<sup>2.5)</sup> Course availa	bility	Very Dissatisfied			Very S	atisfied n=18	av.=4.3	md=5.0	dev.=0.9
<sup>2.6)</sup> Academic rigo	or of the courses	Very Dissatisfied			Very S	atisfied n=17	av.=4.5	md=5.0	dev.=0.8
<sup>2.7)</sup> Academic sup	port services	Very Dissatisfied			Very S	atisfied n=15	av.=4.5	md=5.0	dev.=0.8
2 How do y	ou perceive each of the	following							
	ou perceive each of the	lollowing.							
3.1) Academic rep	utation of the college	Poor			Excelle	ent n=16	6 av.=4.4	md=5.0	dev.=0.8
<sup>3.2)</sup> Value of your	Barton education	Poor			Excelle	ent n=18	av.=4.5	md=5.0	dev.=0.8
<sup>3.3)</sup> Personal atter	ntion received by Barton students	Poor			Excelle			md=5.0	dev.=0.9
	final and upon with a sale of		· ·						
4. HOW Salls	fied are you with each o		iy.						
<sup>4.1)</sup> The quality of Admissions	services offered by the Office of	Very Dissatisfied		<u>         </u>	Very Sa	atisfied n=17	' av.=4.4	md=5.0	dev.=1.0
4.2) The quality of	advising	Very			Very Sa	atisfied			
	gistration process	Dissatisfied Very			Very Si	n=16	av.=4.3	md=4.5	dev.=0.9
		Dissatisfied				n=17	av.=4.5	md=5.0	dev.=0.7
<sup>4.4)</sup> The notificatio course offering	n of registration dates and gs	Very Dissatisfied			Very Sa	atisfied n=17	av.=4.4	md=5.0	dev.=0.7

			1	I				
4.5)	The quality of the Barton College website	Very Dissatisfied	Ī	Very Satisfied	n=18	av.=4.1	md=4.0	dev.=1.0
4.6)	The quality of Campus Connect	Very Dissatisfied		Very Satisfied	n=18	av.=4.1	md=4.0	dev.=0.9
4.7)	Business Office hours of operation	Very Dissatisfied	<u>                                      </u>	Very Satisfied	n=14	av.=4.2	md=4.0	dev.=0.8
4.8)	Payment options available to you	Very Dissatisfied	<u>├                                    </u>	Very Satisfied	n=17	av.=4.4	md=5.0	dev.=0.8
4.9)	The quality of the Student Account Center (online payment portal)	Very Dissatisfied	<u> </u>	Very Satisfied	n=16	av.=4.3	md=4.5	dev.=0.8
4.10)	The quality of the Barton College Bookstore	Very Dissatisfied		Very Satisfied	n=14	av.=3.9	md=4.0	dev.=1.1
4.11)	Quality of the Ragan Writing Center	Very Dissatisfied		Very Satisfied	n=10	av.=4.1	md=4.0	dev.=0.7
4.12)	Quality of the Oral Communications Center	Very Dissatisfied		Very Satisfied	n=9	av.=4.1	md=4.0	dev.=0.8
4.13)	Quality of services offered by the Library and its staff	Very Dissatisfied	<del> </del>	Very Satisfied	n=10	av.=4.1	md=4.0	dev.=0.7
4.14)	Student activities available to you	Very Dissatisfied	+ +	Very Satisfied	n=9	av.=4.0	md=4.0	dev.=0.9
4.15)	Campus security	Very Dissatisfied	<mark> </mark>	Very Satisfied	n=9	av.=4.1	md=4.0	dev.=0.8
4.16)	Quality of IT services offered to you	Very Dissatisfied	<u> </u>	Very Satisfied	n=11	av.=4.1	md=4.0	dev.=0.9
4.17)	The courses you have taken online?	Very Dissatisfied	$  \rangle$	Very Satisfied	n=13	av.=4.7	md=5.0	dev.=0.6
4.18)	The hybrid courses you have taken?	Very Dissatisfied		Very Satisfied	n=8	av.=4.5	md=4.5	dev.=0.5
4.19)	The courses you have taken on-campus or in- person?	Very Dissatisfied		Very Satisfied	n=11	av.=4.1	md=4.0	dev.=0.7
4.20)	The quality and reliability of the learning management system - Canvas?	Very Dissatisfied		Very Satisfied	n=17	av.=4.4	md=4.0	dev.=0.6
4.21)	Reliability of wireless connectivity on campus	Very Dissatisfied	<u>(</u>	Very Satisfied	n=9	av.=4.0	md=4.0	dev.=1.0
4.22)	Quality of services offered by the Office of Academic and Career Planning	Very Dissatisfied	<u> </u>	Very Satisfied	n=12	av.=4.1	md=4.0	dev.=0.8
4.23)	Appearance of the campus (buildings and grounds)	Very Dissatisfied		Very Satisfied	n=10	av.=3.9	md=4.0	dev.=1.3
4.24)	Cleanliness of campus buildings	Very Dissatisfied		Very Satisfied	n=9	av.=3.9	md=4.0	dev.=1.4
4.25)	Availability of places to charge your electronic devices	Very Dissatisfied		Very Satisfied	n=8	av.=3.8	md=4.0	dev.=1.4
4.26)	Classroom environment	Very Dissatisfied		Very Satisfied	n=12	av.=4.3	md=4.5	dev.=0.9
4.27)	Lab facilities	Very Dissatisfied		Very Satisfied	n=8	av.=4.1	md=4.5	dev.=1.1
4.28)	Selection of food offered in the Culinary Center	Very Dissatisfied		Very Satisfied	n=7	av.=3.4	md=4.0	dev.=1.5
4.29)	Selection of food offered by additional food service options on campus	Very Dissatisfied		Very Satisfied	n=7	av.=3.4	md=3.0	dev.=1.3
4.30)	Selection of products in campus vending machines	Very Dissatisfied		Very Satisfied	n=7	av.=3.7	md=4.0	dev.=1.4
4.31)	Overall quality of the college	Very Dissatisfied		Very Satisfied	n=14	av.=4.4	md=4.5	dev.=0.8

Comparative ine: Subproup: 2023 Graduate Student Satisfaction Survey Part Time Student Responses  Varues used in the profile line: Mean	 T	Subgroup: 2023 Graduate Student Satisfaction Survey Full-Time Student Responses									
Subgroup:       2023 Graduate Student Satisfaction Survey Part-Time Student Responses         Values used in the profile line: Mean         1       Barton College Experience         11*       How satisfied are you with your academic propertien attend cargo of the satisfied are you with your academic propertien attend cargo of the satisfied are you with the following aspects of your educational experience:         21       How would you rate your satisfaction with the following aspects of your educational experience:         21       Country       Desatisfied         22       Accessibility of faculty       Desatisfied         23       Accessibility of faculty       Desatisfied         24       Course stockins       Desatisfied         25       Course stockins       Desatisfied         26       Course stockins       Desatisfied         27       Academic rigor of the courses       Desatisfied         28       Course stockins       Desatisfied         29       Academic rigor of the courses       Desatisfied         29       Academic regulation advection       Poor         29       Academic regulation advection       Poor         20       Value of your Barton education       Poor         20       Value of your Barton education       Poor       Excellent       Red Res Re	ļ										
1. Barton College Experience         111       How satisfied are you with your scattering experience at Barton College?       Desetting of the college experience         111       How satisfied are you with your scattering experience at Barton College?       Desetting of the college experience         111       How would you rate your satisfaction with the following aspects of your educational experience:         111       Desetting of the college       Desetting of the college         112       Quality of the college       Desetting of the college       Very Satisfied       Image of the college         112       Academic advice       Desetting of the college       Very Satisfied       Image of the college       Image of the college         120       Academic regore the courses       Desetting of the courses       Desetting of the courses       Desetting of the courses       Image of the course       Image of the course of the courses       Image of the course											
1.10       How satisfied are you with your academic experience at Barton Cologe?       Dissatisfied       Wery Satisfied       method stressed       method stressed         2.11       How would you rate your satisfaction with the following aspects of your educational experience:       method stressed       stressed       method stressed       stressed       method stressed       stressed       method stressed       stressed <td< td=""><td></td><td>Values used in the profile line</td><td>e: Mean</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>		Values used in the profile line	e: Mean								
1.10       How satisfied are you with your academic experience at Barton Cologe?       Dissatisfied       Wery Satisfied       method stressed       method stressed         2.11       How would you rate your satisfaction with the following aspects of your educational experience:       method stressed       stressed       method stressed       stressed       method stressed       stressed       method stressed       stressed <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>											
1.10       How satisfied are you with your academic experience at Barton Cologe?       Dissatisfied       Wery Satisfied       method stressed       method stressed         2.11       How would you rate your satisfaction with the following aspects of your educational experience:       method stressed       stressed       method stressed       stressed       method stressed       stressed       method stressed       stressed <td< th=""><th>1.</th><th>Barton College Experie</th><th>ance</th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></td<>	1.	Barton College Experie	ance								
experience at Barlon College? Desatisfied 2. How would you rate your satisfaction with the following aspects of your educational experience: 2. How would you rate your satisfaction with the following aspects of your educational experience: 2. How would you rate your satisfaction with the following aspects of your educational experience: 2. How would you rate your satisfaction with the following aspects of your educational experience: 2. How would you rate your satisfaction with the following aspects of your educational experience: 2. Accessibility of faculty 2. Accessibility 2. Course selections 2. Ourse availability 2. Desatisfied 2. Academic rigor of the courses 2. Academic reputation of the college 3. Academic reputation of the college 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are you with each of the following: 4. How satisfied are yo											
21) Quality of faculty       Very Dissatisfied       mmmodel       mmmodel       mmmodel       develop         22) Accessibility of faculty       Very Dissatisfied       very Satisfied       mmmodel       mmmodel       develop         23) Academic advice       Dissatisfied       Very Satisfied       mmmodel       mmmodel       develop         24) Course selections       Very Dissatisfied       Very Satisfied       mmmodel       mmmodel       develop         24) Course selections       Very Dissatisfied       Very Satisfied       mmmodel       develop       develop         26) Course availability       Dissatisfied       Very Satisfied       mmmodel       develop       develop         27) Academic support services       Dissatisfied       Very Satisfied       mmmodel       develop       develop         27) Academic reputation of the college       Very Dissatisfied       Very Satisfied       mmmodel       develop       develop         27) Academic reputation of the college       Very Dissatisfied       Very Satisfied       mmmodel       develop	1.1)	How satisfied are you with your ac experience at Barton College?				Very Satisfied					
2.1       Accessibility of faculty       Dissatisfied       Very Satisfied       Personal attention received by Barton students       Personal attention received by Barton	2.	How would you rate you	ir satisfaction with the	e following as	pects of your e	ducational exp	erience:				
2.1       Accessibility of faculty       Dissatisfied       Very Satisfied       Personal attention received by Barton students       Personal attention received by Barton											
2.3       Academic advice       Dissatisfied       Very Dissatisfied       Very Satisfied       PP 0 ave.4.6 md=5.0 dev=1.0 m	2.1)	Quality of faculty				Very Satisfied					
2.3)       Academic advice       Very       Very       Very Satisfied       n=6       av:4.5       md=5.0       dev=0.6         2.4)       Course selections       Dissatisfied       Very       Very Satisfied       n=6       av:4.5       md=5.0       dev=0.6         2.5)       Course availability       Dissatisfied       Very       Very Satisfied       n=6       av:4.5       md=5.0       dev=0.6         2.6)       Academic rigor of the courses       Very       Dissatisfied       Very Satisfied       n=6       av:4.5       md=5.0       dev=0.6         2.7)       Academic support services       Very       Dissatisfied       Very Satisfied       n=8       av:4.4       md=5.0       dev=0.6         3.7)       Academic reputation of the college       Very       Very Satisfied       n=8       av:4.4       md=5.0       dev=0.6         3.1)       Academic reputation of the college       Poor       Excellent       n=6       av:4.4       md=5.0       dev=0.6         3.3)       Personal attention received by Barton students       Poor       Excellent       n=6       av:4.4       md=5.0       dev=0.6         4.1       The quality of advising       Very       Dissatisfied       Very Satisfied       n=6	2.2)	Accessibility of faculty				Very Satisfied					
Dissatisfied       Image and the set of the set	2.3)	Academic advice				Very Satisfied	n=8	av.=4.5	md=5.0	dev.=0.8	
2.5)       Course availability       Usery       Usery </td <td>2.4)</td> <td>Course selections</td> <td></td> <td></td> <td></td> <td>Very Satisfied</td> <td></td> <td></td> <td></td> <td></td>	2.4)	Course selections				Very Satisfied					
2.7) Academic support services       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8 av=4.4 md=5.0 dev=0.9 m=7 av=4.6 md=5.0 dev=0.9 m=7 av=4.7 md=5.0 dev=0.9 m=7 av=4.7 md=5.0 dev=0.9 m=7 av=4.7 md=5.0 dev=0.9 m=7 av=4.7 md=5.0 dev=0.9 m=7 av=4.6 md=5.0 dev=0.9 m=7 av=4.6 md=5.0 dev=0.9 m=7 av=4.6 md=5.0 dev=0.9 m=7 av=4.7 md=5.0 dev=0.9 m	2.5)	Course availability				Very Satisfied	n=8	av.=4.5	md=5.0	dev.=0.9	
27) Academic support services       Very Dissatisfied       Very Satisfied       n=8 n=7       av=4.6 av=4.6 md=5.0 dev=0.9 av=4.6 md=5.0 dev=0.9         3. How do you perceive each of the following:         3.1) Academic reputation of the college       Poor       Excellent       n=8 n=8 av=4.6 md=5.0 dev=0.9         3.1) Academic reputation of the college       Poor       Excellent       n=8 n=7       av=4.6 av=4.6 md=5.0 dev=0.9         3.1) Academic reputation of the college       Poor       Excellent       n=8 n=9       av=4.4 md=5.0 av=4.6 md=5.0 dev=0.9         3.1) Value of your Barton education       Poor       Excellent       n=8 n=9       av=4.4 md=5.0 dev=0.9         3.3) Personal attention received by Barton students       Poor       Excellent       n=8 n=9       av=4.0 av=4.4 md=5.0 dev=0.9         4. How satisfied are you with each of the following:       Dissatisfied       Very Dissatisfied       Very Satisfied       n=8 n=8       av=4.0 av=4.0 md=5.0 dev=0.9         4.1) The quality of advising       Very Dissatisfied       Dissatisfied       Very Satisfied       n=8 n=8       av=4.0 av=4.5 md=5.0 dev=0.9         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8 n=8       av=4.5 n=9.0 av=4.5       m=4.5 n=9.0 av=4.5       dev=0.9	2.6)	Academic rigor of the courses	Ver Dissatisfie	y		Very Satisfied					
3.1) Academic reputation of the college       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         3.2) Value of your Barton education       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         4. How satisfied are you with each of the following:       Dissatisfied       Very Dissatisfied       n=8       av=4.0       nd=4.5       dev=0.5         4.1) The quality of services offered by the Office of Admissions       Very Dissatisfied       Very Satisfied       n=8       av=4.0       nd=4.5       dev=0.4         4.2) The quality of advising       Very Dissatisfied       Very Satisfied       n=8       av=4.0       nd=4.5       dev=0.0         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8       av=4.5       nd=5.0       dev=0.8	2.7)	Academic support services				Very Satisfied	n=8	av.=4.4	md=5.0	dev.=0.9	
3.1) Academic reputation of the college       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         3.2) Value of your Barton education       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=0.5         4. How satisfied are you with each of the following:       Dissatisfied       Very Dissatisfied       n=8       av=4.0       nd=4.5       dev=0.5         4.1) The quality of services offered by the Office of Admissions       Very Dissatisfied       Very Satisfied       n=8       av=4.0       nd=4.5       dev=0.4         4.2) The quality of advising       Very Dissatisfied       Very Satisfied       n=8       av=4.0       nd=4.5       dev=0.0         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8       av=4.5       nd=5.0       dev=0.8	3	How do you perceive ea	ach of the following:								
3.2) Value of your Barton education       Poor       n=8       av=4.4       md=5.0       dev=0.5         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=1.1         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=1.1         4.1) The quality of services offered by the Office of Admissions       Very Dissatisfied       Very Dissatisfied       n=8       av=4.0       md=4.5       dev=0.5         4.2) The quality of advising       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8       av=4.0       md=4.5       dev=0.5         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8       av=4.0       md=4.0       dev=0.0         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8       av=4.5       md=5.0       dev=0.8	0.		ter of the following.								
3.2) Value of your Barton education       Poor       n=8       av=4.4       md=5.0       dev=0.5         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=1.1         3.3) Personal attention received by Barton students       Poor       Excellent       n=8       av=4.4       md=5.0       dev=1.1         4.1) The quality of services offered by the Office of Admissions       Very Dissatisfied       Very Dissatisfied       n=8       av=4.0       md=4.5       dev=0.5         4.2) The quality of advising       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8       av=4.0       md=4.5       dev=0.5         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8       av=4.0       md=4.0       dev=0.0         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8       av=4.5       md=5.0       dev=0.8	3.1)	Academic reputation of the college	e Por			Excellent					
3.3) Personal attention received by Barton students       Poor       Excellent       n=8 n=9       av=4.6 av=4.6 n=9       md=5.0 av=4.6 md=5.0 dev=0.5         4. How satisfied are you with each of the following:         4. How satisfied are you with each of the following:         4. How satisfied are you with each of the following:         4.1) The quality of services offered by the Office of Admissions       Very Satisfied Dissatisfied       Very Satisfied Very Satisfied       n=8 n=9       av=4.0 av=4.7 md=5.0 dev=0.5 dev=0.5         4.2) The quality of advising       Very Dissatisfied       Very Dissatisfied       Very Satisfied Very Satisfied       n=8 n=9       av=4.0 n=8       md=4.0 n=8       dev=1.0 dev=0.5         4.3) The course registration process       Very Dissatisfied       Very Satisfied       n=8 n=9       av=4.5 n=5.0       dev=0.8											
4. How satisfied are you with each of the following:         4.1) The quality of services offered by the Office of Admissions         4.2) The quality of advising         Very         Joint and the output of the following:         4.3) The course registration process         Very         Very Satisfied         n=8         av=4.0         md=4.5         dev=0.5         dev=0.5         very         Very Satisfied         n=8         av=4.0         md=4.5         dev=0.5         dev=0.5         very         Dissatisfied         very         Dissatisfied         n=8         av=4.6         md=5.0         dev=0.7         Dissatisfied         Dissatisfied         n=8         av=4.5         md=5.0         dev=0.6	3.2)	Value of your Barton education	Poc	or		Excellent					
4. How satisfied are you with each of the following:         4.1) The quality of services offered by the Office of Admissions       Very Dissatisfied         4.2) The quality of advising       Very Dissatisfied         Very Satisfied       n=8 av=4.0 md=4.5 dev=1.3 dev=0.5 dev=	3.3)	Personal attention received by Ba	rton students Poo	or		Excellent					
4.1) The quality of services offered by the Office of Admissions       Very Dissatisfied       Very Satisfied       n=8 av.=4.0 md=4.5 dev.=1.3 dev.=0.5 dev.=0.5         4.2) The quality of advising       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8 av.=4.6 md=5.0 dev.=0.5 dev.=0.5         4.3) The course registration process       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8 av.=4.6 md=5.0 dev.=0.7 dev.=0.7											
Admissions       Dissatisfied       n=8 n=9       av=4.0 av=4.7       md=4.5 md=5.0       dev=1.3 dev=0.5         4.2)       The quality of advising       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8 av=4.6       av=4.7 md=5.0       dev=1.0 dev=0.7         4.3)       The course registration process       Very Dissatisfied       Very       Very Satisfied       n=8 av=4.5       av=4.5 md=5.0       dev=0.7	4.	How satisfied are you w	ith each of the follow	ing:							
Admissions       Dissatisfied       n=8 n=9       av=4.0 av=4.7       md=4.5 md=5.0       dev=1.3 dev=0.5         4.2)       The quality of advising       Very Dissatisfied       Very Dissatisfied       Very Satisfied       n=8 av=4.6       av=4.7 md=5.0       dev=1.0 dev=0.7         4.3)       The course registration process       Very Dissatisfied       Very       Very Satisfied       n=8 av=4.5       av=4.5 md=5.0       dev=0.7				1 1	1 1	1					
Dissatisfied     n=8     av=3.9     md=4.0     dev=1.0       4.3) The course registration process     Very     Very     Very Satisfied     n=8     av.=4.6     md=5.0     dev.=0.7	4.1)	The quality of services offered by Admissions	the Office of Ver Dissatisfie			Very Satisfied					
4.3) The course registration process Very Very Satisfied N=8 av=4.5 md=5.0 dev=0.8	4.2)	The quality of advising				Very Satisfied					
	4.3)	The course registration process				Very Satisfied	n=8	av.=4.5	md=5.0	dev.=0.8	

4.4)	The notification of registration dates and	Very		<b></b>	Very Satisfied	n=8	av.=4.4	md=4.5	dev.=0.7
4.5)	course offerings The quality of the Barton College website	Dissatisfied Very			Very Satisfied	n=9	av.=4.4	md=5.0	dev.=0.7
		Dissatisfied			- 	n=8 n=10	av.=3.9 av.=4.3	md=4.0 md=4.5	dev.=1.2 dev.=0.8
4.6)	The quality of Campus Connect	Very Dissatisfied			Very Satisfied	n=8 n=10	av.=3.8 av.=4.3	md=4.0 md=4.5	dev.=1.0 dev.=0.8
4.7)	Business Office hours of operation	Very Dissatisfied			Very Satisfied	n=7 n=7	av.=4.0 av.=4.4	md=4.0 md=5.0	dev.=0.8 dev.=0.8
4.8)	Payment options available to you	Very Dissatisfied			Very Satisfied	n=8 n=9	av.=4.1 av.=4.6	md=4.0 md=5.0	dev.=0.8 dev.=0.7
4.9)	The quality of the Student Account Center (online payment portal)	Very Dissatisfied			Very Satisfied	n=7 n=9	av.=4.0 av.=4.6	md=4.0 md=5.0	dev.=0.8 dev.=0.7
4.10)	The quality of the Barton College Bookstore	Very Dissatisfied			Very Satisfied	n=8 n=6	av.=3.8 av.=4.2	md=4.0 md=4.5	dev.=1.3 dev.=1.0
4.11)	Quality of the Ragan Writing Center	Very Dissatisfied			Very Satisfied	n=6 n=4	av.=4.0 av.=4.3	md=4.0 md=4.5	dev.=0.6 dev.=1.0
4.12)	Quality of the Oral Communications Center	Very Dissatisfied			Very Satisfied	n=6	av.=4.0	md=4.0	dev.=1.0
4.13)	Quality of services offered by the Library and its staff	Very Dissatisfied			Very Satisfied	n=3 n=6	av.=4.3	md=5.0 md=4.0	dev.=0.6
4.14)	Student activities available to you	Very Dissatisfied			Very Satisfied	n=4 n=6	av.=4.3 av.=3.8	md=4.5 md=4.0	dev.=1.0 dev.=0.8
4.15)	Campus security	Very			Very Satisfied	n=3 n=6	av.=4.3 av.=4.0	md=5.0 md=4.0	dev.=1.2
4.16)	Quality of IT services offered to you	Very			Very Satisfied	n=3 n=6	av.=4.3 av.=3.8	md=5.0 md=4.0	dev.=1.2 dev.=1.0
4.17)	The courses you have taken online?	Dissatisfied Very			└ Very Satisfied	n=5 n=6	av.=4.4 av.=4.5	md=5.0 md=5.0	dev.=0.9 dev.=0.8
4.18)	The hybrid courses you have taken?	Dissatisfied Very			Very Satisfied	n=7	av.=4.9	md=5.0	dev.=0.8 dev.=0.4
		Dissatisfied			- 	n=2 n=6	av.=4.5 av.=4.5	md=4.5 md=4.5	dev.=0.7 dev.=0.5
4.19)	The courses you have taken on-campus or in- person?	Very Dissatisfied			Very Satisfied	n=5 n=6	av.=4.0 av.=4.2	md=4.0 md=4.0	dev.=0.7 dev.=0.8
4.20)	The quality and reliability of the learning management system - Canvas?	Very Dissatisfied			Very Satisfied	n=8 n=9	av.=4.1 av.=4.7	md=4.0 md=5.0	dev.=0.6 dev.=0.5
4.21)	Reliability of wireless connectivity on campus	Very Dissatisfied			Very Satisfied	n=6 n=3	av.=3.8 av.=4.3	md=4.0 md=5.0	dev.=1.0 dev.=1.2
4.22)	Quality of services offered by the Office of Academic and Career Planning	Very Dissatisfied			Very Satisfied	n=7 n=5	av.=3.9 av.=4.4	md=4.0 md=5.0	dev.=0.7 dev.=0.9
4.23)	Appearance of the campus (buildings and grounds)	Very Dissatisfied			Very Satisfied	n=6 n=4	av.=3.7 av.=4.3	md=4.0 md=4.5	dev.=1.5 dev.=1.0
4.24)	Cleanliness of campus buildings	Very Dissatisfied			Very Satisfied	n=6 n=3	av.=3.7 av.=4.3	md=4.0 md=5.0	dev.=1.5 dev.=1.2
4.25)	Availability of places to charge your electronic devices	Very Dissatisfied			Very Satisfied	n=5 n=3	av.=3.4 av.=4.3	md=4.0 md=5.0	dev.=1.5 dev.=1.2
4.26)	Classroom environment	Very Dissatisfied			Very Satisfied	n=6 n=6	av.=4.0 av.=4.7	md=4.0 md=5.0	dev.=1.1 dev.=0.5
4.27)	Lab facilities	Very Dissatisfied			Very Satisfied	n=5 n=3	av.=4.0 av.=4.3	md=4.0 md=5.0	dev.=0.3
4.28)	Selection of food offered in the Culinary Center	Very Dissatisfied	<b>f</b>		Very Satisfied	n=4 n=3	av.=2.8	md=3.0	dev.=1.2 dev.=1.5 dev.=1.2
4.29)	Selection of food offered by additional food service options on campus	Very Dissatisfied			Very Satisfied	n=4	av.=4.3	md=5.0	dev.=1.0
4.30)	Selection of products in campus vending machines	Very Dissatisfied			Very Satisfied	n=3	av.=4.3 av.=3.3	md=5.0 md=3.0	dev.=1.2
4.31)	Overall quality of the college	Very			Very Satisfied	n=3 n=7	av.=4.3 av.=4.0	md=5.0 md=4.0	dev.=1.2 dev.=1.0
		Dissatisfied				n=7	av.=4.0 av.=4.7	md=4.0 md=5.0	dev.=0.5



## DRAFT

Class Climate

Barton College Graduate Student Satisfaction Survey

### 4. How satisfied are you with each of the following: [Continue]

		Lenge		No. No.	Di. Sisto		Po	4.
4.1	The quality of services offered by the Office of Admissions							
4.2	The quality of advising							
4.3	The course registration process							
4.4	The notification of registration dates and course offerings							
4.5	The quality of the Barton College website							
4.6	The quality of Campus Connect							
4.7	Business Office hours of operation							
4.8 4.9	Payment options available to you							
	The quality of the Student Account Center (online payment portal)					_		
	The quality of the Barton College Bookstore Quality of the Ragan Writing Center							
	Quality of the Oral Communications Center							
	Quality of services offered by the Library and its staff							
4.14	Student activities available to you							
	Campus security							
	Quality of IT services offered to you							
	The courses you have taken online?							
	The hybrid courses you have taken?							
	The courses you have taken on-campus or in-person?							
	The quality and reliability of the learning management system - Canvas?							
	Reliability of wireless connectivity on campus							
	Quality of services offered by the Office of Academic and Career Planning							
4.23	Appearance of the campus (buildings and grounds)							
	Cleanliness of campus buildings							
4.25	Availability of places to charge your electronic devices							
	Classroom environment							
	Lab facilities							
	Selection of food offered in the Culinary Center							
	Selection of food offered by additional food service options on campus							
4.30	Selection of products in campus vending machines							
4.31	Overall quality of the college							
5. D	emographics							
5.1	What degree are you seeking?		] CCJS/0 ] School Adminis (MSA)			🗌 Stra	esiology (MS) ategic dership (MBA	Other - Teacher
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	DRAFT 7									
Class	Climate	Barton Co	llege Gradua	ate Student Satisfaction	Survey		SCANTRON.			
5 D	5. Demographics [Continue]									
	Are you	a full-time student or a part-time ou a Barton College undergradua		E Full-time	Part-time					
5.4		your gender?		<ul> <li>Female</li> <li>Prefer to not answer</li> </ul>	☐ Male	□ N	on-binary			
5.5	Amer     Amer     Hispa	your race/ethnicity? rican Indian/Alaska Native anic/Latino or more races	<ul><li>☐ Asian</li><li>☐ Native H</li><li>☐ White</li></ul>	lawaiian	☐ Black/Africa ☐ Non-U.S. Re ☐ Prefer to no	esident				
6. S	ummar	y								
6.1	What ar	e your suggestions for making B	arton Colleg	e a better place to obta	in a high-quality gradu	ate edu	ucation?			

Thank you for sharing your thoughts and opinions with us!

