

Undergraduate Student Satisfaction Survey May 2019

2019 Barton College Undergraduate Student Satisfaction Survey

Executive Summary

The 2019 Barton College undergraduate satisfaction survey was conducted to gather input from undergraduate students about their overall satisfaction with their in- and out-of-class experiences, as well as with the programs and services available to them. The survey provides valuable feedback to campus administrators who are constantly seeking input about ways to improve both services and the student experience. The most recent previous undergraduate student satisfaction survey took place in Spring 2017, so it is possible to compare this year's responses to the many of questions which were repeated. It is recommended that the same survey continue to be conducted every other year in the spring of odd-numbered years.

Most of the survey questions made use of the Likert-rating scale based on satisfaction levels reported as follows:

Very Satisfied = 5 Satisfied = 4 Neutral = 3 Dissatisfied = 2 Very Dissatisfied = 1

Questions 3.1, 3.2 and 3.3 made use of a 5-point rating scale based on answer choices of poor (1), fair (2), neutral (3), good (4) and Excellent (5). Respondents also had the option of abstaining or selecting N/A for each of the survey questions.

On March 14, 2019, all freshmen, sophomores and juniors were invited via their Barton email address to participate in the student satisfaction survey (n=748). Seniors were not included in the survey outreach as the annual senior survey was scheduled to be launched on April 6, 2019.

The survey was sent from BCResearch@ barton.edu using Class Climate software. Reminder emails were sent on March 22, March 30, April 7, and April 16 to those undergraduates who had not yet responded. When the survey closed on April 19, 2019, a total of 109 responses had been received, yielding a response rate of 14.6%. This response rate is quite a bit lower than the 2017 response rate of 24.4% when seniors were included in the survey outreach. In the future, it is recommended that this survey be sent earlier in the semester and that seniors be included in the pool. Incentivizing students to participate or advertising the survey in other ways might also be worth considering.

An overall average score was calculated for the response to each question, as indicated on Attachment 1. This report also provides, on page 7, demographic information about the students who participated in the survey. Average scores for each question were also calculated for the various subgroups of respondents – male vs. female (Attachment 2), traditional vs. Professional Studies students (Attachment 3), students living on-campus vs. off-campus (Attachment 4), members of each of the undergraduate classes (Attachment 5), and members of the 3 ethnic groups that the majority of the respondents were members of (Attachment 6). The results of each of these sub-evaluations appear as attachments to this report. Finally, a report comparing the 2017 responses to the 2019 responses is included (Attachment 7) as is a blank copy of the questionnaire used (Attachment 8). Note that several new questions and/or response options were added to the 2019 version of the survey, so these new items will not appear on the report comparing the 2017 and 2019 results.

Key Findings:

- Overall, Barton students responded positively regarding the experiences and with the services
 available to them. The key exceptions being satisfaction with the selection of food offered in the
 cafeteria (question 4.37, average score of 2.3), selection of food offered by additional food service
 options on campus (question 4.38, average score of 2.9), and their on-campus housing options
 (question 4.29, average score of 2.9). These were the only questions to receive a mean score of less
 than 3.0 (Attachment 1).
- Students expressed the greatest satisfaction with academic advice from their advisor (question 2.3, average score of 4.2), accessibility of faculty (question 2.2, average score of 4.1), quality of services offered by the Library (question 4.17, average score of 4.1), and quality of services offered by the Office of Student Success (question 4.23, average score of 4.1). Many of the other student support areas and programs also received high marks (Attachment 1).
- For the vast majority of questions, male and female satisfaction rates varied little (Attachment 2).
- Professional Studies students appear to be slightly more satisfied with programs and services, although the number of Professional Studies students' responses was less than 10 for many of questions (Attachment 3).
- Students living off-campus appear to be more satisfied across the board, although those living off-campus are more likely to be upperclassmen who were generally more satisfied than freshmen. Students living on campus did show greater levels of dissatisfaction with the academic reputation of the college (question 3.1), reliability of wireless connectivity on campus (question 4.22), cleanliness of campus buildings (question 4.27), and selection of food offered in the cafeteria (question 4.37) (Attachment 4).
- Mean scores did not vary significantly between members of the freshmen, sophomore and junior classes, although, as a general rule, juniors tended to respond slightly more positively to questions about academics whereas freshmen were more positive about facilities, services, programs and safety. Sophomores tended to respond somewhat more negatively. Question 4.33 about the quality of disability services offered by the Lee Student Health Center showed one of the greatest differences in responses between members of the different classes.
- Mean scores of the responses provided by students of different ethnicities showed greater variation, although the numbers of Black (n=12) and Hispanic (n=5) students were relatively low. With respect to the questions about services (section 4) and student life (section 5), the average score of the response provided by Black students was less than 3.0 when it came to course availability (question 2.5), services available to GI Bill recipients (question 4.5), lab facilities (question 4.28), on-campus housing options (question 4.29), quality of counseling services offered by the Lee Health Center (question 4.34), opportunities for employment on campus (question 4.35), selection of food offered in the cafeteria (question 4.37), selection of food offered by additional food service options on campus (question 4.38), selection of products in the vending machines (question 4.39), and extracurricular activities such as clubs and student groups (question 5.3) (Attachment 6).
- Attachment 7 displays the average score for each response provided in 2017 and 2019 for each of the questions that appeared on both of the surveys. While many of the responses are slightly less positive in 2019, this may be attributable to the fact that nearly half as many students responded in 2019 and seniors, who tend to have greater perspective, were not included. With this in mind, students in 2019 continued to respond favorably about the quality and accessibility of faculty, academic support services, the value of their Barton education, availability of tutoring services, quality of the Ragan Writing Center, quality of the Library and its staff, quality of the Office of Student Success, classroom environment, and student safety.

Undergraduate Student Satisfaction Survey

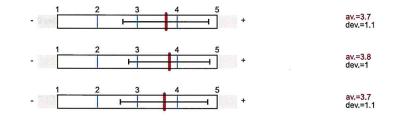
Student Satisfaction Survey 2019 (StudtSat19)
No. of responses = 109
No. of enrolled = 748
% returned = 14.6



Overall indicators

Global Index

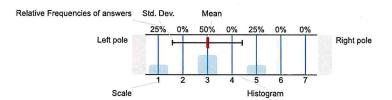
- 2. How would you rate your satisfaction with the following aspects of your educational experience:
- 4. How satisfied are you with each of the following:
- 5. How would you rate your satisfaction with the following aspects of student life at Barton College:



Survey Results

Legend

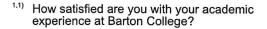
Question text



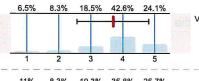
n=No. of responses av.=Mean dev.=Std. Dev. ab.=Abstention

av.=3.7 dev.=1.1

1. Barton College Experience



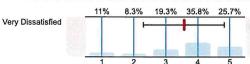
Very Dissatisfied



Very Satisfied

n=108 av.=3.7 dev.=1.1 ab.=1

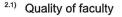
How satisfied are you with your overall student experience at Barton College?



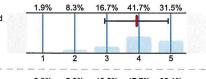
Very Satisfied

n=109 av.=3.6 dev.=1.3

2. How would you rate your satisfaction with the following aspects of your educational experience:





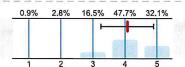


Very Satisfied

n=108 av.=3.9 dev.=1 ab.=1

^{2.2)} Accessibility of faculty





Very Satisfied

n=109 av.=4.1 dev.=0.8

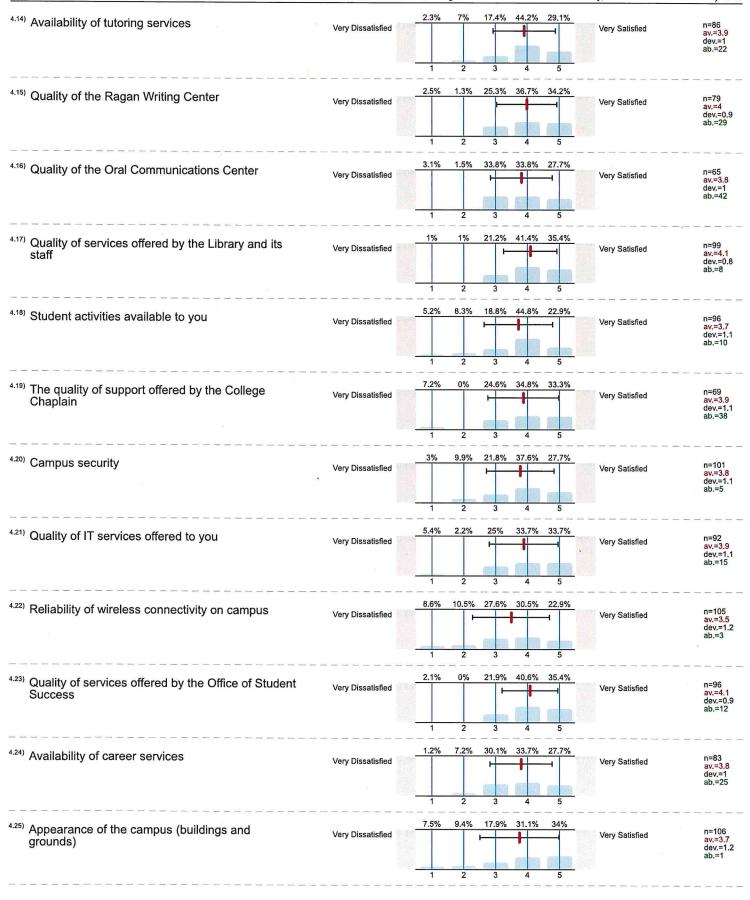


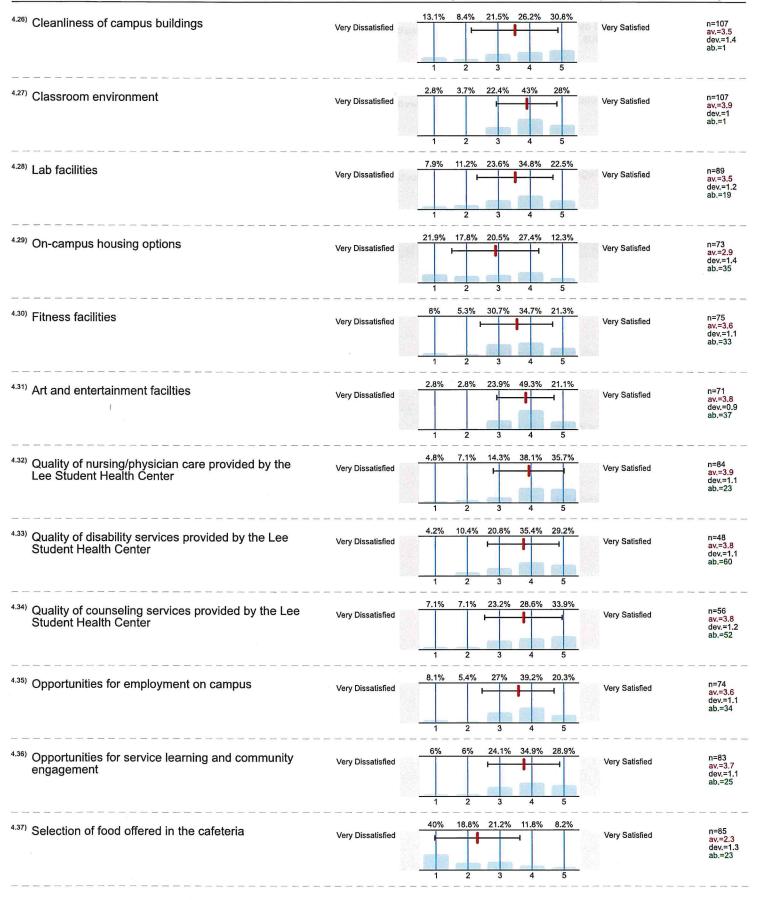
The quality of services offered by the Office of Admissions

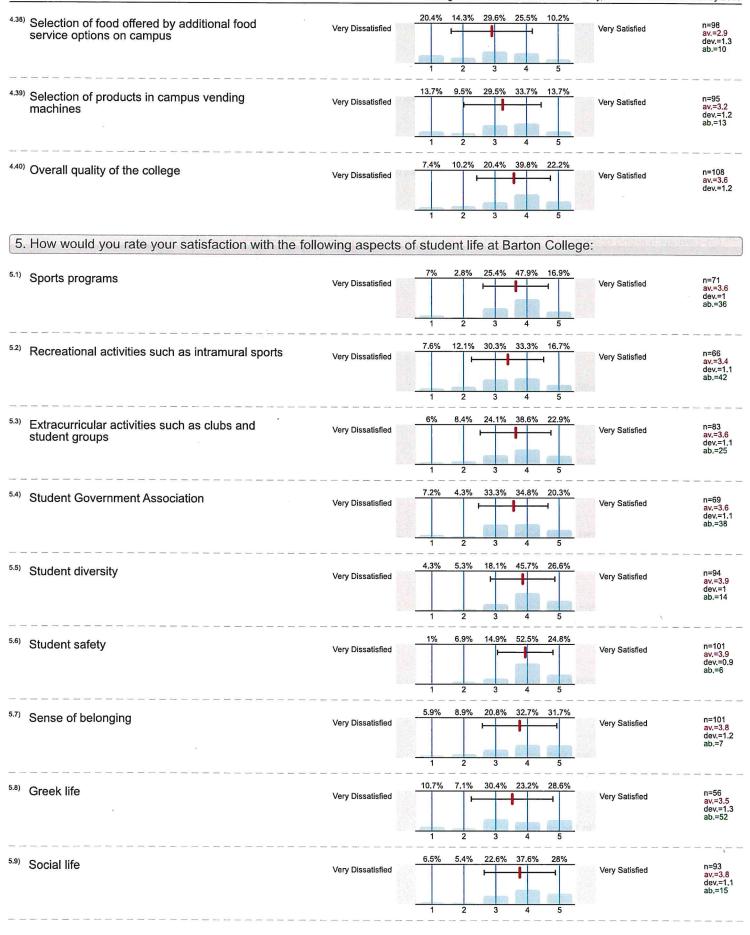
Very Dissatisfied

n=103 av.=3.7 dev.=1.2 ab.=5 Very Satisfied









^{5.11)} Opportunities for reflection on purpose and meaning	Very Dissatisfied 7.2% 6% 34.9% 22.		n=83 av.=3.6 dev.=1.2 ab.=23
6. Demographics	Alban Hope Co.		onic y cons
6.1) What year are you?			
	Freshman	30.8%	n=107 av.=2.3 dev.=1.1
	Sophomore	18.7%	dev.=1.1
	Junior	38.3%	
	Senior Senior	9.3%	
	Other ()	2.8%	
6.3) Are you a full-time or a part-time student?			
	Full-time	95.3%	n=107 av.=1
	Part-time (dev.=0.2
^{6.4)} What is your gender?			
	Female (/ 170	n=107 av.=1.3 dev.=0.6
	Male	26.2%	dev0.6
	Non-binary 🏻	0.9%	
	Prefer not to answer (1.9%	
6.5) What type of student are you?			
	Traditional	85.4%	n=103 av.=1.1 dev.=0.4
	Professional Studies	14.6%	dev.=0.4
6.6) What is your ethnicity?			r time near time on
	American Indian/Alaska Native	0.9%	n=106
	Asian ()	2.8%	
	Black/African American	11.3%	
	Hispanic/Latino	4.7%	
	Native Hawaiian	0%	
	Non-resident alien	0%	
,	Two or more races ()	2.8%	
	White	73.6%	
	Prefer not to answer	3.8%	

05/07/2019

6.7)	Do you live in campus-owned housing?		
	Yes	52.8%	n=108 av.=1.5 dev.=0.5
	No	47.2%	dev.=0.5
6.8)	The majority of my classes are:		
	Morning	31.5%	n=108 av.=3.1 dev.=1.8
	Afternoon	9.3%	dev1.6
	Evening (4.6%	
	Morning/afternoon .	42.6%	
	Afternoon/evening O	3.7%	
	Weekend	0%	
	Online Online Online	8.3%	

05/07/2019

Subunit:

General Surveys

Name of the instructor:

Undergraduate Student Satisfaction Survey

Name of the course: (Name of the survey) Student Satisfaction Survey 2019

Values used in the profile line: Mean

1. Barton College Experience

- 1.1) How satisfied are you with your academic experience at Barton College?
- 1.2) How satisfied are you with your overall student experience at Barton College?

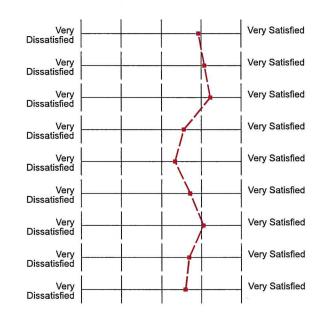


n=108 av.=3.7 md=4.0 dev.=1.1

md = 4.0

2. How would you rate your satisfaction with the following aspects of your educational experience:

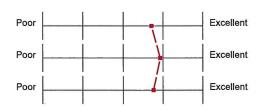
- 2.1) Quality of faculty
- 2.2) Accessibility of faculty
- 2.3) Academic advice from your faculty advisor
- 2.4) Course selections
- 2.5) Course availability
- 2.6) Academic rigor of the courses
- 2.7) Academic support services
- 2.8) Preparation for careers in my field of interest
- 2.9) Preparation for online learning



n=108 av.=3.9 md=4.0 dev.=1.0 n=109 md=4.0 dev.=0.8 n=109 av.=4.2 md=4.0 n=106 av.=3.6 md=4.0 n=107 av.=3.3 n=108 av.=3.7 md=4.0 dev.=1.0 n=105 md=4.0 av.=4.0 dev.=1.0 n=101 av.=3.7 md = 4.0dev.=1.0 n=101 av.=3.6 md = 4.0dev.=1.1

3. How do you perceive each of the following:

- 3.1) Academic reputation of the college
- 3.2) Value of your Barton education
- 3.3) Personal attention received by Barton students



n=108 av.=3.7 md=4.0 dev.=1.2

n=108 av.=3.9 md=4.0 dev.=1.1

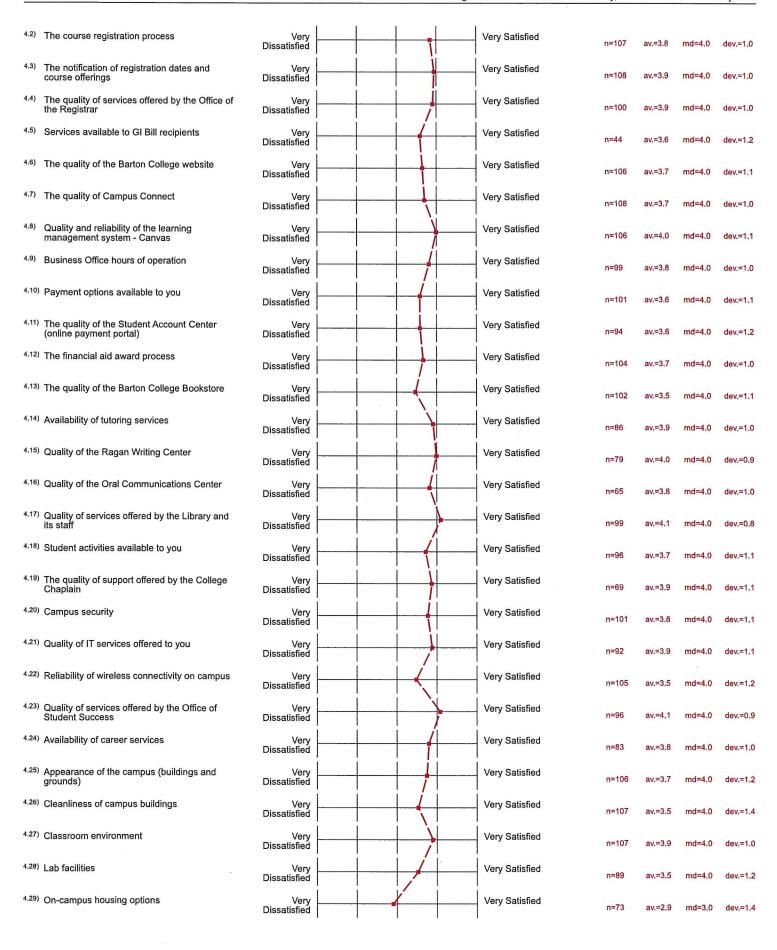
n=106 av.=3.8 md=4.0 dev.=1.2

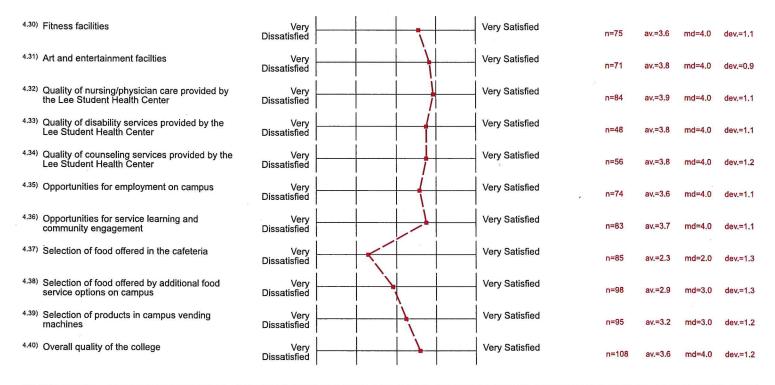
4. How satisfied are you with each of the following:

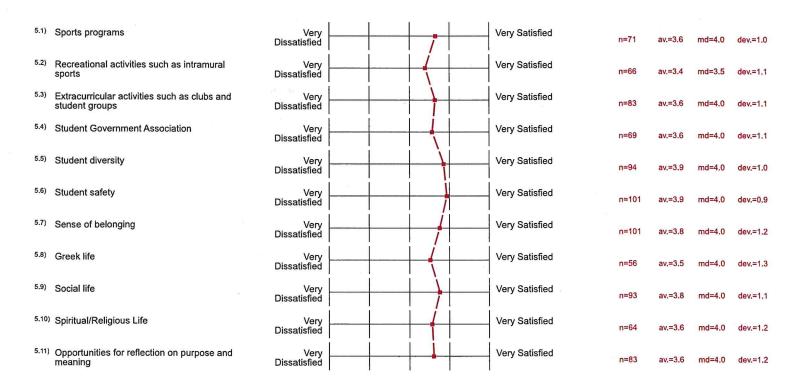
4.1) The quality of services offered by the Office of Admissions



n=103 av.=3.7 md=4.0 dev.=1.2







Subgroup:

2019 Undergrad Satisfaction Female

Comparative line:

Subgroup:

2019 Undergrad Satisfaction Male

Comparative line:

Subgroup:

2019 Undergrad Satisfaction Non

binary

Values used in the profile line: Mean

1. Barton College Experience

.1) How satisfied are you with your academic experience at Barton College?

How satisfied are you with your overall student experience at Barton College?

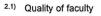
Very Dissatisfied Very Dissatisfied

Very Satisfied
Very Satisfied

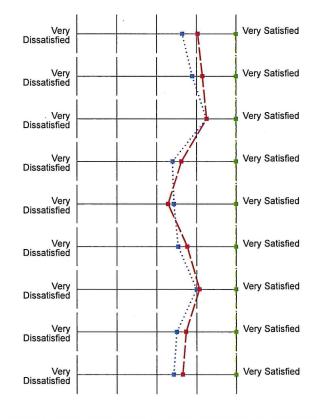
v.=3.7 md=4.0 dev v.=3.5 md=4.0 dev v.=5.0 md=5.0 dev

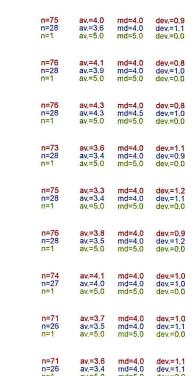
=3.6 md=4.0 dev.= =3.4 md=3.5 dev.=

2. How would you rate your satisfaction with the following aspects of your educational experience:



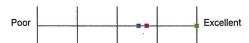
- .2) Accessibility of faculty
- 2.3) Academic advice from your faculty advisor
- 2.4) Course selections
- 2.5) Course availability
- 2.5) Academic rigor of the courses
- 2.7) Academic support services
- 2.8) Preparation for careers in my field of interest
- 2.9) Preparation for online learning





3. How do you perceive each of the following:

3.1) Academic reputation of the college

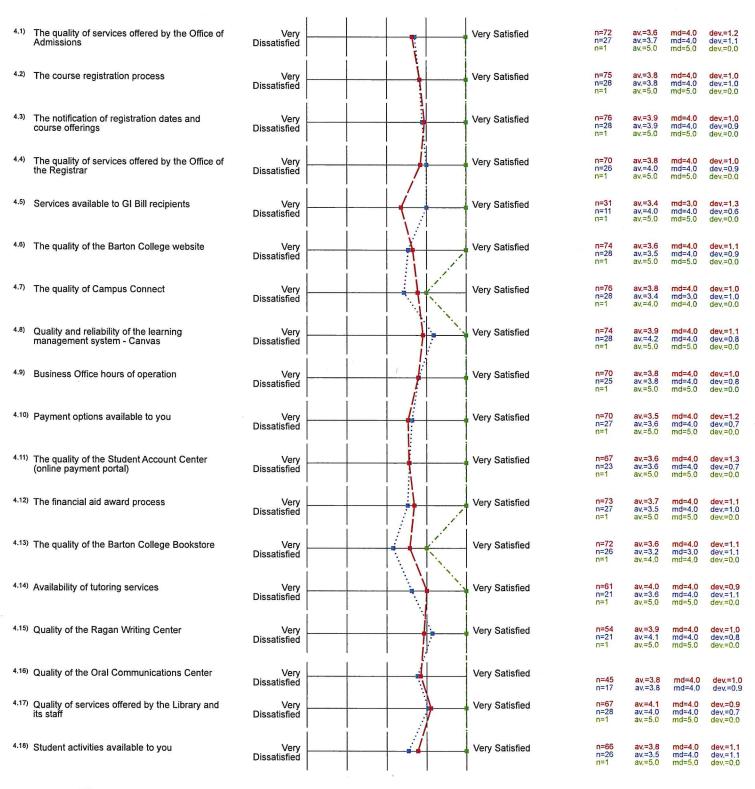


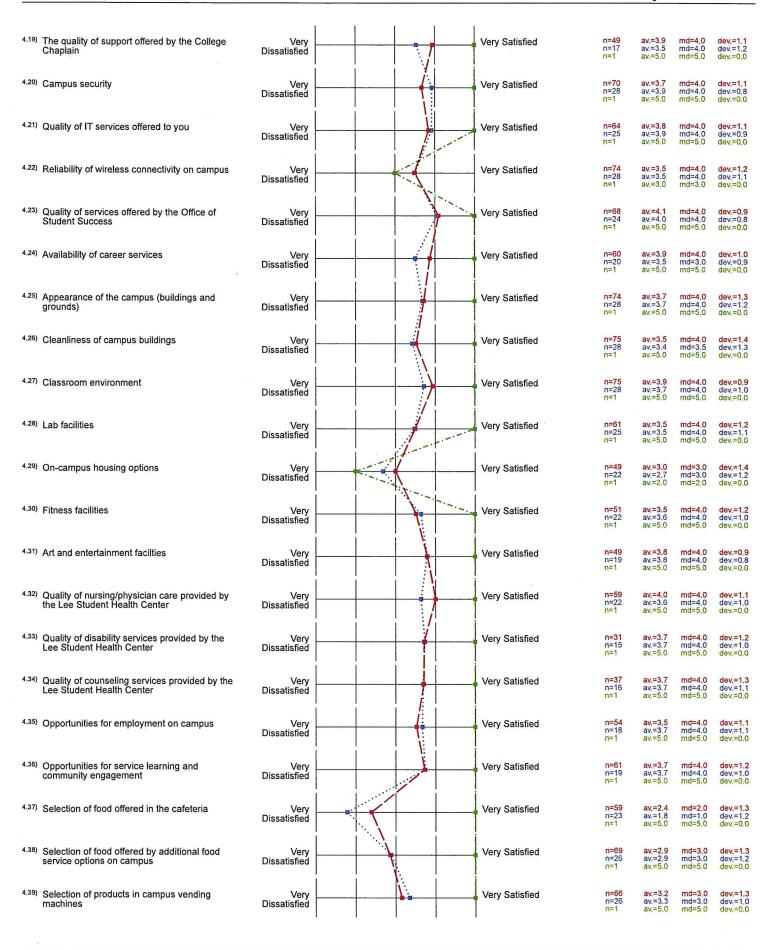
n=75 n=28 n=1 av.=3.7 av.=3.5 av.=5.0

md=4.0 dev. md=5.0 dev.

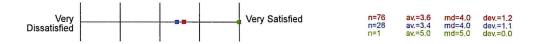


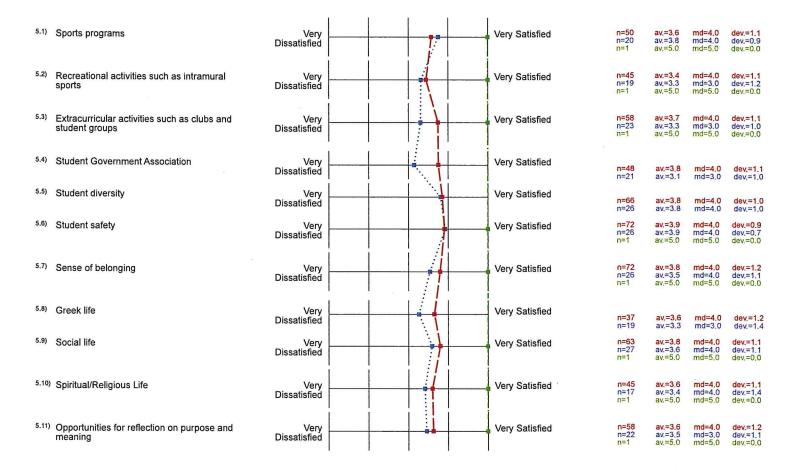
4. How satisfied are you with each of the following:





4.40) Overall quality of the college





Subgroup:

2019 Undergrad Satisfaction Traditional

Comparative line:

Subgroup:

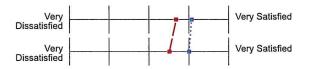
2019 Undergrad Satisfaction Professional Studies

Values used in the profile line: Mean

1. Barton College Experience

1.1) How satisfied are you with your academic experience at Barton College?

1.2) How satisfied are you with your overall student experience at Barton College?



n=88 av.=3.7 md=4.0 dev.=1. n=15 av.=4.1 md=4.0 dev.=1. n=88 av.=3.5 md=4.0 dev.=1.

2. How would you rate your satisfaction with the following aspects of your educational experience:

2.1) Quality of faculty

2.2) Accessibility of faculty

2.3) Academic advice from your faculty advisor

2.4) Course selections

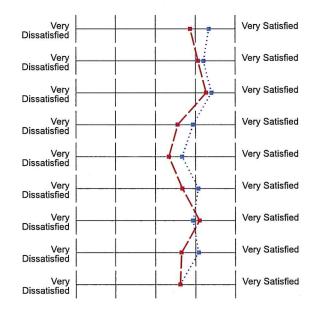
2.5) Course availability

2.6) Academic rigor of the courses

2.7) Academic support services

^{2.8)} Preparation for careers in my field of interest

2.9) Preparation for online learning



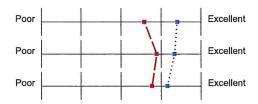
n=88	av.=3.9	md=4.0	dev.=1.0
n=15	av.=4.3	md=5.0	dev.=0.8
n=88	av.=4.1	md=4.0	dev.=0.8
n=15	av.=4.2	md=4.0	dev.=0.8
n=88	av.=4.3	md=4.0	dev.=0.9
n=15	av.=4.4	md=5.0	dev.=0.8
n=85	av.=3.6	md=4.0	dev.=1.1
n=15	av.=3.9	md=4.0	dev.=0.8
n=87	av.=3.3	md=4.0	dev.=1.2
n=15	av.=3.7	md=4.0	dev.=1.1
n=88	av.=3.7	md=4.0	dev.=1.0
n=15	av.=4.1	md=4.0	dev.=0.7
n=85	av.=4.1	md=4.0	dev.=0.9
n=15	av.=3.9	md=4.0	dev.=0.9
n=82	av.=3.6	md=4.0	dev.=1.0
n=14	av.=4.1	md=4.0	dev.=0.8
n=83	av.=3.6	md=4.0	dev.=1.1
n=13	av.=3.6	md=4.0	dev.=1.1

3. How do you perceive each of the following:

3.1) Academic reputation of the college

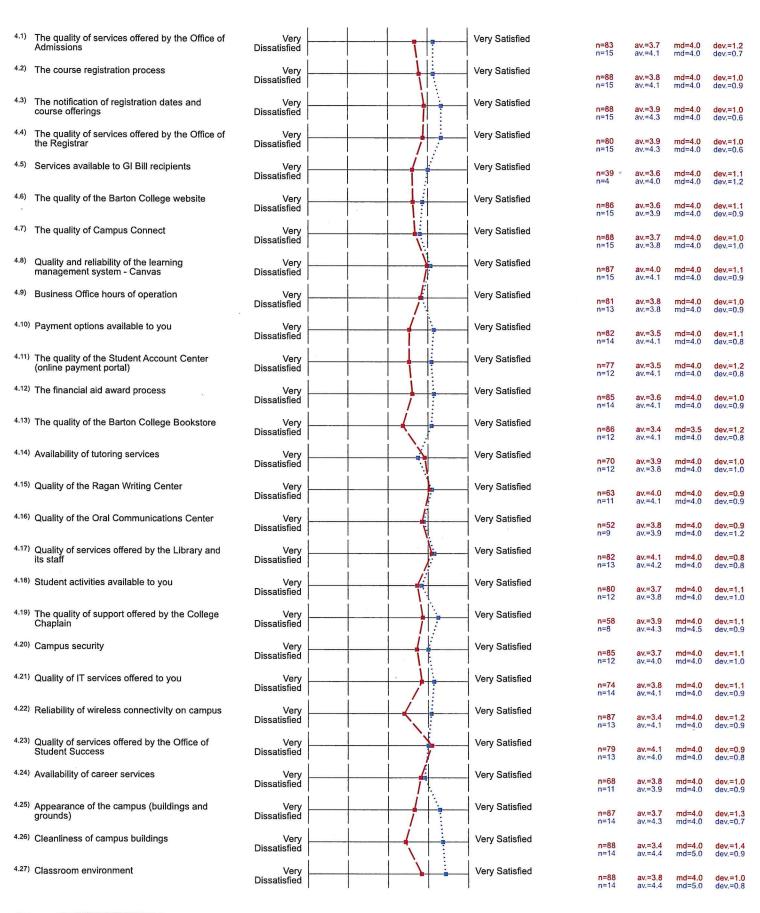
(2) Value of your Barton education

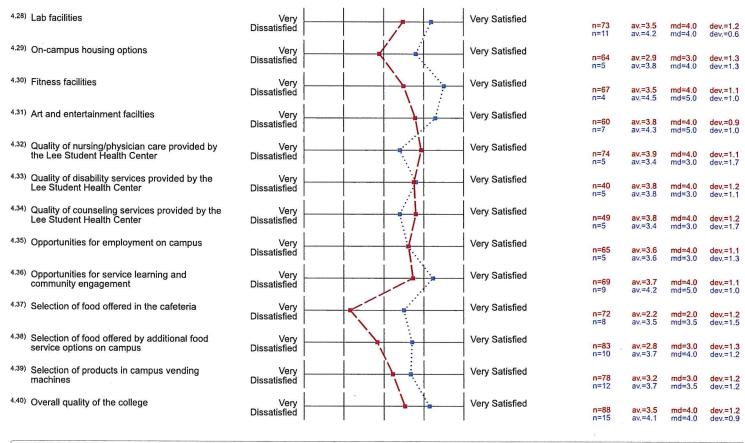
3.3) Personal attention received by Barton students

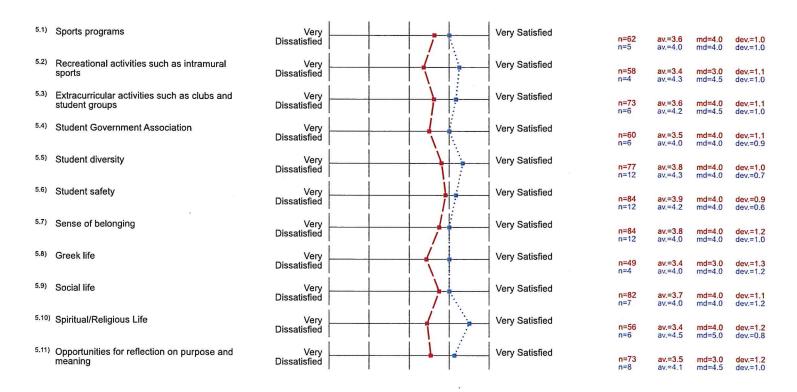


n=88	av.=3.6	md=4.0	dev.=1.3		
n=15	av.=4.4	md=5.0	dev.=0.8		
n=87	av.=3.9	md=4.0	dev.=1.2		
n=15	av.=4.3	md=4.0	dev.=0.8		
n=87	av.=3.8	md=4.0	dev.=1.2		
n=13	av.=4.2	md=4.0	dev.=0.9		

4. How satisfied are you with each of the following:







Subgroup:

2019 Undergrad Satisfaction Off Campus

Comparative line:

Subgroup:

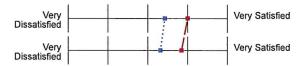
2019 Undergrad Satisfaction On Campus

Values used in the profile line: Mean

1. Barton College Experience

1.1) How satisfied are you with your academic experience at Barton College?

1.2) How satisfied are you with your overall student experience at Barton College?



n=51 av=4.0 md=4.0 dev=0 n=56 av=3.4 md=4.0 dev=1 n=51 av=3.8 md=4.0 dev=1

2. How would you rate your satisfaction with the following aspects of your educational experience:

2.1) Quality of faculty Very Very Satisfied Dissatisfied Very Dissatisfied Accessibility of faculty Very Satisfied Academic advice from your faculty advisor Very Very Satisfied Dissatisfied Course selections Very Dissatisfied Very Satisfied Course availability Very Dissatisfied Very Satisfied Academic rigor of the courses Very Dissatisfied Very Satisfied

Very Dissatisfied

Very Dissatisfied

Very Satisfied

Very Satisfied

Very Satisfied

Very Satisfied

n=51	av.=4.2	md=4.0	dev.=0.8
n=56	av.=3.7	md=4.0	dev.=1.1
n=51	av.=4.2	md=4.0	dev.=0.8
n=57	av.=4.0	md=4.0	dev.=0.9
n=51	av.=4.5	md=5.0	dev.=0.7
n=57	av.=4.0	md=4.0	dev.=1.0
n=50	av.=3.8	md=4.0	dev.=0.9
n=55	av.=3.4	md=4.0	dev.=1.2
n=50	av.=3.5	md=4.0	dev.=1.2
n=57	av.=3.2	md=3.0	dev.=1.2
n=51	av.=3.9	md=4.0	dev.=0.8
n=57	av.=3.5	md=4.0	dev.=1.2
n=50	av.=4.1	md=4.0	dev.=0.9
n=55	av.=4.0	md=4.0	dev.=1.0
n=50	av.=3.8	md=4.0	dev.=0.9
n=51	av.=3.5	md=4.0	dev.=1.1
n=47	av.=3.8	md=4.0	dev.=1.1
n=54	av.=3.4	md=4.0	dev.=1.1

3. How do you perceive each of the following:

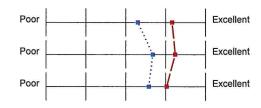
3.1) Academic reputation of the college

Academic support services

2.9) Preparation for online learning

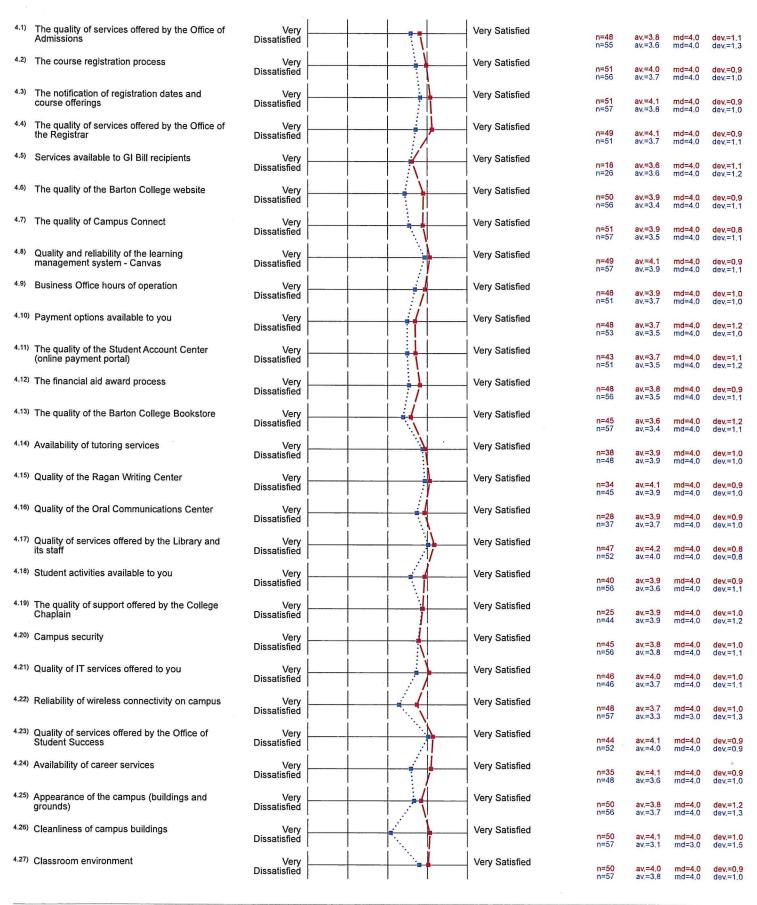
Preparation for careers in my field of interest

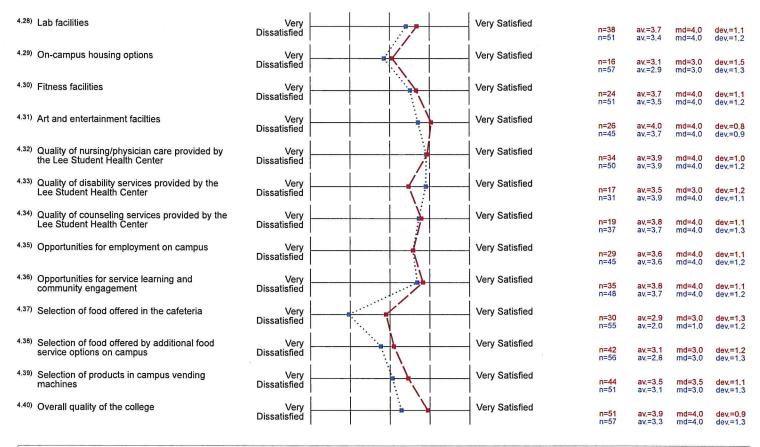
- 3.2) Value of your Barton education
- 3.3) Personal attention received by Barton students

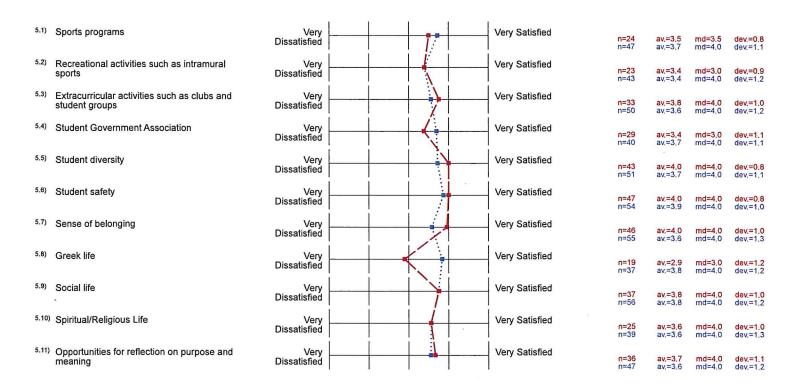


n=51	av.=4.2	md=4.0	dev.=0.9
n=56	av.=3.3	md=4.0	dev.=1.3
n=51	av.=4.2	md=4.0	dev.=0.9
n=56	av.=3.7	md=4.0	dev.=1.3
n=48	av.=4.0	md=4.0	dev.=1.0
n=57	av.=3.6	md=4.0	dev.=1.3

4. How satisfied are you with each of the following:







Subgroup:

2019 Undergrad Satisfaction Freshmen

Comparative line:

Subgroup:

2019 Undergrad Satisfaction

Sophomore

Comparative line:

Subgroup:

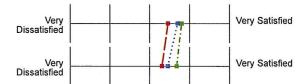
2019 Undergrad Satisfaction Junior

Values used in the profile line: Mean

1. Barton College Experience

How satisfied are you with your academic experience at Barton College?

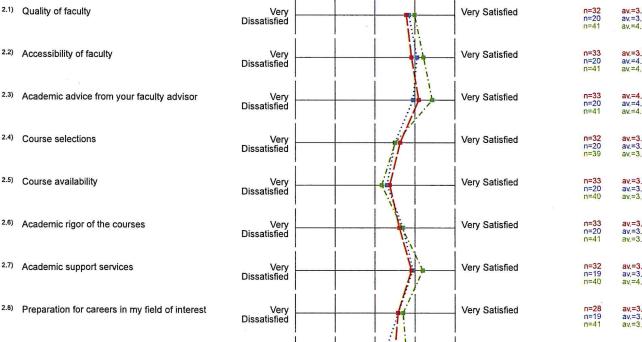
How satisfied are you with your overall student experience at Barton College?



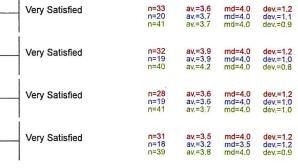
md=4.0 md=4.0 md=4.0

dev.=1.0 dev.=1.1

2. How would you rate your satisfaction with the following aspects of your educational experience:



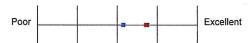
Dissatisfied



3. How do you perceive each of the following:

3.1) Academic reputation of the college

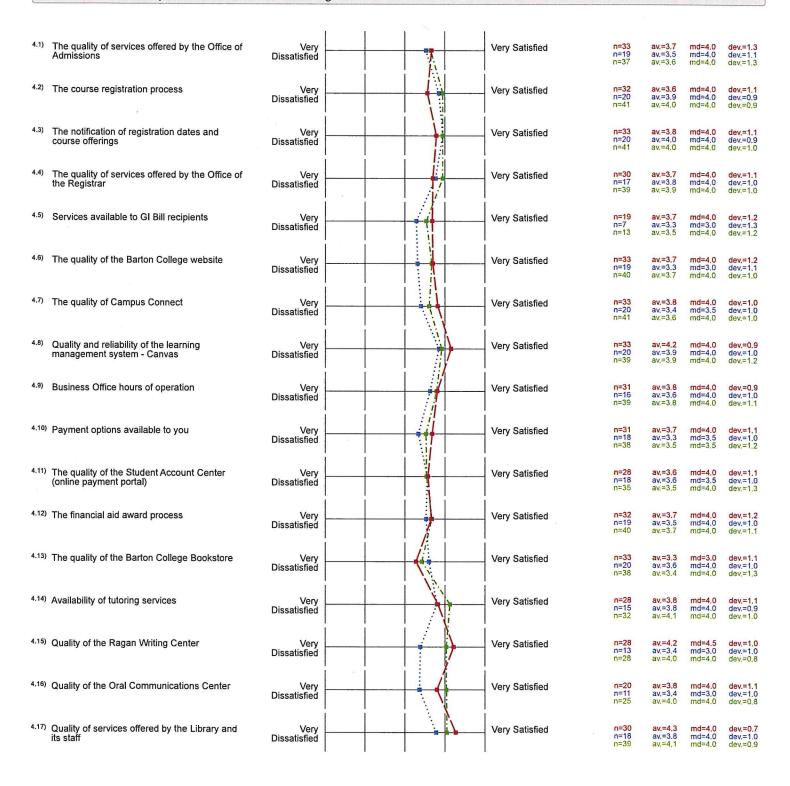
2.9) Preparation for online learning



n=41 av.=3.	8 md=4.0	dev.
n=41 av.=3.	8 md=4.0	dev.



4. How satisfied are you with each of the following:



					1		}				
4.18)	Student activities available to you	Very Dissatisfied			1		Very Satisfied	n=32 n=19 n=34	av.=3.6 av.=3.6 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=1.2 dev.=1.1 dev.=1.0
4.19)	The quality of support offered by the College Chaplain	Very Dissatisfied					Very Satisfied	n=25 n=12 n=26	av.=3.8 av.=3.8 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=1.3 dev.=1.2 dev.=1.0
4.20)	Campus security	Very Dissatisfied			1	}	Very Satisfied	n=32 n=19 n=39	av.=4.1 av.=3.6 av.=3.5	md=4.0 md=3.0 md=4.0	dev.=0.8 dev.=1.1 dev.=1.2
4.21)	Quality of IT services offered to you	Very Dissatisfied					Very Satisfied	n=30 n=12 n=38	av.=3.9 av.=3.3 av.=3.9	md=4.0 md=3.0 md=4.0	dev.=1.1 dev.=1.0 dev.=1.2
4.22)	Reliability of wireless connectivity on campus	Very Dissatisfied					Very Satisfied	n=33 n=20 n=41	av.=3.6 av.=3.1 av.=3,5	md=4.0 md=3.0 md=4.0	dev.=1.1 dev.=1.2 dev.=1.3
4.23)	Quality of services offered by the Office of Student Success	Very Dissatisfied				l.	Very Satisfied	n=32 n=16 n=36	av.=4.1 av.=3.8 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=1.0 dev.=0.9
4.24)	Availability of career services	Very Dissatisfied					Very Satisfied	n=28 n=14 n=31	av.=3.9 av.=3.4 av.=3.8	md=4.0 md=3.5 md=4.0	dev.=1.0 dev.=1.0 dev.=0.9
4.25)	Appearance of the campus (buildings and grounds)	Very Dissatisfied			1		Very Satisfied	n=33 n=19 n=41	av.=4.1 av.=3.6 av.=3.4	md=4.0 md=4.0 md=3.0	dev.=1.2 dev.=1.0 dev.=1.4
4.26)	Cleanliness of campus buildings	Very Dissatisfied			1		Very Satisfied	n=33 n=20 n=41	av.=3.5 av.=3.2 av.=3.5	md=4.0 md=3.0 md=4.0	dev.=1.4 dev.=1.4 dev.=1.4
4.27)	Classroom environment	Very Dissatisfied					Very Satisfied	n=33 n=20 n=41	av.=3.9 av.=3.7 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=0.9 dev.=1.0
4.28)	Lab facilities	Very Dissatisfied				п	Very Satisfied	n=29 n=19 n=32	av.=3.8 av.=3.3 av.=3.3	md=4.0 md=3.0 md=3.5	dev.=1.1 dev.=1.1 dev.=1.3
4.29)	On-campus housing options	Very Dissatisfied	-				Very Satisfied	n=29 n=18 n=21	av.=2.8 av.=3.2 av.=2.7	md=3.0 md=3.5 md=3.0	dev.=1.3 dev.=1.4 dev.=1.4
4.30)	Fitness facilities	Very Dissatisfied				5	Very Satisfied	n=28 n=18 n=24	av.=3.5 av.=3.8 av.=3.3	md=3.0 md=4.0 md=3.5	dev.=1.2 dev.=0.9 dev.=1.2
4.31)	Art and entertainment facilties	Very Dissatisfied					Very Satisfied	n=24 n=15 n=26	av.=4.1 av.=3.5 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=0.7 dev.=1.0 dev.=1.0
4.32)	Quality of nursing/physician care provided by the Lee Student Health Center	Very Dissatisfied					Very Satisfied	n=28 n=16 n=35	av.=4.1 av.=3.7 av.=3,8	md=4.0 md=4.0 md=4.0	dev.=1.1 dev.=1.3 dev.=1.1
4.33)	Quality of disability services provided by the Lee Student Health Center	Very Dissatisfied			**)	Very Satisfied	n=21 n=7 n=16	av.=4.2 av.=3.1 av.=3.3	md=4.0 md=3.0 md=3.5	dev.=0.8 dev.=1.3 dev.=1.3
4.34)	Quality of counseling services provided by the Lee Student Health Center	Very Dissatisfied					Very Satisfied	n=26 n=8 n=18	av.=4.0 av.=3.4 av.=3.6	md=4.0 md=3.5 md=4.0	dev.=1.2 dev.=1.4 dev.=1.1
4.35)	Opportunities for employment on campus	Very Dissatisfied					Very Satisfied	n=25 n=15 n=28	av.=3.7 av.=3.3 av.=3.6	md=4.0 md=3.0 md=4.0	dev.=1.2 dev.=1.2 dev.=1.0
4.36)	Opportunities for service learning and community engagement	Very Dissatisfied		-			Very Satisfied	n=29 n=16 n=32	av.=3.7 av.=3.4 av.=3.9	md=4.0 md=4.0 md=4.0	dev.=1.2 dev.=1.1 dev.=1.1
4.37)	Selection of food offered in the cafeteria	Very Dissatisfied		The state of the s	1		Very Satisfied	n=29 n=19 n=30	av.=2.1 av.=2.1 av.=2.4	md=2.0 md=2.0 md=2.0	dev.=1.3 dev.=1.2 dev.=1.4
4.38)	Selection of food offered by additional food service options on campus	Very Dissatisfied		1			Very Satisfied	n=30 n=20 n=39	av.=2.8 av.=2.8 av.=2.9	md=3.0 md=3.0 md=3.0	dev.=1.3 dev.=1.2 dev.=1.3

md=3.5 md=4.0

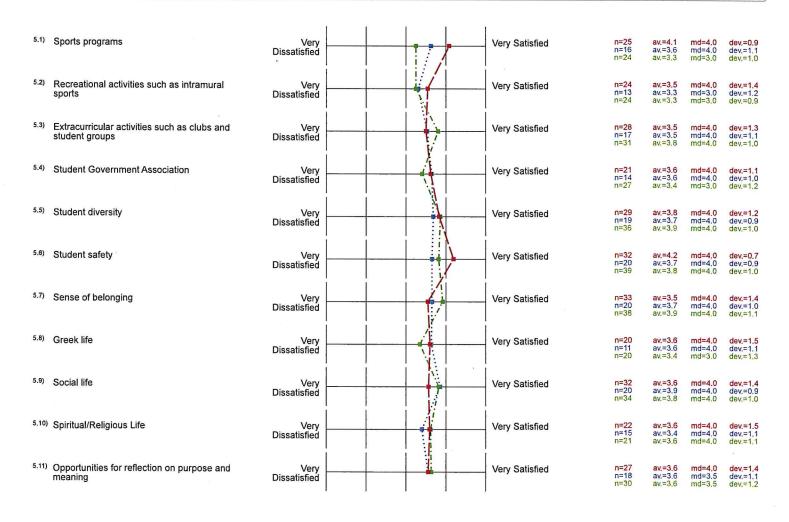
av.=3.6 av.=3.3 av.=3.5

n=30 n=16 n=39

4.39) Selection of products in campus vending machines

4.40) Overall quality of the college





Subgroup:

2019 Undergrad Satisfaction White

Comparative line:

Subgroup:

2019 Undergrad Satisfaction Black

Comparative line:

Subgroup:

2019 Undergrad Satisfaction Hispanic

Values used in the profile line: Mean

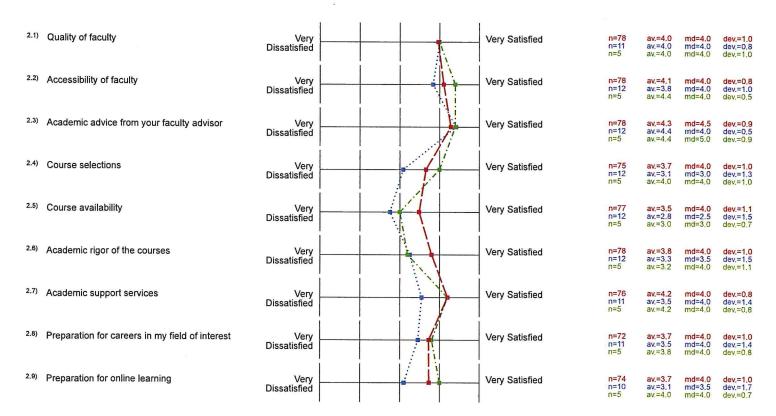
1. Barton College Experience

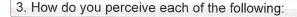
How satisfied are you with your academic experience at Barton College?

How satisfied are you with your overall student experience at Barton College?



2. How would you rate your satisfaction with the following aspects of your educational experience:





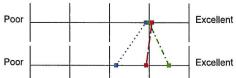
3.1) Academic reputation of the college



3.2) Value of your Barton education

3.3) Personal attention received by Barton students

Dave

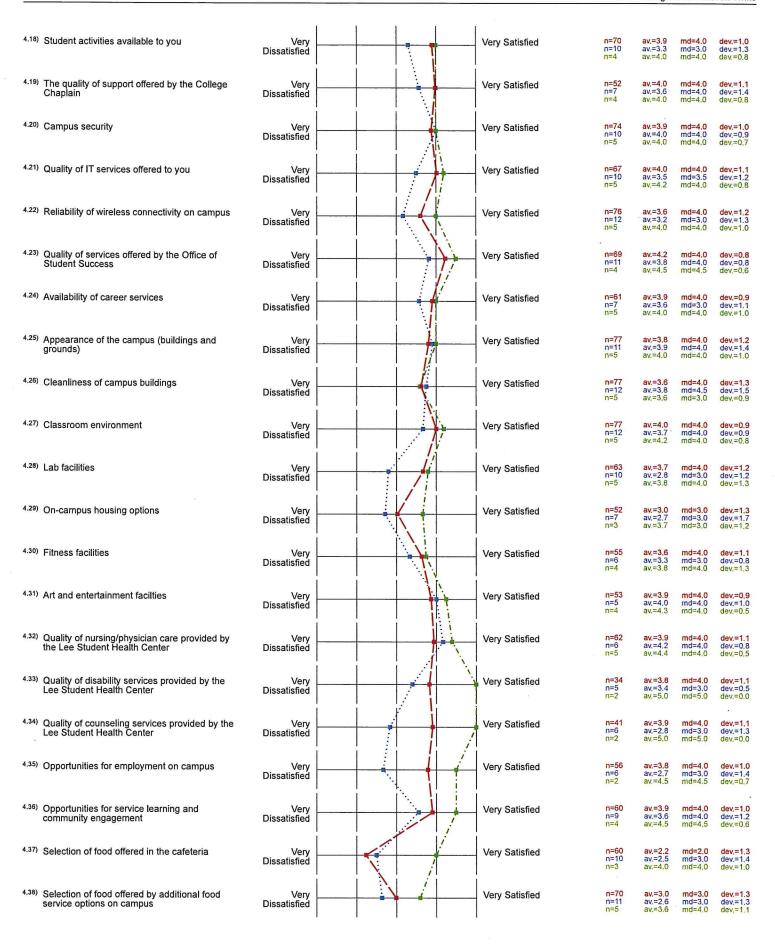


n=77 av.=4.1 md=4.0 dev.=1.1
n=12 av.=3.9 md=4.0 dev.=1.2
n=5 av.=4.0 md=4.0 dev.=1.2

=77 av.=3.9 md=4.0 dev.=1.1 =12 av.=3.2 md=3.5 dev.=1.4 =4 av.=4.5 md=4.5 dev.=0.6

4. How satisfied are you with each of the following:

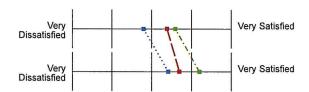
4.1)	The quality of services offered by the Office of Admissions	Very Dissatisfied		1	1	Very Satisfied	n=74 n=12 n=4	av.=3.8 av.=3.1 av.=4.5	md=4.0 md=3.0 md=4.5	dev.=1.1 dev.=1.6 dev.=0.6
4.2)	The course registration process	Very Dissatisfied			1	Very Satisfied	n=78 n=11 n=5	av.=3.9 av.=3.5 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=1.3 dev.=0.8
4.3)	The notification of registration dates and course offerings	Very Dissatisfied				Very Satisfied	n=78 n=12 n=5	av.=4.0 av.=3.8 av.=4.4	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=1.1 dev.=0.5
4.4)	The quality of services offered by the Office of the Registrar	Very Dissatisfied				Very Satisfied	n=72 n=11 n=5	av.=4.0 av.=3.6 av.=4.6	md=4.0 md=4.0 md=5.0	dev.=0.9 dev.=1.5 dev.=0.5
4.5)	Services available to GI Bill recipients	Very Dissatisfied	-		/	Very Satisfied	n=30 n=5 n=2	av.=3.9 av.=2.6 av.=4.0	md=4.0 md=3.0 md=4.0	dev.=1.0 dev.=1.5 dev.=0.0
4.6)	The quality of the Barton College website	Very Dissatisfied				Very Satisfied	n=76 n=12 n=5	av.=3.8 av.=3.4 av.=4.0	md=4.0 md=3.5 md=4.0	dev.=1.0 dev.=1.4 dev.=0.7
4.7)	The quality of Campus Connect	Very Dissatisfied				Very Satisfied	n=78 n=12 n=5	av.=3.8 av.=3.8 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=1.3 dev.=0.8
4.8)	Quality and reliability of the learning management system - Canvas	Very Dissatisfied) /	Very Satisfied	n=77 n=11 n=5	av.=4.1 av.=3.5 av.=4.2	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=1.5 dev.=0.4
4.9)	Business Office hours of operation	Very Dissatisfied			/	Very Satisfied	n=72 n=11 n=4	av.=4.0 av.=3.3 av.=4.3	md=4.0 md=3.0 md=4.0	dev.=0.9 dev.=1.2 dev.=0.5
4.10)	Payment options available to you	Very Dissatisfied				Very Satisfied	n=73 n=11 n=5	av.=3.7 av.=3.0 av.=3.8	md=4.0 md=3.0 md=4.0	dev.=1.0 dev.=1.5 dev.=0.8
4.11)	The quality of the Student Account Center (online payment portal)	Very Dissatisfied)	Very Satisfied	n=68 n=10 n=4	av.=3.7 av.=3.0 av.=4.3	md=4.0 md=3.0 md=4.0	dev.=1.0 dev.=1.6 dev.=0.5
4.12)	The financial aid award process	Very Dissatisfied			<u> </u>	Very Satisfied	n=76 n=12 n=5	av.=3.7 av.=3.8 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=1.5 dev.=0.7
4.13)	The quality of the Barton College Bookstore	Very Dissatisfied		1	, r.	Very Satisfied	n=75 n=11 n=4	av.=3.5 av.=3.4 av.=3.8	md=4.0 md=3.0 md=4.0	dev.=1.2 dev.=1.3 dev.=0,5
4.14)	Availability of tutoring services	Very Dissatisfied) Y	Very Satisfied	n=62 n=9 n=4	av.=4.0 av.=3.6 av.=4.3	md=4.0 md=4.0 md=4.0	dev.=1.0 dev.=1.0 dev.=0.5
4.15)	Quality of the Ragan Writing Center	Very Dissatisfied			}	Very Satisfied	n=54 n=10 n=3	av.=4.2 av.=3.8 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=1.2 dev.=0.0
4.16)	Quality of the Oral Communications Center	Very Dissatisfied				Very Satisfied	n=47 n=5 n=4	av.=4.0 av.=3.6 av.=3.8	md=4.0 md=4.0 md=4.0	dev.=0.9 dev.=1.7 dev.=0.5
4.17)	Quality of services offered by the Library and its staff	Very Dissatisfied			1	Very Satisfied	n=73 n=10 n=5	av.=4.2 av.=4.2 av.=4.0	md=4.0 md=4.0 md=4.0	dev.=0.8 dev.=0.8 dev.=0.7

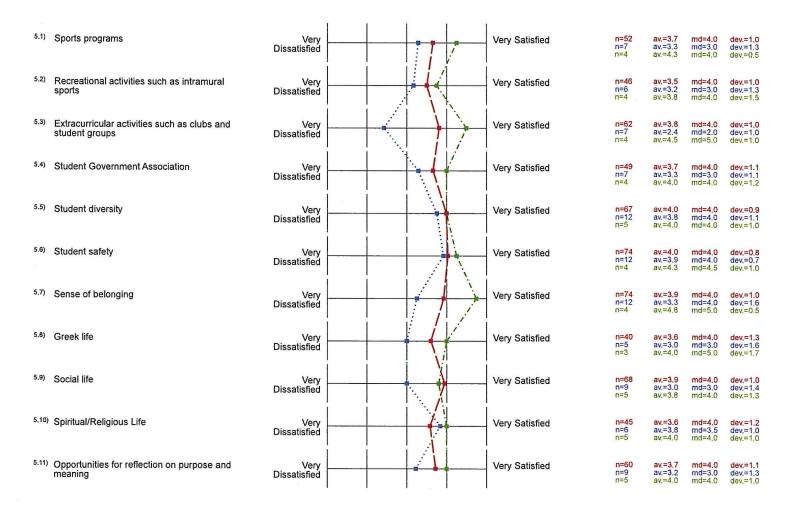


dev.=1.1 dev.=1.5 dev.=1.1

4.39) Selection of products in campus vending machines

4.40) Overall quality of the college





Subunit:

General Surveys

Name of the instructor:

Undergraduate Student Satisfaction Survey

Name of the course: (Name of the survey) Student Satisfaction Survey 2019

Comparative line:

Compilation:

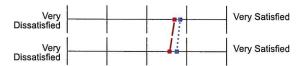
2017 Undergrad Satisfaction ALL

Values used in the profile line: Mean

Barton College Experience

How satisfied are you with your academic experience at Barton College?

How satisfied are you with your overall student experience at Barton College?



n=108 n=230 dev = 1.1

n=109 n=230 dev.=1.3

2. How would you rate your satisfaction with the following aspects of your educational experience:

2.1) Quality of faculty

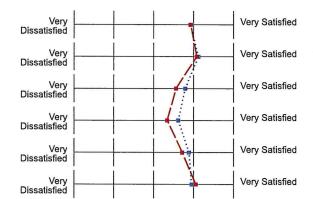
Accessibility of faculty

Course selections

Course availability

Academic rigor of the courses

Academic support services



n=109 n=230 av.=4.1 av.=4.1 md=4.0 md=4.0 dev.=0.8 n=106 n=230 av.=3.6 av.=3.8 md=4.0 md=4.0 dev.=1.1 dev.=1.0 n=107 n=230 av.=3.3 av.=3.6 md=4.0 md=4.0 dev.=1.2 dev.=1.0 av.=3.7 av.=3.9 md=4.0 md=4.0 n=229 dev.=0.9 n=105 n=225 av.=4.0 av.=4.0 dev.=1.0

md=4.0 md=4.0

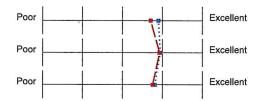
dev.=1.0 dev.=0.9

3. How do you perceive each of the following:

Academic reputation of the college

3.2) Value of your Barton education

3.3) Personal attention received by Barton students



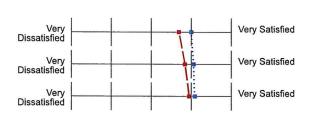
n=108 n=228 av.=3.9 av.=3.9 md=4.0 md=4.0 dev.=1.1 dev.=1.1 md=4.0 md=4.0 av.=3.8 av.=3.8

4. How satisfied are you with each of the following:

The quality of services offered by the Office of Admissions

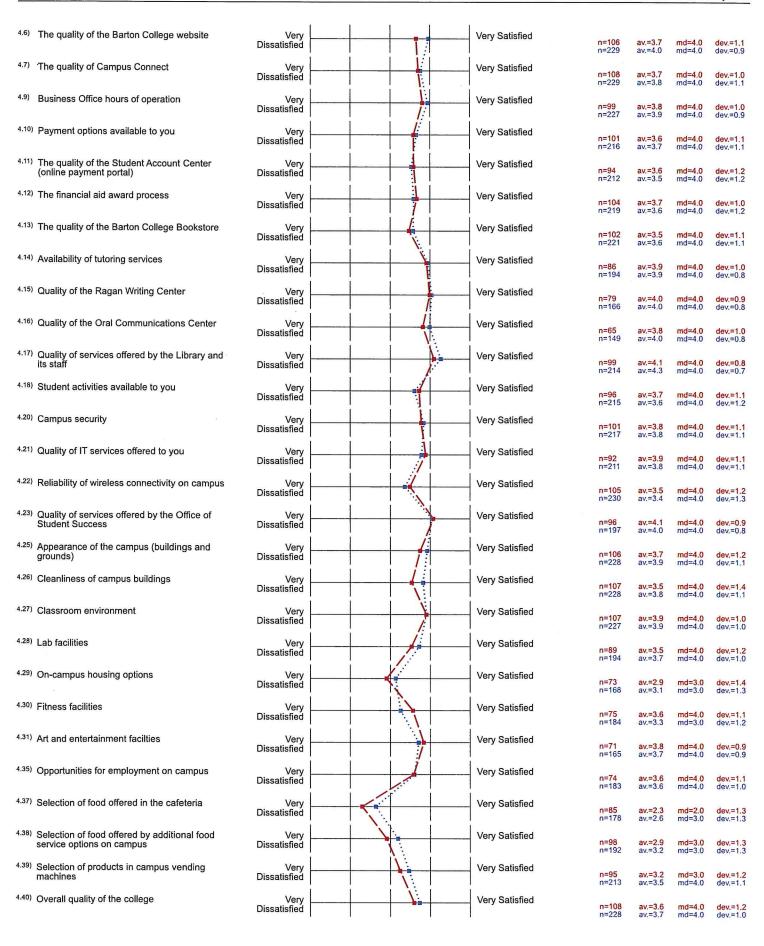
The course registration process

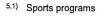
The notification of registration dates and



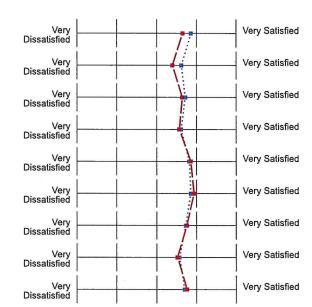
n=103 av.=3.7 md = 4.0n=222 av.=4.0 dev.=0.9 n = 107n=230 n=108 dev.=1.0 dev.=0.9

dev.=1.1





- 5.2) Recreational activities such as intramural sports
- 5.3) Extracurricular activities such as clubs and student groups
- 5.4) Student Government Association
- 5.5) Student diversity
- 5.6) Student safety
- 5.7) Sense of belonging
- 5.8) Greek life
- 5.9) Social life



n=71	av.=3.6	md=4.0	dev.=1.0
n=162	av.=3.9	md=4.0	dev.=0.9
n=66	av.=3.4	md=3.5	dev.=1.1
n=152	av.=3.6	md=4.0	dev.=1.0
n=83	av.=3.6	md=4.0	dev.=1.1
n=187	av.=3.7	md=4.0	dev.=1.0
n=69	av.=3.6	md=4.0	dev.=1.1
n=161	av.=3.6	md=4.0	dev.=1.0
n=94	av.=3.9	md=4.0	dev.=1.0
n=215	av.=3.8	md=4.0	dev.=0.9
n=101	av.=3.9	md=4.0	dev.=0.9
n=224	av.=3.9	md=4.0	dev.=1.0
n=101	av.=3.8	md=4.0	dev.=1.2
n=224	av.=3.7	md=4.0	dev.=1.1
n=56	av.=3.5	md=4.0	dev.=1.3
n=144	av.=3.6	md=4.0	dev.=1.2
n=93	av.=3.8	md=4.0	dev.=1.1
n=188	av.=3.7	md=4.0	dev.=1.0

DIVALL							
Class	Climate Barton College Undergrad	uate Student Satis	sfaction Su	rvey Spring	2019	SCANTRON.	
						BO	
lark as	shown:	a thin felt tip. This forn	n will be proce	essed automati	cally.		
Correction	on: Please follow the examples sh	own on the left hand s	side to help op	timize the read	ing results.		
1. B	arton College Experience						
		Lery Salistic Salistic	^				
		J. C. S. C. S. C.	18. 0155	Ois Str			
		offer off	ied of the	olled olled	<u> </u>	Á	
1.1	How satisfied are you with your academic experience at Barton College?						
1.2	How satisfied are you with your overall student experience at Barton College?						
1.3	Comments:		591-0.				
2. H	ow would you rate your satisfaction with	the following a	aspects o	f vour edu	cational exper	rience:	
SHIP CONTRACTOR OF SHIP CONTRACT		1	l		· ·		
		Lery Satisfied	0/50	70%			
		en Satisfied	Neutr S	tistic Stistic	1		
2.1	Quality of faculty	\ \tag{\tau} \		□ L	7	9 □	
2.2	Accessibility of faculty						
2.3	Academic advice from your faculty advisor Course selections	THE REAL PROPERTY AND ADDRESS OF THE PARTY O	the second secon	and the second s	CONTRACTOR OF THE STREET, STRE		
2.5	Course availability						
2.6	Academic rigor of the courses						
2.7	Academic support services Preparation for careers in my field of interest						
2.9	Preparation for online learning						
	Comments:						
3. H	ow do you perceive each of the following	g:	* 1				
		€.	16				
		Ellent Co	Nelitral	Sair Poor	1	Á	
3.1	Academic reputation of the college						
3.2	Value of your Barton education Personal attention received by Barton students						
0.0	1 613011al attention received by Darton Students				_		
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Class Climate Barton College Undergraduate Student Satisfaction Survey Spring 2019

SCANTRON,

4.H	ow satisfied are you with each of the fo	llowing:					es Cit	
		Less Salie			16	2		
		J. Carl	Salis	10	Jis St.	Jis St.	á	
			They "	They "	Tral .	They "	The d	1/4
4.1	The quality of services offered by the Office of Admissions							
4.2	The course registration process		Contract of the Contract of th					
4.3	The notification of registration dates and course offerings							
4.4	The quality of services offered by the Office of the Registrar							
4.5	Services available to GI Bill recipients							
4.6	The quality of the Barton College website							
4.7	The quality of Campus Connect	MENNENHANNA TERROPOLINA PE						
4.8	Quality and reliability of the learning management system - Canvas							
4.9	Business Office hours of operation							
	Payment options available to you The quality of the Student Account Center							
	(online payment portal)							
	The financial aid award process							
	The quality of the Barton College Bookstore	AND DESCRIPTIONS						
	Availability of tutoring services Quality of the Ragan Writing Center							
	Quality of the Oral Communications Center							
	Quality of services offered by the Library and its staff							
4.18	Student activities available to you							
	The quality of support offered by the College Chaplain							
	Campus security							
	Quality of IT services offered to you							
	Reliability of wireless connectivity on campus							
4.23	Quality of services offered by the Office of Student Success			Ш				
	Availability of career services							
	Appearance of the campus (buildings and grounds)							
	Cleanliness of campus buildings							
	Classroom environment							
4.28								
4.29	On-campus housing options Fitness facilities							
	Art and entertainment facilties							
	Quality of nursing/physician care provided by the Lee Student Health Center		ä					
4.33	Quality of disability services provided by the Lee Student Health Center							
4.34	Quality of counseling services provided by the Lee Student Health Center							
PORTAL CARREST	Opportunities for employment on campus							

Class	Class Climate Barton College Undergraduate Student Satisfaction Survey Spring 2019						
4. How satisfied are you with each of the following: [Continue]							
	Opportunities for service learning and community engagement						
	Selection of food offered in the cafeteria Selection of food offered by additional food service options on campus						
4.39	Selection of products in campus vending machines						
4.40	Overall quality of the college						
5. H	ow would you rate your satisfaction with	the following aspects of student life at Barto	n College:				
		Very Dissatisfied Very Satisfied Oissatisfied Oissatisfied	1/4				
5.1	Sports programs						
5.2 5.3	Recreational activities such as intramural sports Extracurricular activities such as clubs and student groups						
5.4	Student Government Association						
5.5	Student diversity						
5.6 5.7	Student safety						
5.8	Sense of belonging Greek life						
5.9	Social life						
	Spiritual/Religious Life						
5.11	Opportunities for reflection on purpose and meaning						
6. D	emographics						
6.1	What year are you?	☐ Freshman ☐ Sophomore [☐ Senior ☐ Other	Junior				
6.2	What is your major?						
6.3	Are you a full-time or a part-time student?	☐ Full-time ☐ Part-time					
6.4	What is your gender?	☐ Female ☐ Male ☐ Male ☐ Prefer not to answer	☐ Non-binary				
6.5	What type of student are you?	☐ Traditional ☐ Professional Studies					
6.6	What is your ethnicity?	☐ American Indian/ ☐ Asian [Alaska Native	☐ Black/African American				
		☐ Hispanic/Latino ☐ Native Hawaiian [☐ Two or more races ☐ White ☐	Non-resident alienPrefer not to answer				
6.7	Do you live in campus-owned housing?	☐ Yes ☐ No					
6.8	The majority of my classes are:		☐ Evening ☐ Weekend				
7 S	ummary						

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Class Climate	Barton College	Undergraduate Student Satisfaction Survey Spring 2019	SCANTRON.

7. Summary [Continue]									
7.1	What are	Vhat are your suggestions for making Barton College a better place to obtain a high-quality education?							
				*					
				N N					

Thank you for sharing your thoughts and opinions with us!

03/14/2019, Page 4/4